

WHISPERING HOLLOW POOL RULES

Updated March 15th, 2016
1580 Coldwater Hollow
Buda, TX 78610

Emergency Phone located next to the entrance gate

WARNING: NO LIFEGUARD ON DUTY; SWIM AT YOUR OWN RISK

The gates are to remain locked at all times. The pool can be accessed with a pool card and under no circumstances should the gates be propped open. **DO NOT OPEN THE POOL GATE FOR ANYONE OTHER THAN YOUR FAMILY OR YOUR GUESTS.** The fence and gate that surround the pool area are for resident protection.

PLEASE NOTE: Card-keys will **ONLY** be activated for residents in good standing with the Association. To be in good standing, you must:

- 1) Be current on homeowner assessments as outlined in the Collections Procedures approved by the Board of Directors;
- 2) You must have a current card key waiver form on file with Goodwin Management;
- 3) You may have no unresolved Deed Restriction Violations.

Lost card-keys will be replaced for a fee of \$35.00 and the lost card-key(s) will be deactivated.

IDENTIFICATION

- Swimmers must have a pool card key with them to enter the pool area. The pool is for the use of Whispering Hollow members and their invited guest(s)/appointed guardian(s) only. It is recommended that you write your name on your key card so it does not get confused with others at the pool.
- Parents must provide authorization naming a specific guardian to attend to their children 17 years of age and under while at the pool. An authorized guardian must be 18 years of age or older.

Entire Amenity Area is Smoke Free

GENERAL REQUIREMENTS AND CONDUCT

Any individual(s) who are reported to be/or found to be in violation of any of these following pool rules will be reported to the Whispering Hollow Homeowners Association Board of Directors and possibly the local law enforcement agency (as applicable). The nature of the situation will be considered and action(s) toward resolution will be at the Board's discretion. Including having access to the pool revoked.

COMMUNITY REQUIREMENTS AND CONDUCT

1. Children age 17 and under must be accompanied by an adult age 18 or older that is a Whispering Hollow member or an authorized guardian.
 - **Children 16 and 17 may use the pool without an adult over the age of 18 if there is a current special waiver on file with the management company.**
 - **A government issued photo ID will be required at time of entry** for unaccompanied children 16 and 17 years old to show proof of identity and age.
 - **Children 16 and 17 may not be an authorized guardian of anyone under the age of 18.**
2. Gates must remain closed at all times.

3. USE OF ANY EQUIPMENT PROVIDED IN THE AMENITY CENTER FACILITIES IS AT YOUR DISCRETION. PLEASE USE CAUTION. **SWIM AT YOUR OWN RISK.**

4. When monitors are on duty, they are the authority at all times. While a monitor is on duty they are not there in a lifeguard capacity.

The pool monitor is there to:

- Manage the entry into the pool
- Make sure people are wearing proper pool attire (because street clothes mess up the chemical balance quickly)
- Regularly check the chemicals in the pool (every 2 hours)
- Skim pool if necessary
- Report pool operating problems to the maintenance company
- Keep the pool area relatively neat and orderly, sweep, empty trash
- Ensure that everyone is behaving in a safe manner (following the rules)
- Call police or paramedics if necessary
- Clean up and close the pool at 10:00 PM

5. Each adult member can supervise no more than six (6) children age 17 and under.
6. Parents must check swim diapers AT LEAST 3 times per hour. **Children under the age of 3 are not allowed in the pools without a swim diaper.** Disposable diapers are not allowed, swimsuits are required.
7. The baby pool is reserved for children ages five (5) and under. Adult supervision is required at all times for children in the baby pool.
8. Proper swim attire is required, this includes swim suites and board shorts. No "cut-offs", basketball shorts, or sporting clothes are allowed. A white tee-shirt may be used to provide additional cover up. Colored tee-shirts are not allowed because of the dyes.
9. Conduct by any person deemed to be dangerous, unreasonable, or offensive (including "horseplay") is not allowed and should be reported to Goodwin Management at (512) 502-2114. Any individual disciplined repeatedly, or for serious infractions, will lose all pool privileges for the rest of the season.
10. Running, hopping, skipping or speed walking within the pool area is prohibited.
11. Under no circumstances shall pets, bicycles, skateboards, scooters or motorized cycles be permitted within the fenced pool area. Roller-skates and/or Roller-blades may be carried into the pool area and stored with personal belongings but may not be worn within the fenced pool area.
12. Diving from the side of the pool is not permitted. **Jumping off of the planter into the pool is prohibited.**
13. No Water Balloons
14. Climbing or sliding on any hand railing is not permitted.
15. Playing with lifesaving equipment is not permitted. The use of the lifesaving ring, life hook or any other safety equipment is for emergency use only. Do **NOT** play with these items.
16. No glass containers of any type are allowed in the pool area.

17. Food shall only be consumed in areas at least six feet away from the pool. No chewing gum is allowed within the pool area. No open beverage containers are allowed in the pool.
18. All trash generated by anyone in the fenced pool area must be placed in garbage containers or otherwise properly disposed of.
19. Swimmers are encouraged to shower before entering the pool. While we encourage protection from the harmful rays of the sun, the use of oils and other heavy suntan lotions cause filter damage, use these lotions sparingly.
20. Persons with open sores, wounds, and bandages or communicable diseases are encouraged to refrain from swimming in the pool. **DO NOT USE THE POOL IF YOU OR YOUR CHILD HAS HAD DIARRHEA IN THE PREVIOUS TWO WEEKS. IF A FECAL ACCIDENT OCCURS: All swimmers must exit the pool immediately, and the pool will be closed for a minimum of two (2) hours** from the time the pool has been chemically treated. The pool will be cleaned, disinfected and tested, and proven to be free from contamination before the pool will be reopened. If your child is found to be responsible for a closure due to fecal matter, all costs to clean and reopen the pool may be assigned to your family. Incidents should be reported to Goodwin Management at (512) 502-2114 immediately.
21. Flotation devices are permitted as long as there are less than 15 people in the pool. All air-inflatable crafts used must be a maximum 2-person carrier. Exceptions are arm-floaties and toddler carriers/life preservers.
22. All items lost will be your responsibility. If the loss or find is of great value, please contact Goodwin Management at 512-502-2114.
23. Swim safely and treat others, as you would like to be treated. Do not throw items when others are nearby. Parents are responsible for the behavior of their children.
24. Swimmers in the water have the right of way. Those entering the water must make certain that the area that they are entering is free of other swimmers.
25. In the event of inclement weather, swimmers are to clear the pool during the storm and for at least thirty (30) minutes after lightning and/or thunder has ceased. Patrons are welcome to stay in the pool area during this time, but are cautioned to stay a safe distance from the water.

LOSS OF POOL PRIVILEGES

Again, PLEASE NOTE: Card keys will ONLY be activated for residents in good standing with the Association. To be in good standing, you must:

- ▶ **Be current on homeowner assessments as outlined in the Collections Procedures approved by the board of Directors;**
- ▶ **You must have a current card key waiver on file with Goodwin Management;**
- ▶ **You may have no unresolved Deed Restriction Violations.**

Any individual(s) using the pool after hours (see pool rules) could lose all pool privileges for the season. The Board will consider individual events.

Any individual(s) committing acts of vandalism to the pool, pool house, equipment and/or surrounding area will be held responsible for cleaning and/or repair of damaged items, and may lose all pool privileges for a period of time to be determined by the Association Board. In the event the individual(s) are juveniles, the parents shall assume full responsibility for their child's actions. The Board will consider individual events.

MISCELLANEOUS

Guest Policies

A Whispering Hollow member must accompany a guest, when the member leaves the guest has to leave.

- ◇ Guests are limited to four (4) per family. If you need to entertain more than four guests, please see Pool Party Section

- ◇ Members are allowed to authorize a guardian for their needs as applicable, (baby-sitters, relatives, family friends and neighbors are allowable). Authorized guardian must be 18 years of age or older. Written authorization needs to be provided to Goodwin Management naming a specific guardian to attend to their children while they are at the pool.

Individual(s) who are on the premises without permission or who are under the appointed age should be/can be asked to leave by any Whispering Hollow member or authorized guardian who is an adult and on the premises.

If the individual(s) will not leave, please contact the police from the emergency phone located at the pool, then contact Goodwin Management

Restrooms

The restroom fixtures are sanitized and cleaned by a private janitorial service on a weekly basis. The designated maintenance person(s) are responsible for cleaning mirrors, counters, stocking hand towels, emptying trash and hosing down the floors. But please be mindful of the other Association members by cleaning up after yourself when using the restrooms.

Emergency Phone

This phone has the capability of connecting to emergency services by lifting the handset & dialing 9-1-1.

Card-Keys

Card-keys will be issued to adults (age 18 years and older) only after an Acknowledgement & Waiver form is signed. A total of one card-key will initially be issued per household. If your card-key is lost or stolen, you will be provided with a second replacement card-key **AT A COST OF \$35.00 TO YOU** and your old card-key(s) will be deactivated. To obtain card-keys, please sign (execute) a current Acknowledgement and Waiver Form and send it to Goodwin Management. Upon receipt of the signed card-key waiver, and pending assessment evaluation that the residence is in good standing, the card-key will then be activated and mailed. By signing the Acknowledgement and Waiver Form, members are agreeing not to distribute card-keys to anyone outside their immediate family.

Pool Parties

Pool parties are not allowed, however the pavilion may be reserved for special events. Reserving the pavilion does not include access to the pool.

ADDITIONAL RULES WHICH MAY BE POSTED AT SWIMMING POOL WILL ALSO APPLY

WHISPERING HOLLOW POOL RULES

- ▶ **WARNING: SWIM AT YOUR OWN RISK – No Lifeguard on Duty!**
- ▶ **The pool is CLOSED on Monday, when chemicals are being added and the pool is “shocked”. If Monday is a holiday, the chemical treatment and pool shock will be done on Tuesday.**
- ▶ **The pool is CLOSED from 10:00 p.m. until 6:00 a.m.**
- ▶ **All members and their accompanied guest must vacate the pool area at 10:00 PM**

The pool monitor will be on premises from Memorial Day through Labor Day. Monitors will not be on premises other than these time periods.

Schedule of Operation

Open Swimming (Adult Supervision required – access with a card-key)			
May through September (weather permitting)	6:00 a.m. – 10:00 p.m. Closed Monday for Chemical Treatment	Open to members, their families and accompanied guests	The pool may be CLOSED anytime for maintenance and chemical treatment

The swimming pool is CLOSED October through April.
Annual Pool Opening Dates are determined by your Board of Directors