

Small-scale non-profit organizations working for street children-Interview

The form is intended to understand the working procedure, structure of the Small-scale non-profit organizations working for working for the street children of Bangladesh. The goal is to craft the challenges faced by these organizations. The mode of the interview is semi structured. Text and audio response to be collected with the consent of interviewee. Information will be used for research purpose.

* Required

1. Name of the organization *

2. 1. How many people participate in the interview?

3. 2. Age range of the people working in the organization

4. 3. Gender ratio in the organization

5. 4. Profession of admins and other members of the organizations?

6. 5. Relation of the interviewees with the organization

7. 6. Computer literacy

Mark only one oval.

	1	2	3	4	5	
low	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	high

8. 7. What are the goals/ motivations behind your organization? (The first six questions are straight forward, you ask it then)

9. 8. What type of work do you do? (we expect elaborate answer)

10. 9. How many members do you have in your organization? (e.g., admin, volunteer, advisor)

11. 10. How do you publicize your organization? (e.g., how do showcase your activity like regular events, schooling, etc.,)

12. 11. Are you satisfied with the exposure of your organization? What are the challenges u face?

13. 12. How do you manage your volunteer? How can one common people become a volunteer? How to find your organization? Do you have any campaign regarding recruitment (like postering, handbill)?

14. 13. How do you collect street children? Do u track them? If then, what is the tracking mechanism?

15. 14. Do you maintain any specific information system (database, pen/'paper, mobile app, website) for volunteers and children? if yes, what is it, and how you use it? What are the challenges here?

16. 15. How many donors do u have currently? Are they permanent or temporary donors?

17. 16. How do you collect all types of donations from permanent and temporary donors? What are the challenges of the collection of donations? How do you tackle it?

18. 17. How do you reach out to new donors/general people?

19. 18. How do you ensure the credibility and accountability of your organization while reaching donors? Is there any trust issue? Do you think, your organization's work need more publicity to overcome trust issues?

20. 19. Do u give feedback to your donors regarding how their donation is utilized? Do donors ask for it? If so, what is the process?

21. 20. Do you face problems reaching out to general people (who wants to contribute by volunteering or advising?)

22. 21. Do you use any online platform(s) for the management of your organizations, publicity of your work, donations, information management purpose, etc.? If yes, details? What are the shortcomings? What does expect to satisfy your need?

23. 22. If not, what are the reasons for not using an online platform for the management of your organizations, publicity purpose, etc.?

24. 23. If yes, which online platform(s) do you use for your organization?

Mark only one oval.

☐ Facebook

☐ Website

☐ Blogs

☐ Other: _____

25. 24. Do you believe an Facebook page can fulfill your organizational need and publicity, activity showcasing?

26. 25. Why do you use/ want to use the online platform(s) for your organization?

27. 26. Did you face any problem(s) while using those online platform(s) for your organization? Elaborate.

Mark only one oval.

- ☐ Getting reported
- ☐ Credibility issues
- ☐ Maintenance problem
- ☐ Financial problem
- ☐ Interaction problem
- ☐ Other: _____

28. 27. Do you feel the need for a special online platform to represent your organization?

29. 28. Do you think a generic online platform for small-scale non-profit organizations working for street children will help you to minimize some of the problems you faced? (At this step, u can give some hints, a platform where all small organizations can sign up and does their work like activity showcasing, volunteer, children, donors management, etc)

30. 29. If yes, in your opinion, how a generic online platform for small-scale non-profit organizations working for street children will help you minimize some of the problems you faced?

Mark only one oval.

- ☐ Maintain/Increase credibility
- ☐ Publicize your organization
- ☐ Decrease cost
- ☐ Feature to post about your goals
- ☐ Feature to post about ventures
- ☐ Feature to post about done ventures
- ☐ Team management
- ☐ Other: _____

31. 30. What type of features should be present in a generic online platform for small-scale non-profit organizations working for street children ?

Mark only one oval.

- ☐ Posts about the working process of an organization
- ☐ Manage teams in an organization
- ☐ Posts about upcoming ventures in an organization
- ☐ Posts about completed ventures in an organization
- ☐ Increase interaction
- ☐ Feature to generate/increase the publicity of an organization
- ☐ Other: _____

32. 31. What challenges do you think you may face while using a generic online platform for small-scale non-profit organizations working for street children ?

33. 32. Do you have any proposal about the solution of your problems that can be solved with technology?

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