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TROUBLESHOOTING GUIDE

## Doc cam issues

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Is the Doc Cam plugged in an turned on? (ie. do you see a light on?)

Have you selected an HDMI source?

Are you seeing a preview image?

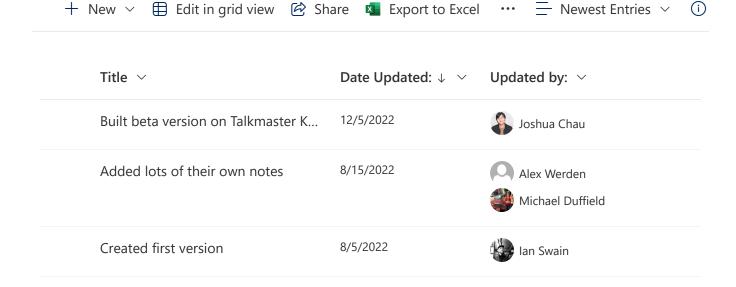
If not, ensure that you are connected to the proper source, try switching to HDMI 2 (if sending/receiving HDMI 1), or vice versa.

Try switching HDMI cables and repeat the above step.

Keywords: #doccam #Elmo #Epson

## Doc cam issues changelog

See all



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## **Properties**

Verify after:

December 5

Page owner(s)

