MUHAMMED RUMAIZ

Windows - VMware - SolarWinds- Administrator

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Personal Summary

A dedicated administrator with four years of hands-on experience in engineering and maintaining hybrid environments across on-premises data centers and Azure. I focus on operational excellence for both Windows and VMware systems. My key value is ensuring high availability and robust security in the environment. I leverage SolarWinds for proactive monitoring to catch issues before they escalate, and I drive security compliance by efficiently remediating vulnerabilities identified by Qualys. My expertise keeps critical systems running, fast, and secure.

Experience

WIPRO - Windows VMware & SolarWinds Administrator.   **2022 August – Present**
- Managed and administered a diverse environment including Windows Server (2012–2022), Active Directory (AD), and VMware vSphere (ESXi/vCenter), providing comprehensive infrastructure support both in On-premis and Azure Environment.
- Executed full software lifecycle management for critical infrastructure, successfully performing Windows Server OS upgrades and ESXi firmware/version upgrades for physical hosts.
- Ensured high security and compliance by maintaining all servers and hosts with the latest security patches and proactively remediating vulnerabilities identified using the Qualys dashboard.
- Provided deep technical support, effectively troubleshooting complex issues related to Active Directory, Virtual Machines (VMs), and SQL database connectivity/performance problems.
- Administered the SolarWinds monitoring platform, managing upgrades, node lifecycles (addition/removal), and proactive monitoring of physical hardware via remote administration.
- Developed and maintained critical documentation, including Standard Operating Procedures, to standardize activities, facilitate knowledge transfer to L1 engineers, and ensure adherence to ITIL framework principles
- Leveraged a essential understanding of storage and networking concepts to manage infrastructure dependencies and successfully supported critical projects like site relocations & migration
- Collaborated with vendors (Microsoft, VMware) to quickly resolve complex hardware and software incidents, minimizing downtime.
- Worked on Vulnerability Management efforts for Windows servers, proactively scanning, identifying, and remediating vulnerabilities by leveraging the Qualys dashboard.

Systems Engineer   **2021 August – 2022 August**
- Worked on end user device issues related to password, system slowness, Application installation etc.
- Security Management using User Rights, Group Policy, User Account Policy
- Monthly Report Fetching using ServiceNow ticketing tool.
- Monitoring the issues, backups and reporting to L2, L3 accordingly.

Certifications
- Google Cloud - Associate Cloud Engineer.
- Intel - Principles of AI Software & Ecosystem.

Education
- M.Tech in Computing Systems and Infrastructure – BITS Pilani (2025)
- Bachelor of Computer Applications – Calicut University (2021)

Technical Skills
- Windows Server (2012–2022), Active Directory, SCCM.
- VMware vSphere ESXi, vCenter, HP OneView.
- SolarWinds, ServiceNow, Qualys.
- Basic Knowledge in Azure and Google Cloud Platform.