

Ruben Ortega

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EDUCATION

Sacramento State University

- Bachelor of Science: Computer Science
- 3.80 GPA
- Historian of SHPE (Society of Hispanic Professional Engineers)
- Member of MEP (MESA Engineering Program)

Expected Fall 2024

San Joaquin Delta College

- Associates of Art: Spanish Language
- Associates of Art: Interdisciplinary Studies Arts, Humanities, and Social Sciences
- 3.76 GPA

January 2020 - July 2022

SKILLS

- **Programing Languages:** Java, C++, SQL, Python, x86 Assembly, JavaScript, CSS, HTML
- **Technical Skills:** Vs Code, Eclipse, Android Studio, Git, MongoDB, Postman, Debugging, Windows, Mac OS, Linux, Office Suite, Computer Networks, Computer Hardware

Software Projects

Transit System

- Developed a transit train application that helps users find the fastest routes using efficient routing algorithms.
- Implemented REST APIs to handle user requests and retrieve relevant data from MongoDB.
- Utilized Java Spring Boot for backend development, ensuring high performance and maintainability.
- Conducted thorough testing using Postman, validating API endpoints and ensuring reliability.
- Containerized application components using Docker, streamlining the deployment process.

Wicnumbers

- Designed and developed a web application for Walgreens employees to access Warehouse Identification Codes (WICs) for ordering pharmacy and store supplies.

Inspiración Quotes

- Created an app that generates inspirational quotes by Hispanic people, promoting cultural diversity and positivity.

WORK EXPERIENCE

Sacramento State College of Continuing Education

Information Technology Assistant

June 2023 – Current

- Managed and resolved ServiceNow tickets promptly and effectively, ensuring high levels of customer satisfaction.
- Assist with the installation, updating, and maintenance of software applications for Macintosh and PC based computers.
- Assist in troubleshooting technical issues and equipment checkout.
- Developed instructional technology guides catering to various skill levels.

Walgreens

Shift Lead

March 2019 – Current

Lodi, CA

- Opened and closed the store in the absence of store manager.
- Assisted with bookkeeping activities, including cash report, cash counts, and bill payment as necessary or as requested.
- Managed inventory and ordered store necessities on a weekly basis.