

Driver Installation

Guide

Table of Contents

TABLE OF CONTENTS	2
INTRODUCTION	3
INSTALLATION ON MICROSOFT WINDOWS	4
INSTALLATION ON MAC OS X	6
Mac OS X 10.9 Mavericks Issues	7
SUPPORT	8

Introduction

Most of the Widepix devices are using USB interface chip from FTDI company to communicate with the computer. In order to use the devices it is necessary to install FTDI USB drivers. Follow the instruction in this guide to install the drivers.

For more information about the FTDI chip, drivers and FTDI company you can visit their web page: www.ftdichip.com

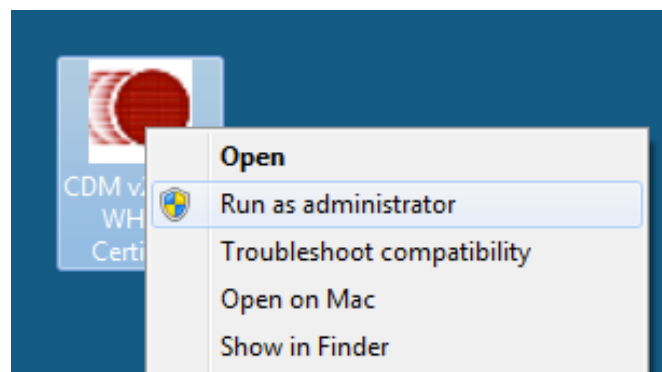
Installation on Microsoft Windows

1. Connect the device to a spare USB port on your PC

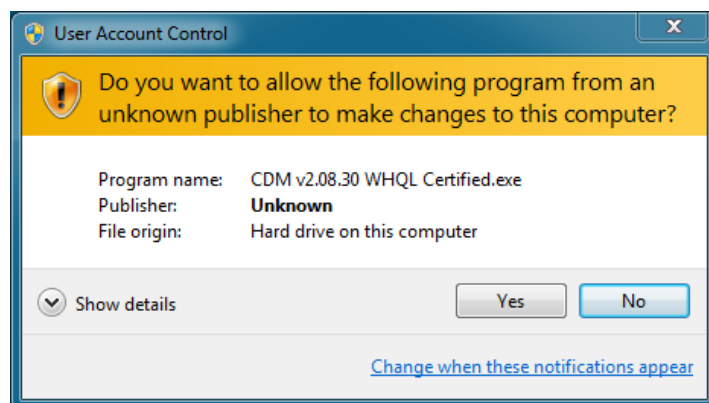
If there is an available Internet connection, Windows 7 will silently connect to the Windows Update website and install any suitable driver it finds for the device. If the automatic installation takes place there is no need to continue with the procedure outlined below. If no suitable driver is automatically found then the following procedure should be followed.

2. Open the driver installation file (**CDM v2.08.30.exe**)

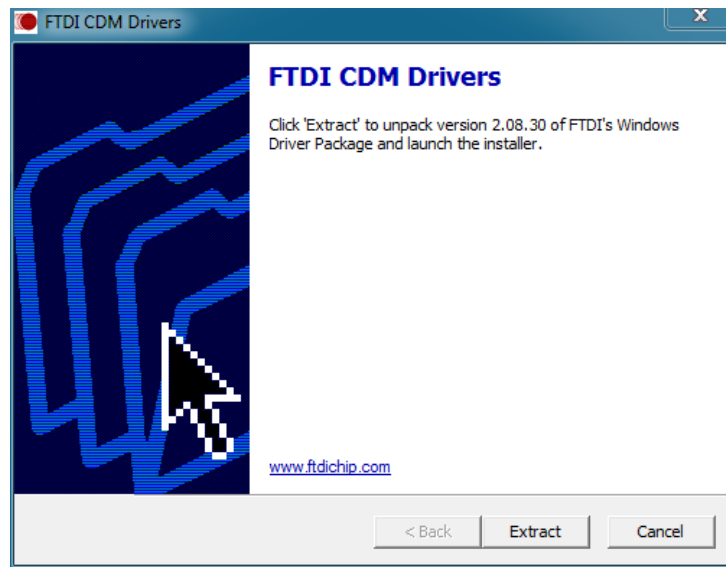
The installation of the drivers requires elevated privileges. To open the installation file with elevated privileges, right-click on the file and select **Run as administrator**:



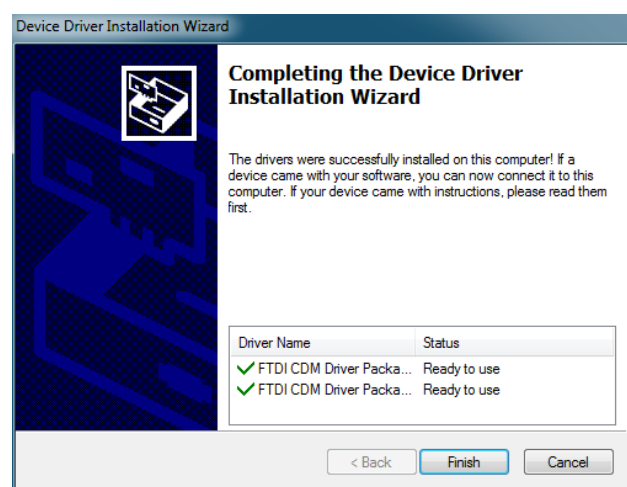
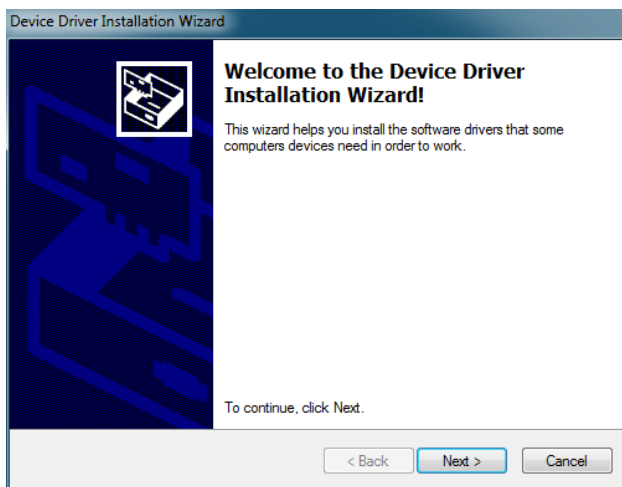
3. Confirm running the application with elevated privileges



4. Extract the installation files



5. Follow the instructions in the installation wizard

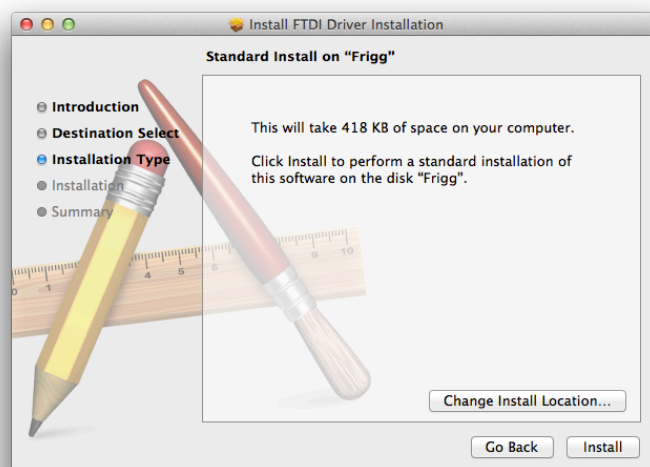
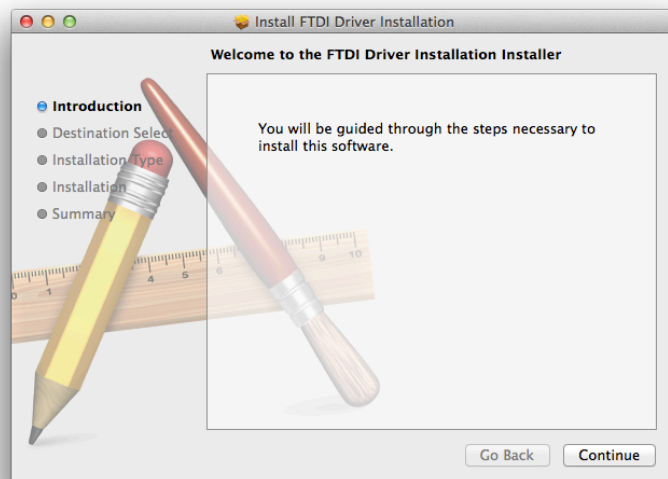


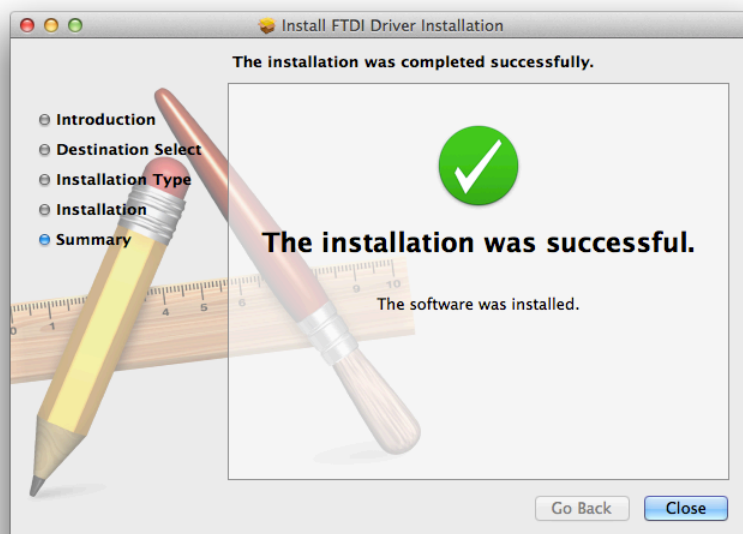
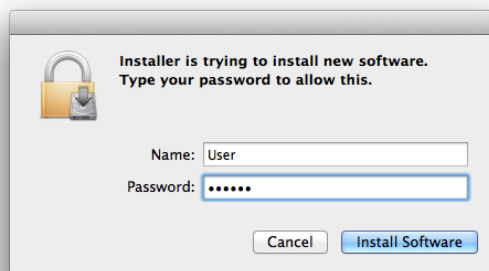
Installation on Mac OS X

1. Connect the device to a spare USB port on your Mac
2. Run the installation file (**FTDI Driver Installation.pkg**)



3. Follow the instructions in the installation wizard





Mac OS X 10.9 Mavericks Issues



The Apple provides in OS X 10.9 as part of the kernel its own FTDI Driver. Unfortunately this driver is not compatible with our devices. Therefore it is necessary to install the attached driver following steps described in this manual.

Moreover, the driver installation must be repeated every time the system is updated.

Support

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