



FINAL SURVEY REPORT

Surveyor Ref:		Insurers' Ref:	
No: 14774/ICICI/19-20		Insured Name: MS. Chairs And More	
Report Date	28 th August 2019	Policy No: 1001/171313205/00/000	
		Claim No.: FIR001761122	

**STRICTLY CONFIDENTIAL & PRIVILEGED FOR THE USE OF
INSURERS AND THEIR LEGAL ADVISORS ONLY**

*Survey report regarding claim preferred by Chairs And More for loss/damage to
their property insured under Standard Fire & Special Perils Policy*

1.0 INTRODUCTION

- 1.1 M/s. Chairs And More , Village, Bhiwandi Dt. Thane preferred claim on ICICI General insurance Co. Ltd. , for loss/damage to property due to flood & inundation. The property was insured under Standard Fire & Special Perils Policy.
- 1.2 The Insurers appointed us on 5th August 2019 to conduct the survey for the reported loss/damage.
- 1.3 Our basic terms of reference were...
 - a) To investigate into circumstances leading to reported loss/damage.

- b) To assess the physical damage/financial loss said to have been sustained by the insured in the reported accident.
- c) To determine the liability of the insurers vis-à-vis policy conditions.

1.4 Pursuant to above instructions, we visited the insured's premises situated at MS. Chairs And More, Bldg. No. Af Gala No.4,5,11, And 12, Rajlaxmi Complex, Kalher, Village, Bhiwandi Dt. Thane 421302. The premises were inspected thoroughly. It was reported there was inundation at their premises. The water level was around 3.5 ft at the surrounding area. The water had already receded during our visit, however, the water level marks were clearly visible on and around the premises. Inside the godown the water level was observed about 1 feet. On receipt of minimum available documents, we are issuing the final report.

1.5 Based on

- a) Observations made by us during our inspection
- b) Documents submitted by the insured during our survey & subsequently thereafter
- c) Discussions held with and explanations offered by the insured

1.6 We submit our findings observations, recommendations as under, for the consideration of the Insurers...

2.0 POLICY PARTICULARS

- | | | | |
|-----|----------|---|--|
| 2.1 | Insured | : | M/s. Chairs And More
Bldg. No. Af Gala No.4,5,11, And 12,
Rajlaxmi Complex, Kalher
Village, Bhiwandi Dist Thane421302,
Thane, Maharashtra Pin 421302 |
| 2.2 | Insurers | : | ICICI Lombard General Insurance Co. |

		Ltd.
		ICICI Lombard House, 2nd Floor, 414, P Balu Marg, Near Siddhi Vinayak Temple, Prabhadevi, Mumbai - 400025
2.3	Type of Policy	: Standard Fire & Special Perils Policy
2.4	Policy No.	: 1001/171313205/00/000
2.5	Period of Insurance	: 16 th May 2019 to 15 th May 2020
2.6	Occupancy	: Trading of FFF related items like fixtures, sofa set raw material etc. to various furniture manufacturers
2.7	Total Sum Insured	: Rs. 3,00,00,000.00
2.8	Item Affected	: <ul style="list-style-type: none"> • FFF - Rs. 20,00,000.00 • 2 Finished Goods Rs. 2,80,00,000.00
2.9	Clauses	1. FC03 : Designation of Property Clause 2. FC04 : Reinstatement Value Policies 3. FC05 : Local Authorities Clause etc
2.10	Risk Location	Bldg. No. At Gala No.4,5,11, & 12, Rajlaxmi Complex, Kalher Village, Bhiwandi Dist Thane 421302,
2.11	Policy Excess	: 5% of claim amount subject to a minimum of INR 10000/-

3.0 **INCIDENT**

3.1 It was well known that Bhiwandi, Kolhapur, Sangli, Satara, Karad and adjoining cities in Western Maharashtra were flooded due to incessant torrential monsoon rains from 02nd August 2019 onwards. Insured's godown was also flooded in the incident. It was informed that the water level reached around 5-9 ft height at and around the premises due to flooding/inundation. Building /Stocks were submerged into the

muddy/contaminated water for 4-5 days. The stagnated flood water receded on 06th August 2019.

4.0 CAUSE OF DAMAGE

4.1 Heavy rains poured in Maharashtra (Bhivandi, Kalyan, Badlapur, Kolhapur, Sangli, Karad, Belgam, Ichalkaranji, Satara, Hatkarangale, Meeraj etc), Karnataka, Kerala & other many states from 26th July 2019 to 12th August 2019. Due to this flood situation occurred at many places. The incidence is well reported in TV and print media all over the countries. Due to this, water logged at insured's named location.

4.2 Thus, based on our observations and information provided to us, the cause of loss could reasonably attributed to **flood**.

5.0 OUR OBSERVATIONS & EXTENT OF DAMAGES

► About The Insured

5.1 The insured is dealing in Trading of FFF related items like fixtures, sofa set raw material etc. to various furniture manufacturers.

► Description of The Risk

5.2 The risk situated at Bldg. No. Af Gala No.4,5,11, & 12, Rajlaxmi Complex, Kalher Village, Bhiwandi Dt. Thane 421302, Thane, Maharashtra. It was occupied as godown. The area was around 12000 sq ft. with RCC structure having entrance from two sides. East side entrance was utilized for routine activity & west side entrance was used for loading /unloading dispatch purpose. Inside the premises one of the corner was utilized as office for day to day activity duly enclosed with aluminium paneling

structure. A staff of 12 nos were taking care of the godown. As informed working hrs are 9 to 6 p.m. usually with weekly holiday on Sunday.

► **Observations**

- 5.3 The premises were inspected thoroughly on 6th August 2019. It was reported that there was inundation at their premises. The water level marks was around 3 ft. During our inspection the water had already receded from the building and outside the premises. The Maharashtra flood incident was covered by media channels all over and printed in local as well as national newspapers. The entire gala (storage, packing, office section) was flooded completely. The office cabin and furniture was also sustained water damages. The loss minimization activity was in progress during our visit. The card board boxes consisted of various assemblies related to luxurious furniture and fitting were observed in wet condition. Various boxes were found wet and deformed condition as water soaked by bottom layer stacking and collapsed. The insured deals in trading and supplying of furniture accessories, webbing belts, components such as wooden handles, gas pumps for chairs, motorized controlled units, fixtures etc. The various assemblies and hardware used in manufacturing of modern and luxurious readymade furniture manufacturers. The items inside insured premises were utilized into sofa sets, revolving chairs, bar chairs etc. Few boxes were opened in our presence and water was observed inside the packages. The electronic control units with motors were found water affected and already taken out from the packages for drying purpose. Webbing belts used in sofa set and beds were found wet and lost their original elasticity. The gloss of stainless steel and chrome plated beautification parts were observed dull and lost their aesthetic looks. The steel brackets, pumps, gas tubes were observed with rust marks and pumps were not operational due entry of water inside the tubes. Inside the gala water level was about 2 ft all over the area. We advised insured to take all precautionary measures and all

necessary actions to minimize the loss and accordingly the Insured was initiated the process prior to our visit. After complete inspection at site we advised insured to prepare the list of Damaged items with all supporting documents. The same was prepared by the insured.

6.0 INSURED'S CLAIM VIS-À-VIS ADMISSIBILITY

6.1 The insured had lodged their claim for **Rs 46,42,433.04** for damages to stock. The detailed claim statement is attached to the report.

► Cause	Flood/ inundation
► Date of loss	In between 3-8-2019 to 10-8-2019
► Risk location	Bldg. No. At Gala No.4,5,11, & 12, Rajlaxmi Complex, Kalher Village, Bhiwandi Dt. Thane 421302, Thane, Maharashtra

6.2 The claim is lodged under Standard Fire & Special Perils Policy. The operated peril – flood-inundation – is covered under the policy. The policy was effective as on date of loss & location is covered under the policy. Thus, the claim lodged by the insured falls within the purview of the policy issued to and held by the insured.

7.0 ASSESSMENT OF LOSS

7.1 Our assessment of loss is based on our inspection & documents submitted by the Insured. The supporting documents are enclosed with the report.

7.2 Following points are crucial from the assessment of loss point of view:

► STOCK

7.3 Insured have provided few supporting documents. We have relied on these documents

- Details of affected material
- Closing stock summary
- Purchase invoices
- Balance sheets 2017-2018, 2016-2017,
- Provisional balance sheet 1.4.2019 to 31.3.2019
- Purchase register 1.4.2019 to 31.7.2019
- Sales register 1.4.2019 to 31.7.2019
- GSTR details challans

Suitable deductions are made towards Qty & rate variance from the stocks loss.

7.2 The assessment of loss works out to **Rs. 24,96,202.00** The detailed assessment is attached as **Annexure** to the report.

The assessment has been explained to the Insured, who have given their verbal consent for the same.

8.0 WARRANTIES

8.1 We have not observed any breach of general or specific warranties attached to the policy issued to & held by the Insured.

9.0 CONCLUSIONS

9.1 The cause of loss is flood/inundation, the peril that is covered under the scope of policy issued to & held by the Insured. Thus, the claim falls within the purview of the policy & is tenable.

10.0 This report is issued without prejudice & subject to the terms, conditions and warranties to the policy issued to & held by the insured.

11.0 DECLARATION

- We hereby declare that the photographs of the affected property as detailed in our report were snapped by us by our Digital Camera and uploaded on our Office Computer. These were got printed in-house and are not manipulated.
- We hereby declare that we have no interest in the subject matter in question and reported as above. We are neither related to the Insured nor the business either by blood, business or share-holding of whatsoever nature.



K R BIYANI

KAMAL BIYANI ASSOCIATES

License No. SLA 34365 valid till 27.11.2019

Encl:

- Assessment as annexure
- Policy copy
- Claim form in original
- Total & damaged stock details
- Purchase invoices
- Balance sheet
- GST Challans
- Account statement details
- Sales & purchase details
- Registration certificate
- Agreement copy
- Pan card details
- Cancelled cheque
- Photographs
- Our Fee Bill