QUICK REF GUIDE

Booking easyJet through Amadeus

Version 2.2

AMADEUS

business by
easyJet

CREATE A BOOKING

AMADEUS NEUTRAL AVAILABILITY

AN10NOVLONBCN

The standard availability entry.

easyJet availability is integrated with other carriers.

W (Flexi), **B** (Inclusive) and **Y** (Standard) seats are available for sale.

The easyJet carrier code is U2.

W (Flexi), **B** (Inclusive) and **Y** (Standard) segments cannot be mixed in the same PNR.

```
** AGENCY NAME AVAILABILITY - AN ** BFS BELFAST.GB          69 TU 10SEP 0000
1   BA1414  C9 C9 D9 R9 I9 Y9 B9 /LHR 1 BHD   0655   0810  E0/320    1:15
            H9 K9 M9 L9 V9 N9 Q9 O9 S9 G9
2   U2 715  W9 B9 Y9               /SEN   BFS  0710   0825  T0-319    1:15
3   U2 255  W9 B9 Y9               /STN   BFS  0750   0905  T0-319    1:15
4   U2 181  W9 B9 Y9               /LTN   BFS  0750   0905  T0-319    1:15
5   U2 833  W9 B9 Y9               /LGW N BFS  0820   0945  T0-319    1:25
6   EI 021  Y9 B9 H9 K9 M9 V9 N9    LGW S BHD   0850   1015  E0.319    1:25
            L9 O9 Q9 X9 S9 R9 W9 Z9
7   BE 962  W4 R4 Y4 T4 B4 S4 V4    LGW S BHD   0855   1025  E0.E95    1:30
            K4 U4 H4 M4 L4 Z4 O4 P4 I4 E4 X4 A4 N4
8   EI 031  Y9 B9 H9 K9 M9 V9 N9    LHR 1 BHD   0950   1110  E0.319    1:20
            L9 O9 Q9 X9 S9 R9 W9 Z9 T9
```

AMADEUS NEUTRAL AVAILABILITY - CARRIER SPECIFIC

AN10NOVLONCBN/AU2

To see just easyJet flights please add /AU2.

```
AN10SEPLONBFS/AU2 (1A)
** AGENCY NAME AVAILABILITY - AN ** BFS BELFAST.GB          69 TU 10SEP 0000
1   U2 715  W9 B9 Y9               /SEN   BFS  0710   0825  T0-319    1:15
2   U2 255  W9 B9 Y9               /STN   BFS  0750   0905  T0-319    1:15
3   U2 181  W9 B9 Y9               /LTN   BFS  0750   0905  T0-319    1:15
4   U2 833  W9 B9 Y9               /LGW N BFS  0820   0945  T0-319    1:25
5   U2 835  W9 B9 Y9               /LGW N BFS  1120   1245  T0-319    1:25
6   U2 259  W9 B9 Y9               /STN   BFS  1315   1430  T0-320    1:15
7   U2 185  W9 B9 Y9               /LTN   BFS  1535   1650  T0-320    1:15
```

OPTIONAL ENTRY FOR EASYJET : AVAILABILITY, FARES AND RULES

ACW1/B1

Shortcut after AN for fare display (line 1/B buy 1 seat)
(or) **AWU215SEPNCELON/B1** - Long entry.
From the Amadeus availability neutral screen, you can request U2 availability and live fares.

```
AWU210SEPSENBFS/B1
** U2 - EASYJET ** BFS BELFAST.GB              ** GBP ** TU 10SEP 0000
1 U2 0715  W1 SEN   BFS   0710   0825   0      ADT W          79.99
           B1                                  ADT B          30.29
           Y1                                  ADT Y          20.29
NO MORE FLIGHTS
>
```

FARE RULES

FLC1/Y

To see the Fare Rules enter **FLC1/Y** after **ACW**
(or **W** for Flexi or **B** for Inclusive).

```
>FLC1/W
W
            THE FLEXIBLE FARE MUST BE PAID IN FULL AT TIME OF BOOKING. THE FOLLOW
ING ADDITIONAL BENEFITS APPLY:

            UNLIMITED NUMBER OF FREE CHANGES WITHIN A FIXED 4 WEEK TIME WINDOW(1
WEEK BEFORE TO 3 WEEKS AFTER THE ORIGINAL TRAVEL DATE), SUBJECT TO AVAILABILITY
.
            1 FREE BAG CHECKED IN TO THE HOLD (MUST BE REQUESTED AT TIME OF BOOKI
NG).

            FREE SPEEDY BOARDING (MUST BE REQUESTED AT TIME OF BOOKING).
            NO EXTRA PAYMENT FEES (UNLESS ADDITIONAL SERVICES ARE ADDED).

            NO REFUND APPLIES IF PASSENGERS ARE UNABLE TO FLY.

            ANY ADDITIONAL SERVICES MUST BE PAID FOR IN FULL AT TIME OF BOOKING.


            FOR FULL TERMS AND CONDITIONS PLEASE REFER TO HTTP://WWW.EASYJET.COM/
EN/BOOK/CONDITIONS.HTML.
```
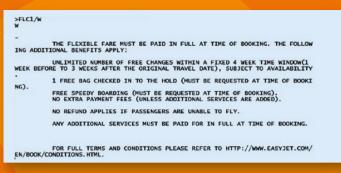
SEGMENT SELL

SS1Y1

Directly from U2 availability neutral screen (above), standard short
sell entry.

(or) **SSU2215620JUNAMSLTN1**
The Longsell entry.
After the sell entry the Segment status is **NN**.

```
>SS1Y1
RP/LON1A0983/
 1  U22263 Y 10NOV 6 LTNBCN NN1  0615 0925  10NOV       XYZ
■
```

OUR *FLEXI FARE*

> Unlimited free date changes in a 4
  week period from 1 week before to 3
  weeks after the original travel date
> 1 piece of hold luggage
> 1 piece of hand luggage
  (no bigger than 56 x 45 x 25cm)
> Allocated seat free of charge
> Speedy Boarding
> Fast-track security at selected airports
> Bookable up to 120 days in advance
> No booking or payment fees
  (same price as easyJet.com)

Book in W class

For Terms & Conditions see easyJet.com

PNR ELEMENTS

NM1SMITH/JOHN MR

name (as it appears on passport)

MR MRS MISS MS MSTR are the only acceptable titles. If no title is entered easyJet will assume **MR**

AP 33123456789

phone number

APE-JOHN.SMITH@EMAIL.COM

only first email address is sent to U2, and the easyJet email confirmation is sent to this email address

TKOK

Ticketing field (no tickets are issued on easyJet)

FPCCVI999999999999999/1215*CV321

Form of Payment (mandatory) and include the **CVV** number

CREDIT CARDS	
VISA	**FPCCVI************1111/1008*CV123**
AMEX	**FPCCAX***********0005/1008*CV1234**
DINERS	**FPCCDC**********0032/1008*CV123**
MASTERCARD	**FPCCCA***********4444/1008*CV123**
UATP	**FPCCTP***********1115/1008**
DEBIT CARDS	
VISA	**FPDCVI************1111/1213*CV123**
MAESTRO (UK only)	**FPDCME***********1111/1213*CV123**
MASTERCARD	**FPDCCA************1111/1213*CV123**
VISA ELECTRON	**FPECVI************1111/1213*CV123**

THE CVV NUMBER IS MANDATORY FOR MASTERCARD, AMEX, DINERS AND VISA CARD.

easyJet only apply fees to standard fares which are calculated at the time of pricing. Flexi (W) and Inclusive (B) fares include all additional fees. For more details please see Amadeus help pages - **GGAIRU2**

```
>NM1SMITH/JOHNMR
>AP 01293 0000000-B
>APE-SMITHJMR@GMAIL.COM
>TKOK
>FPCCVIXXXXXXXXXXXX1111/1215*CV123

RP/LON1A0983/
 1.SMITH/JOHNMR
 2  U22263 Y 10NOV 6 LTNBCN NN1  0615 0925  10NOV        XYZ
 3 AP 01293 0000000-B
 4 APE SMITHJMR@GMAIL.COM
 5 TK OK20SEP/LON1A0983
 6 FP CCVI4444333322221111/1215*CV
```

OUR INCLUSIVE FARE

> 1 x 20kg hold luggage
> Free seat selection (excluding Upfront and Extra Legroom)
> No additional payment fees

Book in B class

For Terms & Conditions see easyJet.com

PNR PRICING

FXP

The standard pricing entry for storing a TST into the PNR.

```
FXP
01  SMITH/BOBMR

---------------------------------------------------------------
      AL FLGT  BK T DATE  TIME   FARE BASIS      NVB  NVA   BG
 LON
 NCE U2  8349     Y 10SEP 0605  Y

GBP    21.29        10SEP13LON U2 NCE21.29GBP21.29END
GBP    13.00SA
GBP    34.29
GBP    11.11 AIRLINE FEES
GBP    45.40 TOTAL
AGENT & PAX AGREE TO EASYJET TERMS & CONDITIONS- SEE GGAIR
PRICED VC U2
>
```

INFORMATIVE PRICING

FXX

To view the fare without storing it.

```
FXX
01  SMITH/BOBMR

---------------------------------------------------------------
      AL FLGT  BK T DATE  TIME   FARE BASIS      NVB  NVA   BG
 LON
 NCE U2  8349     Y 10SEP 0605  Y

GBP    21.29        10SEP13LON U2 NCE21.29GBP21.29END
GBP    13.00SA
GBP    34.29
GBP    11.11 AIRLINE FEES
GBP    45.40 TOTAL
AGENT & PAX AGREE TO EASYJET TERMS & CONDITIONS- SEE GGAIR
PRICED VC U2
>
```

CORPORATE FARES

FXP/R,U
To price a corporate fare please use: **FXP/R,Uxxxxxx**
(xxxxxx is the corporate code).

```
RP/LON1A0983/
  1.SMITH/BOBMR
  2  U28349 W 10NOV 7 LGWNCE NN1  0745 1040  10NOV
>FXP/R,U123123|
```

```
FXP/R,U123123

01  SMITH/BOBMR


------------------------<CORP 123123>------------------------
     AL FLGT  BK T DATE  TIME   FARE BASIS     NVB NVA   BG
 LON
 NCE U2  8349   W 10NOV 0745  W

GBP   152.00      10NOV13LON U2 NCE152.00GBP152.00END
GBP    13.00SA
GBP   165.00
GBP     0.00 AIRLINE FEES
GBP   165.00 TOTAL
INSTANT ISSUANCE REQUIRED FOR THIS CARRIER
CORPORATE FARES
AGENT & PAX AGREE TO EASYJET TERMS & CONDITIONS- SEE GGAIR
PRICED VC U2
>
```

DISPLAY THE TST INDEX (Transitional Stored Ticket)

TQT

```
--- TST TSM ---
RP/LON1A0983/
  1.SMITH/BOBMR
  2 /SVC U2 HK1 CCCH LON 18JUL
  3  U28349 W 10NOV 7 LGWNCE NN1  0745 1040  10NOV
  4 APE BOB@SMITH.COM
  5 TK OK18JUL/LON1A0983
  6 /SSR XBAG U2 NN1/S3
  7 FV PAX U2/S3
>TQT
```

ANCILLARY CODES

A catalogue of Ancillary Services can be displayed from an itinerary for information purposes. This can only be done after a PNR is priced.

Entries:

FXK   Display Catalogue for entire PNR

FXK/P3   Display Catalogue by passenger number

Please refer to **HEFXK** for a further explanation of this screen.

Each **SR** must be entered individually before it is priced.

For FLEXI fares (W class) and Inclusive fares (B calls) **XBAG** is free of charge and is automatically added to the booking at pricing time of the PNR.

NON CHARGEABLE SERVICES

easyJet supports the following special service requests (NO CHARGE)

SR WCHC - wheelchair
(C:CABIN SEAT)

Pax completely immobile

SR WCHS - wheelchair
(S FOR STEPS)
Pax cannot ascend / descend steps

SR WCHR - wheelchair
(R FOR RAMP)
Pax can ascend / descend steps

SR DEAF - Deaf pax

SR BLND - Blind pax

SR MAAS - Meet and assist

SR DPNA - Disabled pax needs assistance

```
FXK

     PASSENGER          PR FROM-TO C SC   SRV   PTC BKM (GBP)TOTAL   AV
FLIGHT RELATED

001 P1               U2 LTN-NCE F 0EC BIKE ADT SSR   GBP35
     SEO- REQUEST FOR CARRIAGE OF BICYCLE -

002 P1               U2 LTN-NCE F 1BY BLDG ADT SSR   GBP0
     PETC- Blind pax with guided dog -

003 P1               U2 LTN-NCE F 0DC CLUB ADT SSR   GBP30
     SEC- GOLF EQUIPMENT -

004 P1               U2 LTN-NCE F 0F8 DIVE ADT SSR   GBP30
     SEC- DIVE EQUIPMENT -

005 P1               U2 LTN-NCE F 0HW GUNS ADT SSR   GBP30
     SEC- SPORTING FIRE ARMS -

006 P1               U2 LTN-NCE F 0EF HANG ADT SSR   GBP35
     SEO- HANG GLIDER -
```

EXCESS WEIGHT

SR XWGT-KGXX where **XX** is the weight up to a maximum of 30 kilos (by multiples of 3).

Example:

SR XWGT-KG15/P1/S1, to request excess weight of 15 KG. This is passenger and segment related.

The total weight (XBAG 20Kg + excess weight) cannot exceed 50 Kilos in case the passenger has requested for more than 1 piece and 32 Kilos in case only 1 piece has been requested.

No of pax	No of pieces	Weight allowance (XBAG)	Max excess weight (XWGT)
1	1	20kg	12kg
1	2 or more	20kg	30kg

Note: A single piece of luggage in easyJet cannot exceed 32kg.

ANCILLARY PRICING

PNR must be priced by FXP first.

FXG - Price and Store the Ancillary Services.

```
FXG
PASSENGER           PTC ----------------------------------------
OC  SRV    NP PR FLGT DATE (GBP)FARE    TAX        TOTAL

01 WILSON/JOHNMR     ADT
988 CCCH   1 U2      20JUN GBP12.60                GBP12.60
0B5 RQST   1 U28349  10SEP
0B5 RQST   1 U22122  24SEP GBP6.00                 GBP6.00
>
```

FXH - Informative Ancillary Pricing

```
FXH
PASSENGER           PTC ----------------------------------------
OC  SRV    NP PR FLGT DATE (GBP)FARE    TAX        TOTAL

01 WILSON/JOHNMR     ADT
988 CCCH   1 U2      20JUN GBP12.60                GBP12.60
0B5 RQST   1 U28349  10SEP
0B5 RQST   1 U22122  24SEP GBP6.00                 GBP6.00
>█
```

TQM - Display the TSM Index
(Transitional stored Miscellaneous)

The TSM list shows all fees for chargeable services and any credit card.

When booking an easyJet *FLEXI* or Inclusive fare, the credit card fee, one SSR XBAG per passenger and seat selection are free of charge. No other fare differential applies.

```
--- TST TSM ---
RP/LON1A0983/
  1.WILSON/JOHNMR
  2 /SVC U2 HK1 CCCH LON 20JUN
  3   U28349 Y 10SEP 2 LGWNCE NN1  0605 0905  10SEP
  4   U22122 Y 24SEP 2 NCELTN NN1  1215 1320  24SEP
  5 APE JOHN@WILSON.COM
  6 TK OK20JUN/LON1A0983
  7 /SSR RQST U2 NN1 LGWNCE/20F,P1/S3    SEE RTSTR
  8 /SSR RQST U2 NN1 NCELTN/20F,P1/S4    SEE RTSTR
  9 FP CCVI4444333322221111/1015*CV
 10 FV PAX U2/S3-4
>TQM█
```

```
M  P   R  NAME           TOTAL       FOP         ELEMENTS T
4  .1  D/I WILSON/JOHNMR  GBP   12.60             2        P
5  .1  A/C WILSON/JOHNMR  GBP    6.00             7-8      P

DELETED TSM RECORDS MAY EXIST - PLEASE USE TMH

>█
```

TQM/M5 - If multiple TSMs exist.

```
TSM   5  TYPE P     LON1A0983 CJ/20JUN 11      EMD-A CARR U2
  1.WILSON/JOHNMR
RFIC-A/C   AIR TRANSPORTATION
    1. RFISC-0B5 ALLOCATED SEATING                       L  7
       OPERATING CC-U2 FEE OWNER-U2         ORIGIN-LGW DEST-NCE
    2. RFISC-0B5 ALLOCATED SEATING                       L  8
       OPERATING CC-U2 FEE OWNER-U2         ORIGIN-NCE DEST-LTN

ADD INF/RKS:

FARE    F  GBP     6.00
EXCH VAL   GBP     6.00

TOTAL      GBP     6.00
FC  LON U2 NCE3.00 U2 LON3.00GBP6.00END
```

EASYJET PLUS CARD

FFNU2-123456/P1

SEAT MAPS AND ALLOCATED SEATING

SM2

Displays a live seat map from a booking (eg line 2 in Y class).
Standard symbols used in the seat map:

3 types of seats are supported with indicators as shown below:

TYPES OF SEATS	SEAT MAP	INDICATOR
CLASS **W B Y**		

****

EXTRA LEGROOM	**L**	**L**
UPFRONT SEATS (FAST EXIT)	**V**	**V**
STANDARD SEATS	**Y**	

For *FLEXI* fare passengers (W class) upfront, extra legroom and standard seats are free apart from row 1 which carries an additional fee.
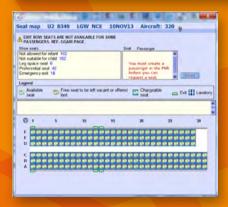
For Inclusive fare passengers (B class) standard seats are free. All other seats carry an additional fee.

ST/RQST/2F

Book seat 2F (for one passenger).


```
--- TST TSM ---
RP/LON1A0983/
  1.WILSON/JOHNMR
  2 /SVC U2 HK1 CCCH LON 20JUN
  3  U28349 Y 10SEP 2 LGWNCE NN1   0605 0905  10SEP
  4  U22122 Y 24SEP 2 NCELTN NN1   1215 1320  24SEP
  5 APE JOHN@WILSON.COM
  6 TK OK20JUN/LON1A0983
  7 FP CCVI4444333322221111/1015*CV
  8 FV PAX U2/S3-4
>FFNU2-123456/P1
```



```
SM U2 8349/Y/10JUNLGWNCE                              /S000/
Exit Row seats are not available for some Passengers. Ref. GGAIR page.
Regular and Preferential Seats are not chargeable for FlexiFare.
SM U2  8349  Y 10JUN LGWNCE        319
     Y
     0          0          0
     0          1          2
     1  2345678901234567890123456
     E<>          EE
F    L  VVVV++YY Y YYYYYYYYYYYYYYY                       F E D
E    L  VVVV++YYYYYYYYYYYYYYYYYYY
D    L  VVVVYYYYYYYYYYYYYYYYYYYYY                        F E D

C    L  VVVVYYYYYYYYYYYYYYYYYYYYY
B    L  VVVVYYYYYYYYYYYYYYYYYYYYY                        C B A
A    L  VVVVYYYYYYYYYYYYYYYYYYYYY
     E<>          EE
     1  2345678901234567890123456
.  AVAILABLE    <> WING       F GEN FACI  K GALLEY  E EXIT    C COT
+  OCCUPIED     -  LAST OFF   H HANDICAP  Q QUIET   G GROUPS  P PET
/  RESTRICTED   B  BULKHEAD   V PREF.SEAT X BLOCKED L LEGROOM U UMNR
() SMOKING      D  DEPORTEE   UP UP-DECK  Z NO FILM I INFANT  R REAR
)>
```


example of graphical seat map

APIS

SRDOCS-P-GBR-123456-GBR—15FEB65-M-10JAN15-SMITH-JOHN-H/P1

SR	Transaction code - mandatory
DOCS	SSR code for travel document - mandatory
U2	Airline code - mandatory
HK	Action code (HK ONLY) - mandatory
1	Number of services requested - mandatory
-P	Dash, travel document type - optional

    F - Approved identity document

    AC - Crew member certificate

    A - Identity card

    C - Identity card

    I - Identity card

    IP - Passport card

    P - Passenger passport

-GBR — Dash, document issuing country - optiona
(THREE-LETTER AIRIMP COUNTRY CODE)

-123456 — Dash, travel document number - optional
(UP TO 15 DIGITS INCLUDING SPACES)

-GBR — Dash, passenger/crew nationality - optional
(THREE-LETTER AIRIMP COUNTRY CODE)

-15FEB65 — Dash, date of birth - mandatory
(DDMMMYY FORMAT)

-M — Dash, gender indicator - mandatory

    M - Male

    F - Female

    MI - Male infant

    FI - Female infant

    U - Undisclosed gender

-10JAN15 — Dash, travel document expiry date - optional

-SMITH — Dash, travel document surname - mandatory
(UP TO 30 CHARACTERS INCLUDING SPACES)

-JOHN — Dash, travel document first given name - mandatory
(UP TO 30 CHARACTERS INCLUDING SPACES)

-H — Dash, passport holder indicator - optional
(MANDATORY FOR A MULTI-PASSENGER PASSPORT AFTER
THE MIDDLE NAME OF THE PRIMARY PASSPORT HOLDER)

/P1 — Passenger association - optional
(MANDATORY FOR A MULTI-PASSENGER PNR)

Please note APIS details must to be added before **TTP/TTM**.

LIGHT TICKETING

TTP/TTM

This will issue the Light tickets for the flights and services.

For easyJet, Light Ticket numbers are created with "**888**" as the Numeric Airline Code.

It is not possible to display, void or refund a Light Ticket through the system. Light Tickets issued are not reported to BSP. No RET file sent to BSP.

The PNR is interactively confirmed from U2's reservation system. The status will change to HK and a confirmation email will be sent.

TJQ/SOF/T-U2 Displays the sales report

IMPORTANT

We highly recommend that the Light Ticket is issued prior to **ET/ER**. If you do not issue the Light Ticket immediately the segments and fare are not guaranteed by easyJet.

Descriptive Billing Information (DBI) for UATP cards

You may now be asked for more information when paying by UATP. You will need to obtain this from your client and enter it into the panel opposite.

- **AE**: is the DBI key
- **Accounting Unit**: is the description of the key
- **01-09AN**: is the format (from 1-9 alphanumerical)
- **01**: is the DBI Value
- **XX**: is the FOP sequence number in the PNR (always 1 if only one FOP)
- **Key**: is the selected DBI key
- **D**: is the PNR line number for the FOP element

We recommend storing **DBI** in your customer profile as an **RM*DBI** remark. This way TTP/TTM will perform issuance directly without displaying the panel.


```
--- TST TSM ---
RP/LON1A0983/
  1.SMITH/BOBMR
  2 /SVC U2 HK1 CCCH LON 20JUN
  3  U28349 Y 10SEP 2 LGWNCE NN1  0605 0905  10SEP
  4 APE BOB@SMITH.COM
  5 TK OK20JUN/LON1A0983
  6 FP CCVI4444333322221111/1015*CV
  7 FV PAX U2/S3
>TTP/TTM
```



```
--- TST TSM RLR ---
RP/LON1A0983/LON1A0983      CJ/SU  20JUN13/1013Z   ZUGSZU
LON1A0983/0507CJ/20JUN13
  1.SMITH/BOBMR
  2 /SVC U2 HK1 CCCH LON 20JUN
  3  U28349 Y 10SEP 2 LGWNCE HK1  0605 0905  10SEP
  4 APE BOB@SMITH.COM
  5 TK OK20JUN/LON1A0983
  6 FA PAX 888-2401002232/LTU2/GBP34.29/20JUN13/LON1A0983/000472
       61/S3
  7 FA PAX 888-8201002858/LTU2/GBP11.11/20JUN13/LON1A0983/000472
       61/S2
  8 FB PAX 2000000008 TTP/TTM/RT OK DOCUMENTS ISSUED/S3
  9 FB PAX 2000000008 TTP/TTM/RT OK DOCUMENTS ISSUED/S2
 10 FG PAX 2000000004 BNE1A0985/S3
 11 FG PAX 2000000005 LONU1210F/S3
 12 FM PAX *C*0.00/S3
 13 FP CCVI4444333322221111/1015*CV/ND18695
 14 FV PAX U2/S3
>
```



```
DESCRIPTIVE BILLING INFORMATION (DBI) REQUIRED

TPXXXXXXXXXXX8235

AE: ACCOUNTING UNIT        01-09AN 01
AK: ACTION CODE            01-09AN 02
AU: ORDER NUMBER           01-09AN 03
BD: FILE DATE              01-09AN 20120724
DS: DEPARTMENT CODE        01-09AN 03
IK: ACCOUNT NUMBER         01-09AN 05
KS: COST ACCOUNT NBR       01-09AN 04
PK: PERSONAL ID            01-09AN 1111
PR: PROJECT NUMBER         01-09AN 42
RZ: DESTINATION            01-09AN BERLIN

DESCRIPTIVE BILLING DATA ACCEPTED. PLEASE PROCEED WITH ISSUANCE.
```

SHOPPING

Masterpricer Expert

FXD
Masterpricer Expert entry which allows you to search for availability and fares.

```
>RP/LON1A0983/
    1   BA 342 Y 10NOV 6 LHRNCE DK1  0710 1005  10NOV  E  0 319
        SEE RTSVC
>FXD
FXD
8 GROUPS AND 10 RECOMMENDATIONS RETURNED FROM GBP 34.29 TO 221.13

---------- BEST AVAIL. FARE FOR CURRENT PNR (GBP 149.05)----------
    PTC        CUR              TAX          FARE BASIS
1 ADT        1 GBP    149.05       56.05        LLNCLON1
    TOTAL    1 GBP    149.05       56.05

1    BA 342  L  10NOV  LHR 5 NCE 1  0710  1005    E0/319  0155
>> FXZ1 TO REBOOK  >> FXU1 TO REBOOK AND CREATE TST
1 TICKETS ARE NON-REFUNDABLE
1 LAST TKT DTE23SEP12 - SEE ADV PURCHASE

---------- RECOMMENDATION 1 OF 1 IN GROUP 2 (GBP 34.29)----------
    PTC        CUR              TAX          FARE BASIS
1 ADT        1 GBP     34.29        0.00        Y
    TOTAL    1 GBP     34.29

1    U22123  Y  10NOV  LTN   NCE 2  1255  1600    T0-320  0205
>> FXS2 TO SELECT  >> FXZ2 TO BOOK
1 LAST TKT DTE10NOV12 - DATE OF ORIGIN
```

Masterpricer Expert can be done as a standalone entry:

FXDNCE/D30NOV/AU2LON

Please refer to **HEFXD** for other entries.

```
FXDNCE/D30NOV/AU2LON
4 GROUPS AND 4 RECOMMENDATIONS RETURNED FROM GBP 28.00 TO 61.00

---------- RECOMMENDATION 1 OF 1 IN GROUP 1 (GBP 28.00)----------
    PTC        CUR              TAX          FARE BASIS
1 ADT        1 GBP     28.00        0.00        Y
    TOTAL    1 GBP     28.00

1    U22126  Y  30NOV  NCE 2 LTN    2030  2140    T0-319  0210
>> FXS1 TO SELECT  >> FXZ1 TO BOOK
1 LAST TKT DTE30NOV12 - DATE OF ORIGIN
1 GBP 35.00 TOTAL INCL GBP 7.00 AGENT TKT FEE
1 FEE PARTIALLY BASED ON VC=U2 AND TT=ET

---------- RECOMMENDATION 1 OF 1 IN GROUP 2 (GBP 31.00)----------
    PTC        CUR              TAX          FARE BASIS
1 ADT        1 GBP     31.00        0.00        Y
    TOTAL    1 GBP     31.00

1    U25072  Y  30NOV  NCE 2 LGW S  2130  2230    T0-319  0200
>> FXS2 TO SELECT  >> FXZ2 TO BOOK
1 LAST TKT DTE30NOV12 - DATE OF ORIGIN
1 GBP 38.00 TOTAL INCL GBP 7.00 AGENT TKT FEE
)>
```

CHANGING A FLIGHT

Using Amadeus Ticket Changer, change sector using the **SB** entry
e:g: **SB02MAY4**.

```
--- TST TSM RLR TC-PER RLP ---
RP/LONU123EJ/LONU123EJ          AB/GS  31MAR14/1041Z   25R4WA
LONU123EJ/1234AB/31MAR14
  1.TEST/TEST MRS
  2 /SVC U2 HK1 CCCH LON 31MAR
  3  U2 233 B 30APR 3 STNEDI HK1  1150 1300   30APR
  4  U2 234 B 01MAY 4 EDISTN HK1  1005 1125   01MAY
  5 AP LON 01582 525815-B
  6 APE STEPHANIE.KYPRIANOU@EASYJET.COM
  7 TK OK31MAR/LONU123EJ
  8 /SSR RQST U2 HK1 STNEDI/12FN,P1/S3    SEE RTSTR
  9 /SSR RQST U2 HK1 EDISTN/12FN,P1/S4    SEE RTSTR
 10 /SSR XBAG U2 HK1/S3
 11 /SSR XBAG U2 HK1/S4
 12 SSR FQTV U2 HK/ U2S020801
 13 FA PAX 888-2401107958/LTU2/GBP96.58/31MAR14/LONU123EJ/000000
       00/S3-4
 14 FA PAX 888-8201164148/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
       0/E10-11
 15 FA PAX 888-8201164149/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
       0/S2
 16 FA PAX 888-8201164150/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
)>SB02MAY4
```

FXF (informative re-pricing entry)

FXQ (to store and re-price).

```
FXF

01 TEST/TEST MRS

AGENT & PAX AGREE TO EASYJET TERMS & CONDITIONS- SEE GGAIRU2
GBP     0.98 AIRLINE FEES ; GBP    49.98 TOTAL
INSTANT ISSUANCE REQUIRED FOR THIS CARRIER
----------------------------------------------------------------
      AL FLGT  BK   DATE  TIME  FARE BASIS      NVB  NVA    BG
 STN
 EDI U2  0233 B   30APR 1150  B                            0N
 STN U2  0234 B   02MAY 1015  B                            0N
                 ORIGIN TRVL CURRENCY   REISSUE CURRENCY
 OLD BASE FARE       GBP      38.58
 NEW BASE FARE       GBP      52.58
 FARE BALANCE                          GBP       14.00
                 PAYMENT CURRENCY
 OLD TAX             GBP      26.00
 NEW TAX             GBP      26.00
 TAX BALANCE                           GBP        0.00
 TICKET DIFFERENCE                     GBP       14.00
 PENALTY                               GBP       35.00
 GRAND TOTAL                           GBP       49.00
)>
```

TQR recalls the reissue panel.

```
TST00002                    TKT-888-2401107958

     01.TEST/TEST MRS
                         ORIGIN TRVL CURRENCY    REISSUE CURRENCY
OLD BASE FARE            GBP        38.58
NEW BASE FARE            GBP        52.58
FARE BALANCE                                     GBP       14.00
                         PAYMENT CURRENCY
OLD TAX                  GBP        26.00
NEW TAX                  GBP        26.00
TAX BALANCE                                      GBP        0.00

TICKET DIFFERENCE                                GBP       14.00
RESIDUAL VALUE           GBP         0.00

TST ADD COLL                                     GBP       14.00
PENALTY                                          GBP       35.00
TOTAL ADD COLL                                   GBP       49.00
GRAND TOTAL                                      GBP       49.00
```

TQT – Display TST (Transitional Stored Fare) to show any collection for new flight.

Replace old form of payment with new one using **XE** to remove the line no with FOP.

Add in new FOP remembering to ref old FOP along with CC type e:g **FPO/CCCA+/CCCAxxxxxxxxxxxxxxxx/xxxx*CVxxx** if no fees applicable then only old FOP required.

```
--- TST TSM RLR TC-PER RLP ---
RP/LONU123EJ/LONU123EJ           AB/GS  31MAR14/1041Z   25R4WA
11 /SSR XBAG U2 HK1/S4
12 SSR FQTV U2 HK/ U2S020801
13 /SSR XBAG U2 NN1/S5
14 FA PAX 888-2401107958/LTU2/GBP96.58/31MAR14/LONU123EJ/000000
      00/S4
15 FA PAX 888-8201164148/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
      0/E11
16 FA PAX 888-8201164149/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
      0/S2
17 FA PAX 888-8201164150/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
      0/E10
18 FB PAX 3100000033 TTP/TTM OK DOCUMENTS ISSUED/S4
19 FB PAX 3100000033 TTP/TTM OK DOCUMENTS ISSUED/E11
20 FB PAX 3100000033 TTP/TTM OK DOCUMENTS ISSUED/S2
21 FB PAX 3100000033 TTP/TTM OK DOCUMENTS ISSUED/E10
22 FM PAX *C*0.00/S4
23 FO PAX 888-2401107958LON31MAR14/00000000/888-24011079584E1
      /S4-5
24 FP O/CCCA+/CCCAXXXXXXXXXXXXX2510/0215*CV
25 FV PAX U2/S4
```

TQM – to check if any new charges are due on a TSM (e.g penalty fees, new credit card fees).

Add new FOP if additional collection is needed using the **TMI** command.

TMI/M5-6/FP-CCCAxxxxxxxxxxxxxxxx/xxxx*CVxxx

If no additional collection is needed **TMI/M6/FP-O/CCVI**.

```
M   P    R   NAME            TOTAL           FOP            ELEMENTS T
2  .1  T C/C  TEST/TEST MRS   GBP      0.00  CCCAXXXXXXXXXX+ 11         P
3  .1  T D/I  TEST/TEST MRS   GBP      0.00  CCCAXXXXXXXXXX+ 2          P
4  .1  T A/C  TEST/TEST MRS   GBP      0.00  CCCAXXXXXXXXXX+ 10         P
5  .1    D/I  TEST/TEST MRS   GBP     35.00                 6          P
6  .1    D/I  TEST/TEST MRS   GBP      0.98                 3          P

DELETED TSM RECORDS MAY EXIST - PLEASE USE TMH

>TMI/M5-6/FP-CCVI1111222233334444/1234*123
```

To reissue the new light ticket and light EMD
TTP/TTM/M5,6/T2/RT.

NAME CHANGE

NU1/1newsurname/newfirstname **MRS**.
FXQ
Replace the old form of payment in the PNR to collect the additional ticket difference as before.

OUR FLEXI FARE

> Unlimited free date changes in a 4 week period from 1 week before to 3 weeks after the original travel date

> 1 piece of hold luggage

> 1 piece of hand luggage (no bigger than 56 x 45 x 25cm)

> Allocated seat free of charge

> Speedy Boarding

> Fast-track security at selected airports

> Bookable up to 120 days in advance

> No booking or payment fees (same price as easyJet.com)

Book in W class

For Terms & Conditions see easyJet.com

ΛDDING Λ SERVICE

Retrieve PNR **RT/paxname**.

Add service e:g adding a seat to a booking;

```
--- TST TSM RLR TC-PER RLP ---
RP/LONU123EJ/LONU123EJ                AB/GS  31MAR14/1430Z   25R4WA
LONU123EJ/1234AB/31MAR14
  1.TEST/TEST MRS
  2 /SVC U2 HK1 CCCH LON 31MAR
  3 /SVC U2 HK1 CCCH LON 31MAR
  4   U2 233 B 30APR 3 STNEDI HK1  1150 1300   30APR
  5   U2 234 B 02MAY 5 EDISTN HK1  1015 1130   02MAY
  6 SVC U2 HK1 PENF
  7 AP LON 01582 525815-B
  8 APE STEPHANIE.KYPRIANOU@EASYJET.COM
  9 TK OK31MAR/LONU123EJ
 10 /SSR RQST U2 HK1 STNEDI/12FN,P1/S4    SEE RTSTR
 11 /SSR RQST U2 NN1 EDISTN/01F,P1/S5    SEE RTSTR
 12 /SSR XBAG U2 HK1/S4
 13 /SSR XBAG U2 HK1/S5
 14 FA PAX 888-8201164149/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
       0/S2
 15 FA PAX 888-2401108334/LTU2/GBP14.00/31MAR14/LONU123EJ/000000
       00/S4-5
 16 FA PAX 888-8201164838/LTU2/GBP35.00/31MAR14/LONU123EJ/000000
       00/S6
)>
```

Other services:

SRXWGT-KG03/P1/S4-5 for extra weight.

SRXBAG/P1/S4-5 for bag where no bag exists in PNR.

FXH (informative pricing) **FXG** (to price and store).

Collect additional fees by inserting new FOP
TMI/M12-13/FP-CCCAXXXXXXXXXXXXXXXX/XXXX*CVXXX
if no charge applicable old FOP will do **TMI/M12-13/FP-O/CCCA**

Reissue using TTM command **TTM/M12-13/RT**.

M	P	R	NAME	TOTAL		FOP	ELEMENTS	T
3	.1	T D/I	TEST/TEST MRS	GBP	0.00	CCCAXXXXXXXXXXX+	2	P
6	.1	T D/I	TEST/TEST MRS	GBP	0.98	CCCAXXXXXXXXXXX+	3	P
7	.1	T C/C	TEST/TEST MRS	GBP	0.00	O/CCCA+/CCCAXX+	13-14	P
8	.1	T A/C	TEST/TEST MRS	GBP	0.00	O/CCCA	11	P
12	.1		D/I	TEST/TEST MRS	GBP	0.00		4	P
13	.1		A/C	TEST/TEST MRS	GBP	0.00		12	P

```
DELETED TSM RECORDS MAY EXIST - PLEASE USE TMH

>TMI/M12-13/FP-O/CCCA
```

CHANGING A FLIGHT AND A SERVICE

Using Amadeus Ticket Changer to change flight as before this time using the **TMI/ALL/FP-CCCAXXXXXXXXXXXXXXXXX/XXXX*CVXXX** command to update the FOP in the TQM.

```
M   P    R   NAME            TOTAL           FOP             ELEMENTS  T
2   .1   T   C/C  TEST/TEST MRS   GBP      0.00  CCCAXXXXXXXXXX+  12       P
3   .1   T   D/I  TEST/TEST MRS   GBP      0.00  CCCAXXXXXXXXXX+  2        P
4   .1   T   A/C  TEST/TEST MRS   GBP      0.00  CCCAXXXXXXXXXX+  11       P
7   .1        D/I  TEST/TEST MRS   GBP     35.00                  7        P
8   .1        D/I  TEST/TEST MRS   GBP      0.70                  3        P

DELETED TSM RECORDS MAY EXIST - PLEASE USE TMH

>TMI/ALL/FP-ccca              /     *.
```

OUR INCLUSIVE FARE

> 1 x 20kg hold luggage

> Free seat selection
(excluding Upfront and Extra Legroom)

> No additional payment fees

Book in B class

For Terms & Conditions see easyJet.com

CHANGING A FLIGHT AND A SERVICE (CONT.)

Now proceed with the change of services using the **FXF/EMD** command (informative pricing of the EMD command) **FXQ/EMD** (price and stores new EMD's associated with changes).

```
FXF/EMD
    PASSENGER           PTC       TOT ADD     RESIDUAL    GRD TOTAL
                                  <GBP>       <GBP>       <GBP>

1   TEST/TEST MRS       ADT        0.00        0.00        0.00
                        TOTAL      0.00        0.00        0.00

    PASSENGER           PTC       TOT ADD     RESIDUAL    GRD TOTAL
1   TEST/TEST MRS       ADT        0.00        0.00        0.00
FROM  EMD A 8888201164148
......................

...SERVICES...

      RFIC/SC  SSR  ORG  DES  FLIGHT  DATE  NOCH/NOREF

  OLD C/0AA  XBAG                            NOREF

  OLD C/0AA  XBAG                            NOREF

  NEW C/0AA  XBAG    STN  EDI  233    30APR  NOREF
```

```
NEW C/0AA  XBAG    EDI  STN  234    02MAY      NOREF
...AMOUNTS...
                    ORIGINAL   CURRENCY   REISSUE   CURRENCY
OLD BASE FARE         GBP        0.00
NEW BASE FARE         GBP        0.00
FEE BALANCE                                 GBP       0.00

OLD TAX               GBP        0.00
NEW TAX               GBP        0.00
TAX BALANCE                                 GBP       0.00

EMD DIFFERENCE                              GBP       0.00
GRAND TOTAL                                 GBP       0.00
TOTAL ADD COLL                              GBP       0.00
RESIDUAL VALUE

FROM  EMD A 8888201164150
......................

...SERVICES...

      RFIC/SC  SSR  ORG  DES  FLIGHT  DATE  NOCH/NOREF
```

If a charge is applicable, insert old and new FOP using entry **TMI/M3/FP-O/CCCA+/CCCAXXXXXXXXXXXXXXXX/XXXX*CVXXX** if no charge applicable old FOP will do **TMI/M?/FP-O/CCCA**.

```
M   P   R   NAME            TOTAL        FOP           ELEMENTS T
3   .1  T D/I TEST/TEST MRS GBP     0.00 CCCAXXXXXXXXXX+ 2        P
5   .1    D/I TEST/TEST MRS GBP    35.00 CCCAXXXXXXXXXX+ 6        P
6   .1    D/I TEST/TEST MRS GBP     0.98 CCCAXXXXXXXXXX+ 3        P
7   .1    C/C TEST/TEST MRS GBP     0.00 O/CCCA+/CCCA55+ 11,13    P
8   .1  T A/C TEST/TEST MRS GBP     0.00                 10       P

DELETED TSM RECORDS MAY EXIST - PLEASE USE TMH

>tmi/m8/fp-o/ccca█
```

TTP/TTM/M5-8/RT - Using the TTP/TTM and specifying all the TSM's that are changing (flight and services), so in this case M5-8.

```
--- TST TSM RLR TC-PER RLP ---
RP/LONU123EJ/LONU123EJ              AB/GS  31MAR14/1205Z   25R4WA
LONU123EJ/1234AB/31MAR14
  1.TEST/TEST MRS
  2 /SVC U2 HK1 CCCH LON 31MAR
  3 /SVC U2 HK1 CCCH LON 31MAR
  4  U2 233 B 30APR 3 STNEDI HK1  1150 1300  30APR
  5  U2 234 B 02MAY 5 EDISTN HN1  1015 1130  02MAY
  6 SVC U2 HK1 PENF
  7 AP LON 01582 525815-B
  8 APE STEPHANIE.KYPRIANOU@EASYJET.COM
  9 TK OK31MAR/LONU123EJ
 10 /SSR RQST U2 HK1 STNEDI/12FN,P1/S4    SEE RTSTR
 11 /SSR XBAG U2 HK1/S4
 12 SSR FQTV U2 HK/ U2S020801
 13 /SSR XBAG U2 HN1/S5
 14 FA PAX 888-2401107958/LTU2/GBP96.58/31MAR14/LONU123EJ/000000
       00/S4
 15 FA PAX 888-8201164148/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
       0/E11
 16 FA PAX 888-8201164149/LTU2/GBP0.00/31MAR14/LONU123EJ/0000000
       0/S2
)>TTP/TTM/M5-8/RT
```

QUICK GUIDE

AN15OCTNCELON	Neutral Availability entry
ACW3/B1	3 = line nb, /B = nb of passengers

New optional entry which will interactively display airline availability and fares.

FLC1/M	Display fare conditions

Displays (after AW/ACW entry) dynamically easyJet fare rules. Line number (e.g. 1) of AW/ACW display and class (e.g. M) must be included.

SS1Y1	Short sell entry
SSU22156W20JUNAMSLTN1	Long sell entry U2-airline code, 2156- flight number
NM1MARTINS/JOHN	Name entry

Please enter the name as it appears in the passport otherwise your customer may encounter problems at check-in

APE-JMARTINS@MYEMAIL.COM	Email entry

This is a mandatory entry in order to confirm the booking. Two emails can be included in the Amadeus PNR but only the first one will be sent to the airline

AP 0123456789	Phone contact (optional)
TKOK	TK entry

This is a mandatory entry to complete the PNR

FPCCVIXXXXXXXXXXXX2574/1214*CV123	Form of payment entry for credit card
FPDCVIXXXXXXXXXXXX8425/1214*CV123	Form of payment entry for debit card

Enter the payment details before the pricing entry as the credit/debit card fee is calculated at pricing time. It is not possible to end the booking without entering payment details.

SR XBAG U2 NN1/P1 SR XWGT-KG03	Chargeable SSR entry
SR DOCS- P or I-issuingcountry docnumber-nationality-expdate -sexe-birthday-name- birthday-name-firstname1- firstname1- firstname2/Px	Advance Passenger Information

SM/2/Y	Seat map display
ST/RQST/2F	Pick a seat (#2F)
SR FQTVU2-U2123456789/P1	i.e: Plus Card number U2-airlines, 123456789- FF number

Standard profile transfer entries can be used to transfer FF number from user profile.

FXX	Informative itinerary pricing entry (without TST)
FXP	Itinerary pricing entry
FXH	Informative chargeable services pricing entry (without TST)
FXG	Chargeable services pricing entry
TQT	TST (Transitional Stored Ticket) display entry

Display pricing information related to the flight segments, TQT/T1 to display TST number 1.

TQM	TSM (Transitional Stored MCO) display entry

Display SSR and credit card fee information, TQM/M1 to display TSM number 1

ER	End of transaction/Save PNR
TTP/TTM	Light ticket issuance

Issue the light tickets for itinerary and services, confirm and pay the PNR. Generate back office A.I.R.

TJQ/SOF/T-U2	Display online sales report
RL	Display the easyJet Record Locator
FXQ	Re-pricing entry

Calculates the new price. TSTs will be created and split per single passenger. In case of additional collection a new form of payment must be added to the PNR.

FXQ/EMD	Re-pricing entry

This entry will calculate the new price of any services that have been changed.

For more information on booking easyJet via Amadeus, please contact your local representative