

QUESTION 200

PLEASE RECORD SEX FROM VOICE

- | | |
|---|--------|
| 1 | Male |
| 2 | Female |

QUESTION 300

May I ask what age you were on your last birthday?

INT: IF NECESSARY, PROMPT WITH AGE BANDS

- | | |
|---|---------|
| 1 | 18 - 25 |
| 2 | 26 - 35 |
| 3 | 36 - 45 |
| 4 | 46 - 55 |
| 5 | 56 - 65 |
| 6 | 65+ |
| 7 | Refused |

QUESTION 310

What is the employment status of the chief income earner in your household, is he/she

- | | |
|---|--|
| 1 | An employee |
| 2 | Self-employed (with employees) |
| 3 | Self-employed (with no employees) |
| 4 | Unemployed (actively seeking work) |
| 5 | Unemployed (not actively seeking work) |
| 6 | Retired |
| 7 | Carer: Looking after relative family |

QUESTION 400**OPEN**

*IF [Q310 , 1 , 2 , 3]
SAVE IN CLASS*

What is the occupation of the chief income earner in your household?

QUESTION 401

SOCIAL CLASS

Interviewer, Respondent said that occupation of chief income earner was....

<Question 400>

Please code

- | | |
|---|------------------------|
| 1 | AB |
| 2 | C1 |
| 3 | C2 |
| 4 | DE |
| 5 | F [RECORD ALL FARMERS] |
| 6 | Refused |

QUESTION 405

Do you have internet access in your home?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

QUESTION 406

IF [Q405 , 1]

Do you have broadband in your home?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

QUESTION 407

Do you use the internet regularly yourself?

- 1 Yes
- 2 No

QUESTION 408

Are there other people in your household that use the internet regularly?

- 1 Yes
- 2 No

QUESTION 410

What best describes the people you live with?

READ OUT

- 1 I live alone
- 2 All people in my home are over 15 years of age
- 3 Both adults and children under 15 years of age live in my home

QUESTION 420

IF [Q410 , 2 , 3]

How many people over 15 years of age live in your home?

- 1 1
- 2 2
- 3 3
- 4 4
- 5 5
- 6 6
- 7 7 or more

QUESTION 430

IF [Q410 , 2 , 3]

And how many of these are typically in the house during the day (for example for 5-6 hours during the day)

- 1 1
- 2 2
- 3 3
- 4 4
- 5 5
- 6 6
- 7 7 or more
- 8 None

QUESTION 4311*IF [Q410 , 3]*

How many people under 15 years of age live in your home?

- | | |
|---|-----------|
| 1 | 1 |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 |
| 6 | 6 |
| 7 | 7 or more |

QUESTION 4312*IF [Q410 , 3]*

And how many of these are typically in the house during the day (for example for 5-6 hours during the day)

- | | |
|---|-----------|
| 1 | 1 |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 |
| 6 | 6 |
| 7 | 7 or more |
| 8 | None |

QUESTION 431

And now, I would like to ask you a few questions about your general attitudes towards energy, electricity use and the electricity bill.

Please rate each of the following statements on a scale of 1 to 5 where 1 is strongly agree and 5 is strongly disagree

QUESTION 4311*DUMMY QUESTION*

- | | |
|---|---|
| 3 | I we am are interested in changing the way I we use electricity if it reduces the bill |
| 4 | I we am are interested in changing the way I we use electricity if it helps the environment |
| 5 | I we can reduce my electricity bill by changing the way the people I we live with use electricity |

*PUT IN state Q4311,1***QUESTION 4331***PUT IN state Q4311,2*

QUESTION 4331

PUT IN state Q4311,3

QUESTION 4331

I we am are interested in changing the way I we use electricity if it reduces the bill

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state Q4311,4

QUESTION 4331

I we am are interested in changing the way I we use electricity if it helps the environment

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state Q4311,5

QUESTION 4331

I we can reduce my electricity bill by changing the way the people I we live with use electricity

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

QUESTION 432

And now, I would like to ask you a few questions about your own efforts to date to reduce your electricity usage in your household.

Please rate each of the following statements on a scale of 1 to 5 where 1 is strongly agree and 5 is strongly disagree

QUESTION 4321

MULTIPLE
DUMMY QUESTION

- | | |
|---|--|
| 1 | I we have already done a lot to reduce the amount of electricity I we use |
| 2 | I we have already made changes to the way I we live my life in order to reduce the amount of electricity we use. |
| 3 | I we would like to do more to reduce electricity usage |
| 4 | I we know what I we need to do in order to reduce electricity usage |

PUT IN state1 Q4321,1

QUESTION 4332

I we have already done a lot to reduce the amount of electricity I we use

- | | |
|---|---|
| 1 | 1 - strongly agree
<i>ADD TO Q4321 [1]</i> |
| 2 | 2
<i>ADD TO Q4321 [1]</i> |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state1 Q4321,2

QUESTION 4332

I we have already made changes to the way I we live my life in order to reduce the amount of electricity we use.

- | | |
|---|---|
| 1 | 1 - strongly agree
<i>ADD TO Q4321 [2]</i> |
| 2 | 2
<i>ADD TO Q4321 [2]</i> |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state1 Q4321,3

QUESTION 4332

I we would like to do more to reduce electricity usage

- | | |
|---|---|
| 1 | 1 - strongly agree
<i>ADD TO Q4321 [3]</i> |
| 2 | 2
<i>ADD TO Q4321 [3]</i> |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state1 Q4321,4

QUESTION 4332

I we know what I we need to do in order to reduce electricity usage

- | | |
|---|---|
| 1 | 1 - strongly agree
<i>ADD TO Q4321 [4]</i> |
| 2 | 2
<i>ADD TO Q4321 [4]</i> |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state1 Q4321,5

QUESTION 4332**QUESTION 433***IF [Q4321 , 1 , 2]*

Thinking about the energy reduction activities undertaken by you or your family/household, in the last year, did your efforts reduce your bills?

- | | |
|---|------------|
| 1 | Yes |
| 2 | No |
| 3 | Don't know |

QUESTION 434**NUMBER***IF [Q433 , 1]*

Approximately what % savings on average did you achieve on the average bill?

QUESTION 435*IF [Q4321 , 3 , 4 , 5 \ # Q4321 , 1 , 2]*

Please rate each of the following statements on a scale of 1 to 5 where 1 is strongly agree and 5 is strongly disagree

QUESTION 4351*DUMMY QUESTION*

- | | |
|---|--|
| 1 | It is too inconvenient to reduce our usage of electricity |
| 2 | I do not know enough about how much electricity different appliances use in order to reduce my usage |
| 3 | I am not be able to get the people I live with to reduce their electricity usage |
| 4 | I do not have enough time to reduce my electricity usage |
| 5 | I do not want to be told how much electricity I can use |
| 6 | Reducing my usage would not make enough of a difference to my bill |

*PUT IN state2 Q4351,1***QUESTION 4352***IF [Q4321 , 3 , 4 , 5]*

It is too inconvenient to reduce our usage of electricity

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

PUT IN state2 Q4351,2

QUESTION 4352*IF [Q4321 , 3 , 4 , 5]*

I do not know enough about how much electricity different appliances use in order to reduce my usage

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

*PUT IN state2 Q4351,3***QUESTION 4352***IF [Q4321 , 3 , 4 , 5]*

I am not be able to get the people I live with to reduce their electricity usage

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

*PUT IN state2 Q4351,4***QUESTION 4352***IF [Q4321 , 3 , 4 , 5]*

I do not have enough time to reduce my electricity usage

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

*PUT IN state2 Q4351,5***QUESTION 4352***IF [Q4321 , 3 , 4 , 5]*

I do not want to be told how much electricity I can use

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

*PUT IN state2 Q4351,6***QUESTION 4352***IF [Q4321 , 3 , 4 , 5]*

Reducing my usage would not make enough of a difference to my bill

- | | |
|---|-----------------------|
| 1 | 1 - strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5 - strongly disagree |

QUESTION 43521*IF [Q4321 , 3 , 4 , 5]*

If you were to make changes to the way you and people you live with use electricity, how much do you believe you could reduce your usage by?

- 1 Nothing
- 2 less than 5%
- 3 Between 5% and 10%
- 4 Between 10% and 20%
- 5 Between 20% and 30%
- 6 More than 30%

QUESTION 450

I would now like to ask some questions about your home. Which best describes your home?

- 1 Apartment
- 2 Semi-detached house
- 3 Detached house
- 4 Terraced house
- 5 Bungalow
- 6 Refused

QUESTION 452

Do you own or rent your home?

- 1 Rent (from a private landlord)
- 2 Rent (from a local authority)
- 3 Own Outright (not mortgaged)
- 4 Own with mortgage etc
- 5 Other

QUESTION 453**NUMBER**

What year was your house built

INT ENTER FOR EXAMPLE: 1981- CAPTURE THE FOUR DIGITS

QUESTION 4531*IF [Q453 , 9999]*

Approximately how old is your home?

- | | |
|---|------------------------|
| 1 | Less than 5 years old |
| 2 | Less than 10 years old |
| 3 | Less than 30 |
| 4 | Less than 75 |
| 5 | More than 75 years old |

QUESTION 6103**NUMBER**

What is the approximate floor area of your home?

QUESTION 61031*IF [Q6103 < 999999999]*

Is that

- | | |
|---|----------------|
| 1 | square meters |
| 2 | or square feet |

QUESTION 460

How many bedrooms are there in your home

- | | |
|---|---------|
| 1 | 1 |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5+ |
| 6 | Refused |

QUESTION 470**MULTIPLE**

Which of the following best describes how you heat your home?

- | | |
|---|--|
| 1 | Electricity (electric central heating storage heating) |
| 2 | Electricity (plug in heaters) |
| 3 | Gas |
| 4 | Oil |
| 5 | Solid fuel |
| 6 | Renewable (e.g. solar) |
| 7 | Other |

QUESTION 47001

Do you have a timer to control when your heating comes on and goes off?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

QUESTION 4701**MULTIPLE**

Which of the following best describes how you heat water in your home?

- 1 Central heating system
- 2 Electric (immersion)
- 3 Electric (instantaneous heater)
- 4 Gas
- 5 Oil
- 6 Solid fuel boiler
- 7 Renewable (e.g. solar)
- 8 Other

QUESTION 47011

Do you have a timer to control when your hot water/immersion heater comes on and goes off?

- 1 Yes
- 2 No

QUESTION 4801*IF [Q4701 , 2]*

Do you use your immersion when your heating is not switched on?

- 1 Yes
- 2 No

QUESTION 4704

Which of the following best describes how you cook in your home

- 1 Electric cooker
- 2 Gas cooker
- 3 Oil fired cooker
- 4 Solid fuel cooker (stove aga)

QUESTION 471

Returning to heating your home, in your opinion, is your home kept adequately warm?

- 1 Yes
- 2 No

QUESTION 472**MULTIPLE***IF [Q471 , 2]*

Do any of the following reasons apply?

- 1 I prefer cooler temperature
- 2 I cannot afford to have the home as warm as I would like
- 3 It is hard to keep the home warm because it is not well insulated
- 4 None of these

QUESTION 473

Have you had to go without heating during the last 12 months through lack of money?

- 1 Yes
- 2 No

QUESTION 474**MULTIPLE***IF [Q473 , 1]*

Have any of the following ever applied to you?

- 1 I had to go without heat on a cold day
- 2 I had to go to bed to keep warm
- 3 I lit the fire late or switched on the heat late because I did not have enough fuel or money for fuel
- 4 None of these

QUESTION 490

Please indicate how many of the following appliances you have in your home?

QUESTION 49001**MULTIPLE***DUMMY QUESTION*

- 1 Washing machine
- 2 Tumble dryer
- 3 Dishwasher
- 4 Electric shower (instant)
- 5 Electric shower (electric pumped from hot tank)
- 6 Electric cooker
- 7 Electric heater (plug-in convector heaters)
- 8 Stand alone freezer
- 9 A water pump or electric well pump or pressurised water system
- 10 Immersion

*PUT IN state3 Q49001,1***QUESTION 49002**

Washing machine

- 1 None
- 2 1
ADD TO Q49001 [1]
- 3 2
ADD TO Q49001 [1]
- 4 More than 2
ADD TO Q49001 [1]

*PUT IN state3 Q49001,2***QUESTION 49002**

Tumble dryer

- 1 None
- 2 1
ADD TO Q49001 [2]
- 3 2
ADD TO Q49001 [2]
- 4 More than 2
ADD TO Q49001 [2]

PUT IN state3 Q49001,3

QUESTION 49002

Dishwasher

- | | |
|---|----------------------------|
| 1 | None |
| 2 | 1 |
| | <i>ADD TO Q49001 [3]</i> |
| 3 | 2 |
| | <i>ADD TO Q49001 [3]</i> |
| 4 | More than 2 |
| | <i>ADD TO Q49001 [3]</i> |

*PUT IN state3 Q49001,4***QUESTION 49002**

Electric shower (instant)

- | | |
|---|----------------------------|
| 1 | None |
| 2 | 1 |
| | <i>ADD TO Q49001 [4]</i> |
| 3 | 2 |
| | <i>ADD TO Q49001 [4]</i> |
| 4 | More than 2 |
| | <i>ADD TO Q49001 [4]</i> |

*PUT IN state3 Q49001,5***QUESTION 49002**

Electric shower (electric pumped from hot tank)

- | | |
|---|----------------------------|
| 1 | None |
| 2 | 1 |
| | <i>ADD TO Q49001 [5]</i> |
| 3 | 2 |
| | <i>ADD TO Q49001 [5]</i> |
| 4 | More than 2 |
| | <i>ADD TO Q49001 [5]</i> |

*PUT IN state3 Q49001,6***QUESTION 49002**

Electric cooker

- | | |
|---|----------------------------|
| 1 | None |
| 2 | 1 |
| | <i>ADD TO Q49001 [6]</i> |
| 3 | 2 |
| | <i>ADD TO Q49001 [6]</i> |
| 4 | More than 2 |
| | <i>ADD TO Q49001 [6]</i> |

*IF [1 & Q4704 , 1 & Q49002 , 1] ADD TO Q49002 [2]**PUT IN state3 Q49001,7*

QUESTION 49002

Electric heater (plug-in convector heaters)

- 1 None
- 2 1
ADD TO Q49001 [7]
- 3 2
ADD TO Q49001 [7]
- 4 More than 2
ADD TO Q49001 [7]

*PUT IN state3 Q49001,8***QUESTION 49002**

Stand alone freezer

- 1 None
- 2 1
ADD TO Q49001 [8]
- 3 2
ADD TO Q49001 [8]
- 4 More than 2
ADD TO Q49001 [8]

*PUT IN state3 Q49001,9***QUESTION 49002**

A water pump or electric well pump or pressurised water system

- 1 None
- 2 1
ADD TO Q49001 [9]
- 3 2
ADD TO Q49001 [9]
- 4 More than 2
ADD TO Q49001 [9]

*PUT IN state3 Q49001,10***QUESTION 49002**

Immersion

- 1 None
- 2 1
ADD TO Q49001 [10]
- 3 2
ADD TO Q49001 [10]
- 4 More than 2
ADD TO Q49001 [10]

QUESTION 4901

And how many of the following entertainment appliances do you have? Only those that are actually used should be mentioned?

QUESTION 4902**MULTIPLE**
DUMMY QUESTION

- 1 TV's less than 21 inch
- 2 TV's greater than 21 inch
- 3 Desk-top computers
- 4 Lap-top computers
- 5 Games consoles, such as xbox, playstation or Wii

*PUT IN state4 Q4902,1***QUESTION 490002**

TV's less than 21 inch

- 1 None
- 2 1
ADD TO Q4902 [1]
- 3 2
ADD TO Q4902 [1]
- 4 3
ADD TO Q4902 [1]
- 5 More than 3
ADD TO Q4902 [1]

*PUT IN state4 Q4902,2***QUESTION 490002**

TV's greater than 21 inch

- 1 None
- 2 1
ADD TO Q4902 [2]
- 3 2
ADD TO Q4902 [2]
- 4 3
ADD TO Q4902 [2]
- 5 More than 3
ADD TO Q4902 [2]

*PUT IN state4 Q4902,3***QUESTION 490002**

Desk-top computers

- 1 None
- 2 1
ADD TO Q4902 [3]
- 3 2
ADD TO Q4902 [3]
- 4 3
ADD TO Q4902 [3]
- 5 More than 3
ADD TO Q4902 [3]

PUT IN state4 Q4902,4

QUESTION 490002

Lap-top computers

- | | |
|---|--|
| 1 | None |
| 2 | 1
<i>ADD TO Q4902 [4]</i> |
| 3 | 2
<i>ADD TO Q4902 [4]</i> |
| 4 | 3
<i>ADD TO Q4902 [4]</i> |
| 5 | More than 3
<i>ADD TO Q4902 [4]</i> |

*PUT IN state4 Q4902,5***QUESTION 490002**

Games consoles, such as xbox, playstation or Wii

- | | |
|---|--|
| 1 | None |
| 2 | 1
<i>ADD TO Q4902 [5]</i> |
| 3 | 2
<i>ADD TO Q4902 [5]</i> |
| 4 | 3
<i>ADD TO Q4902 [5]</i> |
| 5 | More than 3
<i>ADD TO Q4902 [5]</i> |

QUESTION 4903

In a typical day, how often would you or your family/household use each appliance - please think of the total use by all household/family members

QUESTION 49003*DUMMY QUESTION*

- | | |
|---|-----------------|
| 1 | Washing machine |
| 2 | Tumble dryer |
| 3 | Dishwasher |

*PUT IN state5 Q49003,1***QUESTION 49004**

Washing machine

INT:PROBE TO PRECODES

- | | |
|---|----------------------------------|
| 1 | Less than 1 load a day typically |
| 2 | 1 load typically |
| 3 | 2 to 3 loads |
| 4 | More than 3 loads |

PUT IN state5 Q49003,2

QUESTION 49004

Tumble dryer

INT:PROBE TO PRECODES

- | | |
|---|----------------------------------|
| 1 | Less than 1 load a day typically |
| 2 | 1 load typically |
| 3 | 2 to 3 loads |
| 4 | More than 3 loads |

*PUT IN state5 Q49003,3***QUESTION 49004**

Dishwasher

INT:PROBE TO PRECODES

- | | |
|---|----------------------------------|
| 1 | Less than 1 load a day typically |
| 2 | 1 load typically |
| 3 | 2 to 3 loads |
| 4 | More than 3 loads |

QUESTION 490004*IF [Q49001 , 4]*

Electric shower (instant)

INT:PROBE TO PRECODES

- | | |
|---|------------------|
| 1 | Less than 5 mins |
| 2 | 5-10 mins |
| 3 | 10-20 mins |
| 4 | Over 20 mins |

QUESTION 4900004*IF [Q49001 , 5]*

Electric shower (pumped from hot tank)

INT:PROBE TO PRECODES

- | | |
|---|------------------|
| 1 | Less than 5 mins |
| 2 | 5-10 mins |
| 3 | 10-20 mins |
| 4 | Over 20 mins |

QUESTION 4900005*IF [Q49001 , 6]*

Electric cooker

INT:PROBE TO PRECODES

- | | |
|---|-------------------|
| 1 | Less than 30 mins |
| 2 | 30-60 mins |
| 3 | 1-2 hours |
| 4 | Over 2 hours |

QUESTION 4900006*IF [Q49001 , 7]*

Electric heater (plug-in)

INT:PROBE TO PRECODES

- | | |
|---|-------------------|
| 1 | Less than 30 mins |
| 2 | 30-60 mins |
| 3 | 1-2 hours |
| 4 | Over 2 hours |

QUESTION 4900007*IF [Q49001 , 9]*

Water pump

INT:PROBE TO PRECODES

- | | |
|---|-------------------|
| 1 | Less than 30 mins |
| 2 | 30-60 mins |
| 3 | 1-2 hours |
| 4 | Over 2 hours |

QUESTION 4900008*IF [Q49001 , 10]*

Immersion water

INT:PROBE TO PRECODES

- | | |
|---|-------------------|
| 1 | Less than 30 mins |
| 2 | 30-60 mins |
| 3 | 1-2 hours |
| 4 | Over 2 hours |

QUESTION 4900009*IF [Q49001 , 8]*

Stand alone Freezer

INT:PROBE TO PRECODES

- | | |
|---|-----------------------------------|
| 1 | For part of the year (4-6 months) |
| 2 | All year |

QUESTION 49011

And considering the following appliances - please indicate the daily level of total use by all household/family members

QUESTION 49021*DUMMY QUESTION*

- | | |
|---|--|
| 1 | TV's less than 21 inch |
| 2 | TV's greater than 21 inch |
| 3 | Desk-top computers |
| 4 | Lap-top computers |
| 5 | Games consoles, such as xbox, playstation or Wii |

PUT IN state6 Q49021,1

QUESTION 49022

TV's less than 21 inch

INT:PROBE TO PRECODES

- | | |
|---|--|
| 1 | Less than 1 hour a day or a few hours a week typically |
| 2 | 1 - 3 hours per day typically |
| 3 | 3-5 hours per day typically |
| 4 | More than 5 hours per day typically |

*PUT IN state6 Q49021,2***QUESTION 49022**

TV's greater than 21 inch

INT:PROBE TO PRECODES

- | | |
|---|--|
| 1 | Less than 1 hour a day or a few hours a week typically |
| 2 | 1 - 3 hours per day typically |
| 3 | 3-5 hours per day typically |
| 4 | More than 5 hours per day typically |

*PUT IN state6 Q49021,3***QUESTION 49022**

Desk-top computers

INT:PROBE TO PRECODES

- | | |
|---|--|
| 1 | Less than 1 hour a day or a few hours a week typically |
| 2 | 1 - 3 hours per day typically |
| 3 | 3-5 hours per day typically |
| 4 | More than 5 hours per day typically |

*PUT IN state6 Q49021,4***QUESTION 49022**

Lap-top computers

INT:PROBE TO PRECODES

- | | |
|---|--|
| 1 | Less than 1 hour a day or a few hours a week typically |
| 2 | 1 - 3 hours per day typically |
| 3 | 3-5 hours per day typically |
| 4 | More than 5 hours per day typically |

*PUT IN state6 Q49021,5***QUESTION 49022**

Games consoles, such as xbox, playstation or Wii

INT:PROBE TO PRECODES

- | | |
|---|--|
| 1 | Less than 1 hour a day or a few hours a week typically |
| 2 | 1 - 3 hours per day typically |
| 3 | 3-5 hours per day typically |
| 4 | More than 5 hours per day typically |

QUESTION 455

Does your home have a Building Energy Rating (BER) - a recently introduced scheme for rating the energy efficiency of your home?

- | | |
|---|------------|
| 1 | Yes |
| 2 | No |
| 3 | Don't know |

QUESTION 4551*IF [Q455 , 1]*

What rating did your house achieve?

- | | |
|---|---|
| 1 | A |
| 2 | B |
| 3 | C |
| 4 | D |
| 5 | E |
| 6 | F |
| 7 | G |

QUESTION 4905

And now considering energy reduction in your home please indicate the approximate proportion of light bulbs which are energy saving (or CFL)?

INT:READ OUT

- | | |
|---|----------------------|
| 1 | None |
| 2 | About a quarter |
| 3 | About half |
| 4 | About three quarters |
| 5 | All |

QUESTION 4906

Please indicate the approximate proportion of windows in your home which are double glazed?

INT:READ OUT

- | | |
|---|----------------------|
| 1 | None |
| 2 | About a quarter |
| 3 | About half |
| 4 | About three quarters |
| 5 | All |

QUESTION 4907

Does your hot water tank have a lagging jacket?

- | | |
|---|-----|
| 1 | Yes |
| 2 | No |

QUESTION 4908

Is your attic insulated and if so when was the insulation fitted?

INT:PROBE TO PRECODES

- | | |
|---|------------------------------|
| 1 | Yes, within the last 5 years |
| 2 | Yes, more than 5 years ago |
| 3 | No |
| 4 | Don't know |

QUESTION 4909

Are the external walls of your home insulated?

- | | |
|---|------------|
| 1 | Yes |
| 2 | No |
| 3 | Don't know |

QUESTION 1060

I would now like to ask a few questions about your decision to participate in the national smart meter trial. Thinking about the reasons why you chose to participate, please rate each of the following potential reasons on a scale of 1 to 5 where 1 is very close to your reason and 5 is not at all a reason.

QUESTION 1061

MULTIPLE
DUMMY QUESTION

PUT IN state6 Q1061,1
QUESTION 1062

PUT IN state6 Q1061,2
QUESTION 1062

PUT IN state6 Q1061,3
QUESTION 1062

PUT IN state6 Q1061,4

QUESTION 1062

PUT IN state6 Q1061,5

QUESTION 1062

PUT IN state6 Q1061,6

QUESTION 1062

PUT IN state6 Q1061,7

QUESTION 1062

PUT IN state6 Q1061,8

QUESTION 1062

QUESTION 5000

QUESTION 5511

MULTIPLE

I would now like to ask you about your expectations about your participation in the trial. I must stress that you should

not interpret these questions as meaning that any of these will happen as a part of the trial

Which of the following do you think will be benefits?

READ OUT

- 3 Learn how to reduce my energy usage
- 4 Learn how to reduce my electricity bill
- 5 Do my part to help the environment by my participation
- 6 Do my part to make Ireland become more up to date

QUESTION 5512

Thinking of what will be the main consequences of your participation in the trial, for each of the following statements,

please state whether you agree or disagree using a scale of 1 to 5 where 1 is Strongly agree and 5 is strongly disagree?

QUESTION 55122

MULTIPLE

DUMMY QUESTION

- 1 My household may decide to make minor changes to the way we use electricity
- 2 My household may decide to make major changes to the way we use electricity
- 3 My household may decide to be more aware of the amount of electricity used by appliances we own or buy.
- 5 In future, when replacing an appliance, my household may decide to choose one with a higher energy rating

PUT IN state10 Q55122,1

QUESTION 55123

My household may decide to make minor changes to the way we use electricity

- 1 1-Strongly agree
- 2 2
- 3 3
- 4 4
- 5 5-Strongly disagree.

PUT IN state10 Q55122,2

QUESTION 55123

My household may decide to make major changes to the way we use electricity

- | | |
|---|----------------------|
| 1 | 1-Strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Strongly disagree. |

PUT IN state10 Q55122,3

QUESTION 55123

My household may decide to be more aware of the amount of electricity used by appliances we own or buy.

- | | |
|---|----------------------|
| 1 | 1-Strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Strongly disagree. |

PUT IN state10 Q55122,4

PUT IN state10 Q55122,5

QUESTION 55123

In future, when replacing an appliance, my household may decide to choose one with a higher energy rating

- | | |
|---|----------------------|
| 1 | 1-Strongly agree |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Strongly disagree. |

PUT IN state10 Q55122,6

QUESTION 5414

How do you think that your electricity bills will change as part of the trial?

- | | |
|---|-----------|
| 1 | No change |
| 2 | Increase |
| 3 | Decrease |

QUESTION 5415*IF [Q5414 , 2]*

By what amount?

- 1 less than 5%
- 2 between 5% and 10%
- 3 between 10% and 20%
- 4 between 20% and 30%
- 5 more than 30%
- 6 don't know

QUESTION 54155*IF [Q5414 , 3]*

By what amount?

- 1 less than 5%
- 2 between 5% and 10%
- 3 between 10% and 20%
- 4 between 20% and 30%
- 5 more than 30%
- 6 don't know

QUESTION 5418

Moving on to education, which of the following best describes the level of education of the chief income earner

- 1 No formal education
- 2 Primary
- 3 Secondary to Intermediate Cert Junior Cert level
- 4 Secondary to Leaving Cert level
- 5 Third level
- 6 Refused

QUESTION 402**NUMBER**

And considering income, what is the approximate income of your household - this should be before tax, you should include the income of all adults in the household? Please note that this figure will remain completely confidential and will not be reported at an individual level.

[ATTEMPT TO CAPTURE ANNUAL]

INTERVIEWER: IF THE RESPONDENT SAYS THEIR INCOME IS 50 GRAND or THOUSAND PLEASE ENTER 50000 DO NOT ENTER JUST 50

QUESTION 4021*IF [Q402 = 9999999]*

Can you state which of the following broad categories best represents the yearly household income BEFORE TAX?

- 1 Less than 15,000 Euros
- 2 15,000 to 30,000 Euros
- 3 30,000 to 50,000 Euros
- 4 50,000 to 75,000 Euros
- 5 75,000 or more Euros
- 6 Refused

QUESTION 403*IF [Q402 < 9999999]*

Is that figure

- 1 Per week
- 2 Per month
- 3 Per year

QUESTION 404*IF [Q402 < 9999999]*

Can I just double check is that figure..

- 1 Before tax
- 2 or after tax

QUESTION 55101

Thinking about electricity and its use, generation and sale in the Irish context, please indicate your level of satisfaction with each of the following were 1 is very satisfied and 5 is very dissatisfied:

QUESTION 55111*DUMMY QUESTION*

- | | |
|---|--|
| 1 | The number of suppliers competing in the market |
| 3 | The percentage of electricity being generated from renewable sources |
| 5 | The overall cost of electricity |
| 6 | The number of estimated bills received by customers |
| 7 | The opportunity to sell back extra electricity you may generate (from solar panels etc) to your electricity supplier |
| 8 | The environmental damage associated with the amount of electricity used |

*PUT IN state8 Q55111,1***QUESTION 55112**

The number of suppliers competing in the market

- | | |
|---|---------------------|
| 1 | 1-Very Satisfied |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Very Dissatisfied |

*PUT IN state8 Q55111,2**PUT IN state8 Q55111,3***QUESTION 55112**

The percentage of electricity being generated from renewable sources

- | | |
|---|---------------------|
| 1 | 1-Very Satisfied |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Very Dissatisfied |

*PUT IN state8 Q55111,4***QUESTION 55112***PUT IN state8 Q55111,5*

QUESTION 55112

The overall cost of electricity

- | | |
|---|---------------------|
| 1 | 1-Very Satisfied |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Very Dissatisfied |

PUT IN state8 Q55111,6

QUESTION 55112

The number of estimated bills received by customers

- | | |
|---|---------------------|
| 1 | 1-Very Satisfied |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Very Dissatisfied |

PUT IN state8 Q55111,7

QUESTION 55112

The opportunity to sell back extra electricity you may generate (from solar panels etc) to your electricity supplier

- | | |
|---|---------------------|
| 1 | 1-Very Satisfied |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Very Dissatisfied |

PUT IN state8 Q55111,8

QUESTION 55112

The environmental damage associated with the amount of electricity used

- | | |
|---|---------------------|
| 1 | 1-Very Satisfied |
| 2 | 2 |
| 3 | 3 |
| 4 | 4 |
| 5 | 5-Very Dissatisfied |

PUT IN state8 Q55111,9

QUESTION 55112

PUT IN state8 Q55111,10

QUESTION 55112

QUESTION 30000

This was my last question.