

TROUBLESHOOTING GUIDE

Keyboard typing wrong letters

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In Windows, make sure keyboard language is set to English (United States) - US Keyboard.

- The easiest way to do this is usually: look at the bottom-right corner of the Windows desktop, left-click where it says "ENG" (or something similar), and a list of options should come up.

The Numlock key might be on


- Ask them to look in the top-right section of the keyboard. Either on the number pad, or just to the left of it, do they see a key called "Numlock"?
- If yes, trying hitting that key and see if it turns a light on the keyboard off or on.
- **Make sure that light on the keyboard is off**, and see if that fixes the problem of the keyboard "typing the wrong letters."

Keywords: #keyboard #gibberish #messed #up #haunted #can't #type #password #numbers #won't #Canada #FR #CAFR #Canadian #French #language #login #log #in #fail

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