

Before scheduling your examination, be sure you understand the contents of this bulletin. Please retain and use it as a reference when contacting PSI.



## PSI Talent Assessment

3210 E Tropicana  
Las Vegas, NV 89121  
<https://faa.psiexams.com/>

# Unmanned Aircraft General – Small

## APPLICANT INFORMATION BULLETIN

### CONTENT OUTLINE

Examination Registration and Scheduling Procedures ...	2	Reporting to the Examination Site .....	2
Internet Scheduling .....	2	Required Identification at the Examination Site .....	2
Cancelling an Examination Appointment .....	2	Acceptable Forms of Applicant Address Verification ....	3
Missed Appointment or Late Cancellation .....	2	Unmanned Aircraft General - Small Test Specifications.....	4
Telephone Support .....	2	Acceptable Forms of Test/Retest Authorization.....	4
Accommodations for Test-Takers with Disabilities ....	2	Sample Test.....	4
Emergency Examination Center Closing .....	2	Important Information About Taking an Examination.....	5
		Security Procedures.....	5
		Examination Results .....	6

## EXAMINATION REGISTRATION AND SCHEDULING PROCEDURES

The Unmanned Aircraft General - Small (UAG) knowledge exam is available at PSI's FAA approved testing centers.

### INTERNET SCHEDULING

For the fastest and most convenient test scheduling process, PSI recommends that applicants schedule for their exams using the Internet. Applicants can schedule online by accessing PSI's scheduling website at <https://faa.psiexams.com/>. Internet scheduling is available 24 hours-a-day. In order to schedule by Internet, complete the steps below:

1. Create an account or sign in as a returning user. Airman applicants, WHO DO NOT ALREADY HAVE AN FTN, should establish an FTN, by creating a profile in the Integrated Airman Certification and Rating Application (IACRA) System, PRIOR TO taking an FAA Airman Knowledge Test. This FTN is printed on the applicant's Airman Knowledge Test Report (AKTR).
2. On the website, applicants will be able to select a desired testing date, time, and location.
3. After scheduling your examination appointment online, you will receive an email confirmation from [faa\\_support@psiexams.com](mailto:faa_support@psiexams.com). This will contain the test date, time, site address and directions.

### CANCELING AN EXAMINATION APPOINTMENT

You may cancel and reschedule an examination appointment if **your cancellation notice is received 24 hours prior to the examination time.**

Note: A voice mail message is not an acceptable form of cancellation. Please use the telephone system and speak to a Customer Service Representative.

### MISSED APPOINTMENT OR LATE CANCELLATION

If you miss your appointment, you will not be able to take the examination as scheduled. Further you may forfeit your opportunity to test, if:

- You do not appear for your examination appointment;
- You arrive after examination start time;
- You do not present proper identification or authorization when you arrive for the examination.

### TELEPHONE SUPPORT

For assistance in scheduling your examination, please call 844-704-1487. The times of operation for live operators are as follows:

Time Zone	Monday - Friday	Saturday - Sunday
Eastern Time	7:30am - 10:00pm	9:00am - 5:30pm
Central Time	6:30am - 9:00pm	8:00am - 4:30pm
Mountain Time	5:30am - 8:00pm	7:00am - 3:30pm
Pacific Time	4:30am - 7:00pm	6:00am - 2:30pm

## ACCOMMODATIONS FOR TEST-TAKERS WITH DISABILITIES

PSI is committed to ensuring that all of its exams are administered in a place and manner accessible to exam applicants with disabilities. Therefore, it offers alternative accessible arrangements for such individuals when necessary and consistent with the requirements of the Americans with Disabilities Act (ADA). Because administration of the Airman Knowledge Test (AKT) is subject to the procedures and protocols of the Federal Aviation Administration (FAA), PSI must work in conjunction with the FAA in making any accommodations in its AKT administration. When scheduling the exam, after the applicant selects their test, they will be asked on the following screen whether they require accommodations. Selecting "yes" will direct the applicant to add additional information and then automatically send that information to PSI's accommodations team. When considering requests for accommodation, PSI reserves the right to request documentation demonstrating that an applicant has a disability as that term is defined under the ADA and his or her need for an accommodation. It also reserves the right to deny requests for accommodations that would violate the procedures and protocols of the FAA.

### EXAMINATION SITE CLOSING FOR AN EMERGENCY

In the event that severe weather or another emergency forces the closure of an examination site on a scheduled examination date, your examination will be rescheduled. PSI personnel will attempt to contact you in this situation. You may check the status of your examination schedule by reviewing your account at <https://faa.psiexams.com/>. Every effort will be made to reschedule your examination at a convenient time as soon as possible. You will not be penalized. You will be rescheduled at no additional charge.

## REPORTING TO THE EXAMINATION SITE

On the day of the examination, arriving at least 15 minutes prior to your scheduled appointment time is recommended. This allows time for check-in and identification verification and provides time to familiarize yourself with the examination process. If you arrive late, you may not be admitted to the examination site and you may forfeit your examination registration fee.

### REQUIRED IDENTIFICATION AT EXAMINATION SITE

**ALL applicants** must present valid and current identification that displays a photo, date of birth, signature and physical, residential address.

For U.S. Citizens & Resident Aliens: Acceptable forms of ID include:

- Driver permit or license issued by a U.S. state or territory;
- U.S. Government identification card;
- U.S. Military identification card;
- Passport; OR
- Alien residency card.

For Non-U.S. Citizens: Acceptable forms of identification are:

- Passport AND

- Driver permit or license issued by a U.S. state or territory; OR
- Identification card issued by any government entity.

NOTES:

- The above information may be presented in more than one form.
- If the acceptable form(s) of identification (as listed above) does not include valid and current proof of the applicant's physical/residential address, the applicant may utilize his or her parent's permanent, physical/residential address; or, the applicant may provide proof of his or her physical/residential address by presenting one of the Acceptable Forms of Applicant Address Verification. Examples of an unacceptable physical/residential address are a post office box, rural route, flight school address (unless the applicant resides at the school), or a commercial business/employer address.
- For an applicant under age 18, who does not possess an acceptable form(s) of identification, a parent or legal guardian is required to accompany the applicant, and after presenting identification as described in this table, may attest to the applicant's identity.

Failure to provide all of the required identification at the time of the examination without notifying PSI is considered a missed appointment, and you will not be able to take the examination.

#### **ACCEPTABLE FORMS OF APPLICANT ADDRESS VERIFICATION**

The following forms must be signed by an FAA Aviation Safety Inspector or other designated personnel:

- (FAA) AC Form 8060-1, FAA Airman Certificate
- FAA Form 8060-4, Temporary Airman Certificate
- FAA Form 8500-9, Medical Certificate \_\_\_\_\_ Class
- FAA Form 8610-1, Mechanic's Application for Inspection Authorization
- FAA Form 8610-2, Airman Certificate and/or Rating Application
- FAA Form 8710-1, Airman Certificate and/or Rating Application
- FAA Form 8710-2, Student Pilot Certificate

#### **OTHER ACCEPTABLE FORMS OF APPLICANT ADDRESS VERIFICATION**

- DD Form 93, Record of Emergency Data
- DD Form 2058, State of Legal Residence Certificate
- Form DS-2019, Certificate of Eligibility for Exchange Visitor (J-1) Status (aka, *Department of State / Department of Homeland Security "Student and Exchange Visitor Information System (SEVIS) eligibility printout"*)
- Public utilities (i.e., water, electric, gas) statement. Statements from cable companies are NOT an acceptable

form of address verification.

- Mortgage statement
- Lease agreement (signed)
- Letter, on official letterhead, signed by a school/university staff/faculty member, stating the applicant resides at that school/university
- Property deed
- Property tax bill or receipt
- Homeowners or renters' insurance statement
- Motor vehicle title/registration documentation
- U.S. Military 'Home of Record' documentation
- Voter registration card

**UNMANNED AIRCRAFT GENERAL - SMALL TEST SPECIFICATIONS**

# of Scored Questions	# of Unscored Validation Questions*	Time Allowed	Passing Score
60	5	120 Minutes	70% correct

Content Area	Corresponding ACS	% of Items**
Regulations	UA.I	48%
Airspace Classification and Operating Requirements	UA.II	20%
Weather	UA.III	5%
Loading and Performance	UA.IV	2%
Operations	UA.V	25%

\*In addition to the 60 questions in the UAG exam, 5 validation questions will be administered to applicants during the examination. These questions will not be scored, and the allotted time for the exam includes sufficient time required to respond to validation questions. The administration of such non-scored validation questions is an essential step in the exam development process, as they allow the FAA to evaluate the statistical performance of new questions before they are included in the sets of scored questions.

\*\*The percentage of items allocated to each content area on the UAG examination was determined by the industry-wide job task analysis study completed in 2025.

**Authorization for the UAG test:**

- Requires NO instructor endorsement or other form of written authorization.

**Acceptable forms of retest authorization:**

- Passing AKTR
  - NOTE: No instructor endorsement or other form of written authorization is required to retest.
- Expired AKTR
- Failed AKTR
  - NOTE 1: Requires a 14-day waiting period for retesting.
  - NOTE 2: An applicant retesting AFTER FAILURE is required to submit the applicable AKTR indicating failure to the testing center prior to retesting.
  - NOTE 3: No instructor endorsement or other form of written authorization is required to retest AFTER FAILURE.
  - PROCTOR NOTE: The failed AKTR is scanned by the proctor. The proctor verifies the authorization

is successfully scanned and electronically stored, and then destroys the failed AKTR.

**ACCEPTABLE FORMS OF TEST / RETEST AUTHORIZATION**

Refer to the information above for specific information on acceptable forms of airman knowledge test authorization.

• For a test taken on or before January 10, 2020, an applicant no longer possessing an AKTR may navigate here: [https://www.faa.gov/licenses\\_certificates/airmen\\_certification/test\\_results\\_replacement](https://www.faa.gov/licenses_certificates/airmen_certification/test_results_replacement)) for instructions on securing a replacement.

• For a test taken on or after January 13, 2020, an applicant no longer possessing an AKTR may navigate to the PSI Website to print a duplicate.

**Sample Test**

A free sample test is available at <https://faa.psiexams.com/> by clicking the “Exam Resources” link at the top of the page and navigating to the Unmanned Aircraft General - Small (UAG) examination in the Unmanned Aircraft Systems category. The sample exam questions are intended to help you become familiar with some of the types of questions you may find on the examination. The questions are the multiple-choice type, and you are to select the one best answer of those presented. These sample questions do not represent the full range of content or difficulty levels contained in the actual examination.

## **IMPORTANT INFORMATION ABOUT TAKING AN EXAMINATION**

The temperature in the testing room is maintained at a moderate level. Applicants are advised to layer clothing. Acceptable layered clothing includes lightweight shirts, sweaters, and pullovers without pockets or hoods. These items must be worn upon check-in, while you wait to enter the testing room, and during your initial seating for the examination.

1. There are timing mechanisms available at the test site and on the computer console to help applicants keep track of time during the test administration. Watches or other timekeeping devices are not permitted in the examination rooms.

The Test Center will supply the applicant with:

- The required supplement book
- An accountable number of blank sheets of scratch paper
- Writing instrument
- Test site is also allowed (but not required) to provide basic calculators, basic flight computers, transparent plastic overlays and dry erase markers.
- FAA applicants may not bring their own writing implements for use during the test. Applicants are allowed to bring and use their own scales, straightedges, protractors, plotters, navigation computers, blank logsheets, holding pattern entry aids, standard nonelectronic handheld magnifying glass, and electronic or mechanical calculators that are directly related to the test.

## **SECURITY PROCEDURES**

2. Applicants may not leave the testing area without proctor supervision or the test will be terminated. Only one applicant will be allowed to take a restroom break at a time. Applicants are required to sign out when they leave the room and when they return. Proctors will maintain visual surveillance of applicants who are on break and notify the applicable Federal Aviation Administration entity if there is reason to suspect misconduct.
3. PSI's testing software has a built in four function calculator. Small electronic calculators that perform only arithmetic functions (add, subtract, multiply, and divide) may be allowed in the testing room based on the following limitations:
  - Before and upon completion of the test, while in the presence of the proctor, the applicant must actuate the "ON/OFF" switch or "RESET" button and perform any other function that ensures the erasure of any data stored in memory circuits.
  - The use of electronic calculators incorporating

permanent or continuous type memory circuits without erasure capability is prohibited. The proctor may refuse the use of the applicant's calculator when unable to determine the calculator's erasure capability.

- Printouts of data must be surrendered at the completion of the test if the calculator incorporates this design feature.
- The use of magnetic cards, magnetic tapes, modules, computer chips, or any other device upon which prewritten programs or information related to the test can be stored and retrieved is prohibited.
- The applicant is not permitted to use any booklet or manual containing instructions related to the use of test aids.
- 4. Dictionaries are not allowed in the testing area.
- 5. While at an examination site, you are considered to be a professional and shall be treated as such. In turn, you must conduct yourself in a professional manner at all times. While at the site, you shall not use words or take actions that are vulgar, obscene, libelous, or that would denigrate the staff or other applicants.
- 6. Smoking, eating, or drinking is not allowed at the examination site.
- 7. Applicants may not enter the testing area with personal possessions, including any type of writing instrument, portable phone, electronic planner, or any type of device with text or video recording capabilities. Applicants must secure their own personal possessions before entering the testing area (e.g., lock personal items in vehicle). The following items are **not** permitted in the examination rooms:
  - Cellular/smart phones, personal digital assistants (PDAs), recording devices, cameras, pagers, purses, notebooks, notebook computers, reference or readings material, music players, radios, electronic games, calculators, or briefcases.
  - Personal items including watches, backpacks, wallets, pens, pencils, or other writing devices, food, drinks (unless prior approval is obtained by your regulatory entity) and good-luck items.
  - Hats, baseball caps, or visors (with the exception of religious apparel), coats, shawls, hooded clothing, heavy jackets, overcoats or shirts with pockets.
- 8. During the check-in process, all applicants will be asked if they possess any of the prohibited items and all applicants will be asked to empty their pockets. If prohibited items are found during check-in, applicants shall return these items to their vehicle or other place of safekeeping. Neither PSI, nor the Federal Aviation Administration, shall be responsible for the items. Any applicant possessing the prohibited items in the examination room shall have his or her test results invalidated, and PSI shall notify the appropriate Federal Aviation Administration entity of the occurrence.

9. Applicants may not communicate with any other student or test applicant once test administration has commenced.

Copying or communicating examination content is a violation of PSI security policy and existing law. Either one shall result in the disqualification or invalidation of examination results and may subject the applicant to criminal prosecution.

#### **EXAMINATION RESULTS**

The Test Center will issue one copy of the Knowledge Test Report (AKTR) after the exam. Applicants can reprint results from their True Talent Account.