

TROUBLESHOOTING GUIDE

Doc cam issues

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Is the Doc Cam plugged in and turned on? (ie. do you see a light on?)

Have you selected an HDMI source?

Are you seeing a preview image?

If not, ensure that you are connected to the proper source, try switching to HDMI 2 (if sending/receiving HDMI 1), or vice versa.





Try switching HDMI cables and repeat the above step.

Keywords: #doccam #Elmo #Epson

Doc cam issues changelog

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Title v	Date Updated: ↓ v	Updated by: v
Built beta version on Talkmaster K...	12/5/2022	 Joshua Chau
Added lots of their own notes	8/15/2022	 Alex Werden  Michael Duffield
Created first version	8/5/2022	 Ian Swain

Properties

Verify after:

December 5

Page owner(s)



Joshua Chau