

iResume

*Milestone 5*

*Study Handbook  
and User Testing*

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## Step 1: Planning the observation

### Objective

We want to observe a real user work through the use case for Josh, which is to (see milestone 3):

- 1) Sign in using the account that already exists (joshjobseeker1992);
- 2) After logging in, a landing screen presents him with several options to import or create resume information (Resume Upload, Connect to LinkedIn, Manual Entry);
- 3) He chooses “Resume Upload”, which loads a file browser window;
- 4) He selects the Resume he wants (“Josh Resume Feb 21”) to upload and presses the Open button on the file browser window;
- 5) The system “*automagically*” processes this file to extract resume section headers and content;
- 6) After the system processes the uploaded resume, Josh is brought to the main content editing area of iResume;
- 7) Josh populates the default resume template with the “Objectives” section of his resume;
- 8) Instead of completing an entire resume this way, he just wants to see how the export function works;
- 9) he presses “Export” and is able to select whether he would like a PDF or DOC version of the resume iResume has created for him. Josh selects to download a “PDF” copy;
- 10) The browser downloads the PDF and the download appears in the footer area of his browser;
- 11) Josh clicks the downloaded file to preview the version of his resume created using iResume.2

## Recruit

Find participants that represent your personas

## Hypothesis

E.g Task completion? Time on task? User errors? Superfluous?

Queries used by participant	
How many examined	
Max time allowed	
Actual time	
Did he/she succeed in task	
Tasks Completeness(%)	
Tools used	
Stuck Steps (Where)	
Stuck Steps (Duration)	
Total Click Times	

## Tasks

### [Use Case for User Testing](#)

<https://invis.io/QH64ODA7C>

### [Use Case for User Testing](#)

<https://projects.invisionapp.com/share/MC6L1Q8RB>