

## Osvaldo Ruiz

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### SUMMARY

Detail-oriented and analytical Program Manager with 8 years of experience in management. Proficient in advanced Excel (including PivotTables), reporting tools like Power BI, and data analysis. Experienced in coordinating resources, tracking project progress, and delivering actionable insights. I am Skilled in Python programming, program coordination, and stakeholder communication. Seeking a Program Analyst role to leverage technical and organizational skills.

### EDUCATION

**B.S. Information Technology with a Focus on Information Systems**

December 2024

Arizona State University, Tempe, AZ

### TECHNICAL SKILLS

**Data Analysis:** Advanced Excel (PivotTables, Macros, Charts), Power BI, Tableau, Streamlit, Matplotlib, Seaborn

**Programming Languages:** Python (Pandas, NumPy, Scikit-learn), SQL, Java, JavaScript

**Front-End Development:** HTML, CSS

**Tools and Databases:** Django, Git, GitHub, Jira, AWS, Databricks, Docker, VMware, Jupyter Notebooks

**Other Skills:** Data Cleaning, Data Visualization, Predictive Modeling, Team Leadership, Fluent in Spanish

### PROFESSIONAL EXPERIENCE

**The LEAGUE of Amazing Programmers, San Diego, CA: Program Manager/Instructor**

09/2021-Present

- Manage a technical school by training, onboarding, and supporting over 6 staff members and over 20 volunteers in delivering purposeful in-person and virtual lectures while developing organizational structure with day-to-day operations.
- Implemented advanced Excel reporting to track staff performance metrics and program efficiency, presenting findings to stakeholders.
- Teach weekly classes in Java, Python, JavaScript, HTML and CSS.
- Develop and maintain curriculum in Java and Python using GitHub to collaborate with 6 team members.

### RELEVANT PROJECTS

**Major League Baseball Hit Predictor, Individual Project**

Ongoing

- Built a predictive model using sabermetrics data from the PyBaseball API to estimate daily player hit probabilities.
- Cleaned and transformed datasets with Pandas and used scikit-learn for model development.
- Deployed visualizations in Streamlit to present insights by team, position, and individual player trends.

**Organic Certification Trends Analysis, Individual Project**

In Development

- Built interactive dashboards using Power BI to identify high-growth organic sectors and certification gaps.
- Mapped data to highlight underserved regions and opportunities for organic certification programs.
- Built interactive dashboards using Power BI to identify high-growth organic sectors and certification gaps.

**Event Budget and Metrics Tracker, Individual Project**

Fall 2024

- Designed a Power BI dashboard to track event budgets, attendance metrics, and feedback trends, using Excel for data preprocessing and pivot tables for analysis.
- Automated data visualization updates using Python scripts, reducing report generation time by 50%.
- Delivered actionable insights to improve event cost-efficiency and participant satisfaction.

### WORK EXPERIENCE

**Starbucks, San Diego, CA: Store Manager**

11/2013-03/2021

- Managed a team of 30+ employees in a 2.5 million-dollar a year location.
- Included in the Advanced Development Program cohort with top performing Store Managers peers to collectively develop and improve the Area.
- Starbucks Manager of the Quarter FY20/Q1, San Diego Barista Champion 2017, & Coffee Master

**Border Angels, San Diego, CA: Programs Coordinator**

12/2015 - Present

- Support organization with IT challenges such as security practices and networking.
- Prepare various activities that support those in need along the southern border while hosting and leading volunteers.

### Certifications

**AWS Cloud Practitioner (in progress)**

7/2025-Expected 09/2025