

# **Consumer Report To The FTC**

The FTC cannot resolve individual complaints, but we can provide information about next steps to take. We share your report with local, state, federal, and foreign law enforcement partners. Your report might be used to investigate cases in a legal proceeding. Please read our Privacy Policy to learn how we protect your personal information, and when we share it outside the FTC.

#### **About you**

Name: Yuki Uchida			Email:	@gmail.com
Address:			Phone:	
City:	State: Chiba	Zip Code:		

Country: JPN

#### What happened

I'm a Twitter user from Japan. I send about feedbacks about Twitter on Twitter. I compiled my feedbacks on my blog, here is: Feedback to Twitter #8 - What I send after October 27th, 2022 - blog-RuinDig https://ruindig.hatenablog.jp/entry/twitter/feedback8 Especially I want to emphasize, I'll say it again and again and again infinity. It's wrong that can buy badges with fees for "indicate that some sort of verify badges on profile and next to your name". It's inexplicable that only Twitter is supposed to indicate subscription user, while other social networking platforms indicate official status and fulfill role with preventing impersonation. Twitter must need to try hard to inform and explicit everyone that the Verify Badge is intended to indicate that the prominent account is their own or an official, not that Twitter endorses that users or not. The Verify Badge system should be keep in step with Instagram, Facebook and TikTok. Let me explain in Japanese: 特に強調して伝えておきたいのは、何度でも、何度でも、何度でも、何度でも言うが、「名前の横とプロフィール上に何らかの認証を示すバッジ」をお金を払って購入できるようにしているのは間違っている。他のSNSは公式のステータスを示し、なりすましを防止する役割を果たすのに、Twitterだけが課金サービス利用者を示す事になっているのは不可解だ。Twitterは、認証バッジについて、著名なアカウントが本人のものである事や公式のものである事を示すためのものであり、Twitterがそのユーザーを支持するか否かを示すものではない事を、改めて明文化して懸命に伝える必要がある。認証バッジのシステムについては、同じくアカウントへの認証バッジのシステムを導入するInstagramやFacebook、TikTokと足並みを揃えるべきだ。

#### How it started

Date fraud began:	Amount I was asked for:	Amount I Paid:	
11/02/2022			
Payment Used:		How I was contacted:	
		Social Media (ex. Facebook, Instagram)	

## Details about the company, business, or individual

Company/Person				
Name:				
Twitter, Inc.				
Address Line 1:	Address Line 2:	City:		
1355 Market Street, Suite 900		San Francisco		
State:	Zip Code:	Country:		
California	94103	USA		
Email Address:				
Phone:				
Website:				
https://about.twitter.com				
Name of Person You Dealt With:				
Elon Musk				

# **Your Next Steps**



#### **General Advice:**

• You can find tips and learn more about bad business practices and scams at consumer.ftc.gov.

### What Happens Next



- Your report will help us in our efforts to protect **all** consumers. Thank You!
- We can't resolve your individual report, but we use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We share your report with our law enforcement partners who also use reports to investigate and bring cases against fraud, scams, and bad business practices.
- We use reports to spot trends, educate the public, and provide data about what is happening in your community. You can check out what is going on in your state and metro area by visiting <a href="fc.gov/exploredata">fc.gov/exploredata</a>.
- Investigations and cases do take time, but when we bring cases, we try to get money back for people. Check out <a href="ftc.gov/refunds">ftc.gov/refunds</a> to see recent FTC cases that resulted in refunds.