



RUDY ITZA

COMPUTER TECHNICIAN

CONTACT

Phone

651-2106

Email

leonelrudy658@gmail.com

Address

Church Hill Street, San Jose
Succotz, Cayo District

EXPERTISE

- Supervision and Evaluation
- Technology Integration
- Programming Languages
- Operating systems
- visual design

LANGUAGE

SPANISH

100%

ENGLISH

91%

REFERENCE

Jefte Ochaeta

Statistical Institute of Belize/Statistician

613-6296

ABOUT ME

Highly seasoned and reliable Computer Technician with a strong technical background and excellent client service record. Adept at explaining complex technical concepts and processes to clients and non-technical staff in a clear and understandable manner. Able to multitask effectively and bring several simultaneous installation and repair projects to completion with full accuracy and efficiency.

EDUCATION

- **Sacred Heart Junior College**

Associate's Degree in Computer Technician

- **University of Belize**

Bachelor's Degree in Computer Technician

EXPERIENCE

Statistical Institute of Belize - Information Technology Technician for the 2022 Population and Housing Census

- Prepared and configured all equipment used during census operations.
- Ensured that all data-collection tablets met the specified and required criteria before they were dispatched to field staff (interviewers and field supervisors)
- Ensured that all interviewer's and field supervisor's tablets were always in optimal working order through the established communication channels.
- Provided end-user support to office and field staff and performed fixes as soon as possible, were any problem arise.
- Became familiar and proficient with all software and applications used by the office and field staff for the census operations.
- Retrained staff and provided support to them on the use of software and application relevant to their duties, if necessary. issues with census applications and faulty equipment to Headquarters.
- Provided general IT support to all regional staff.
- Performed weekly uploads of census assignments through Survey Solutions. enumeration assignments.
- Assumed responsibility for the Institute's assets assigned for the execution of duties in a substantive post
- Reported to the Regional Census Coordination any issues encountered during the conduct of duties
- Performed any other relevant duties required for the effective functioning of the census operations.