

TROUBLESHOOTING GUIDE:

Wireless Lav mic pack is missing

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For most of these calls, the previous room user has simply **left the wireless lav mic pack in an unusual place**. So before you send staff to the room, try asking:

"While I contact our technician about sending a replacement mic to the room, **can you please take a moment to look for it in:**

- the keyboard tray that pulls out of the front of the Teaching Station
- a table or desk near the podium
- the ledge of a blackboard or whiteboard nearby
- perhaps it's fallen off the podium onto the floor, or maybe under a table
- on top of a cabinet nearby

If the user still can't find the mic pack, **contact a co-pilot** 🚨


- Let them know **what model of wireless lav** should be in the room (you can look it up in [this spreadsheet](#)).

Keywords: #lost #no #mic #wireless #w/less #lavalier #belt #pack #transmitter #microphone #missing #gone #disappeared #disapper #can't #cannot #find

Wireless lav missing changelog

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