Ruchir Patil

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COVID-19 **Fully Vaccinated**
485 Work Visa Full Working Rights | LinkedIn: https://www.linkedin/in/ruchir-patil

Summary Statement

Qualified in Masters of Information Technology from Central Queensland University, Australia. Offering internship experience in software development and outstanding academic performance in the multinational culture. 60% face to face customer support with multinational clients in Australia and India worked casually, as a volunteer and as an intern with various organisation involved with hospitality, Information Technology, Education

Professional Experience

- Worked as an intern software developer in LOKE Australia from June 2018 – September 2018
- Worked as a laboratory instructor in Modern College, Pune India from June 2014 – January 2015

Academic Summary

- Completed Master of Information Technology at Central Queensland University duration July 2016 to December 2018 (Major: Mobile Application Development)
- Completed Graduate Diploma in Information Technology at Central Queensland University March 2017 to March 2018
- Completed Bachelor of Science at University of Pune, Modern College from March 2011 to December 2014 (Major: Computer Science)

Professional Volunteer Experience

TEDx MELBOURNE, AUSTRALIA

Team Lead and Customer Service

in 2017

Responsibilities
Provided beverages to presenters, supported customers for ticket booking and allocating seats. Provided incident support and managed a small team to ensure quality services.

Surf Life Saving Club, Australia
Consultant
in 1st July to 29th September 2016

Responsibilities
Consulted stakeholders and managed a small team while developing an application using Wix. Created, managed, and hosted 3 sites.

VolunteeringAustralia, Australia Student
Ambassador from July 1st to 21st August 2016

Responsibilities
Managed international students being the face of the university, provided guidance and support for newcomers/customers in the university through VolunteeringAustralia.

ResQ Charitable Trust (NGO)
Adoption Coordinator / Administrator
from Jan 1st to 5th May of 2015

Responsibilities
Provided customer support while compiling and adding data to MS Excel, Coordinated with rescue helpline, Managed events to raise donations and awareness, worked as an administrator and back-office data entry operator.

Casual Work Experience (Professional)

Customer Service and Kitchen Hand
MadMex Darwin May 2016 – October 2016
Pentolina Melbourne September 2017 – March 2018
- Handled pos and helped customer to decide menu for their lunch or dinner
- Helped Chef for preparing and storing food
- Washed and cleaned utensils and dishes
- Cleaned benches, tables, floors and other kitchen areas
- Disposed of rubbish 3 times till closing
- Ensured the kitchen is clean and sanitary
- Implemented all hygiene and Health & Safety regulations
- Handled sorting and distributing food items

Project

Project Title – LOKE Build Your App - https://signup.loke.global/gb/features
In today's market customers or merchants require their platform to order the product. The LOKE self-service project also known as an online app builder is one of the web applications that provides a simulation of the company's product as well as gives customers the freedom to add their desired design.
- **Responsibilities –**
- Participated in screen designing and wireframing.
- Developed all UI Components using Vue.js and HTML5.
- Worked on Nuxt.js and Atom to compile the whole project.
- Used unit testing and user acceptance testing for finalising the production.
- Worked on Git technology for CD and CI.
- Developed an understanding of the software development lifecycle.
- Developed an understanding of how to liaise with stakeholders.
- Developed a skill of multitasking and working under pressure
- Developed skills in a fast-paced environment.
- Performed assigned development tasks on new and existing applications.
- Provided support to regular releases into production while deploying production.
- Assisted monitored and maintained existing applications.

Recognitions and Awards

- Graduate Certificate in Information Technology by CQUniversity.

- Graduate Diploma Certificate in Information Technology by CQUniversity.

- Internship Certificate by Australian Internships.

- Volunteering appreciation certificate by TEDx Melbourne.

- Volunteering experience certificate by Surf Life Saving Club.

- Volunteering certificate by VolunteerAustralia and Charles Darwin University.

- Navitas English certificate for Academic English Level 2 and 3.

Languages

Proficient in English, Hindi, and Marathi.

Hobbies

Playing lawn tennis, video games, listening to music

Extras

Reasons for leaving previous opportunities
- LOKE Digital, Australia had a contract of internship (full time)
- Modern College, India was earn and learn scheme of employment (full time)

Personal project during pandemic: https://covid-and-news.herokuapp.com

Git: https://github.com/Ruchirr