AUTHORITY LOCAL

Empowering Local Businesses with Actionable Insights

Google Business Profile Optimization Report

Local Authority Demo Business

123 Main St, Anytown, USA

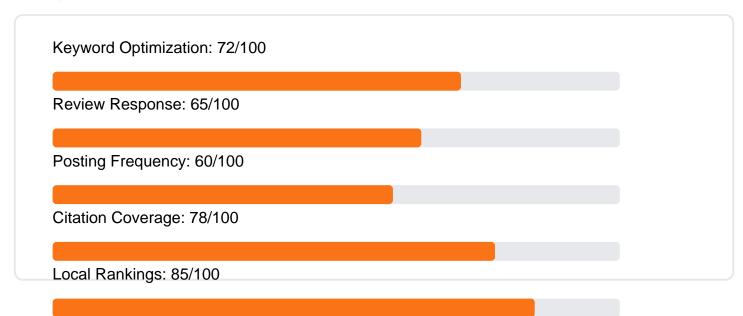
Generated on: March 29, 2025

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Overview

Category Scores



Insight

Your review response rate is 65%. Respond to negative reviews within 24 hours to improve customer satisfaction.

Key Recommendations

- Respond to negative reviews within 24 hours
- Add keywords to your business description Powered by Authority Local | www.authoritylocal.com
- Post updates at least twice per week



Score: 65/100

Competitor Analysis

Performance Gaps

Metric	Your Value	Competitor Avg	Gap	Priority
Rating	4.3	4.5	-0.2	Medium
Review Count	85	103	-18	Medium
Response Rate (%)	70	75	-5	Medium
Photo Count	23	39	-16	Medium
Post Count	14	22	-8	Medium

Top Competitors

Business Name	Rating	Reviews	Photos	Posts
Power Fitness Club	4.5	0	0	0
City Gym Seattle	4.3	0	0	0
Downtown Health Club	4.1	0	0	0

Insight

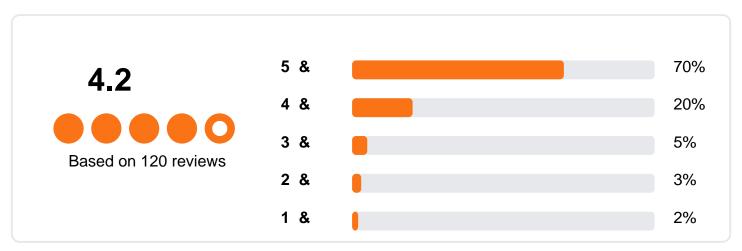
Your business has 10 fewer photos than competitors on average. Adding more high-quality

images can improve user engagement and visibility.

Score: 72/100

Reviews Analysis

Review Summary



Sentiment Analysis

Positive Themes:

Negative Themes:

- Friendly staff (mentioned in 42% of positive reviews)
- Quality service (mentioned in 35% of positive reviews) nunication (mentioned in 30% of negative reviews)
- Fair pricing (mentioned in 15% of positive reviews) heduling (mentioned in 10% of negative reviews)

Response Rate: 75%

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Score: 80/100

Performance Metrics

Monthly Performance Trend



Performance Breakdown

Metric	Current	Previous	Change
Views	1,250	1,050	+19%
Searches	850	780	+9%
Clicks	320	290	+10%
Calls	85	75	+13%
Direction Requests	120	100	+20%

Action Plan

- 1. Respond to all negative reviews within 24 hours to improve your review response score.
- 2. Add at least 10 new high-quality photos with proper geo-tagging to close the gap with competitors.
- 3. Update your business description to include primary keywords like "emergency plumbing repair".
- 4. Schedule posts for Monday at 7:00 AM to increase visibility based on audience engagement patterns.
- 5. Complete citations on the top 5 directories identified in the Citation Opportunities section.
- 6. Update your Q&A section with the 3 most commonly asked customer questions.
- 7. Add missing service area information to improve local relevance.
- 8. Test different call-to-action buttons to determine which drives the most engagement.
- 9. Implement a review request system to increase your overall review count consistently.