

# King Saud University

# College of Business Administration

# Management Information Systems Department

COURSE: DSS (MIS350)

2<sup>nd</sup> Semester 2024

# Final Report

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# **Table of Contents**

Phase#1 Project Proposal	3
Project overview:	3
Problem Statement:	3
Link to our datasets:	3
Phase#2: Identify the Key Performance Indicators (KPIs)	4
Our Key Performance Indicators (KPIs):	4
For the Employment Dataset:	4
For the Tourism Dataset:	4
Phase#3: Data Modeling	5
Star Schema for Each Dataset.	5
For The Employment Dataset:	5
For The Tourism Dataset:	6
Phase#4: ETL	7
Phase#5: Data Visualizations	14
Here we'll show the visualization for each KPI, we used tableau to create them	14
For the Tourism Dataset KPIs:	14
For the Employment Dataset KPIs:	16
Dashboard for Each Dataset:	19
Tourism Dashboard	19
Employment Dashboard	19
Conclusion:	20
Work Distribution	21

## Phase#1 Project Proposal

#### **Project overview:**

This project comprises several phases. The current report focuses on phase one, which is dedicated to problem formulation. This involves selecting one or more datasets; we chose datasets related to tourism and employment in the Kingdom of Saudi Arabia for the years 2021-2022.

#### **Problem Statement:**

The objective of this study is to analyze and understand the patterns and trends associated with tourism in the Kingdom of Saudi Arabia during the years 2021-2022. Additionally, the study aims to examine the dynamics of employment in the Kingdom of Saudi Arabia over the same period. By investigating these aspects, we seek to identify key factors influencing tourism and employment and provide insights that can inform decision-making and policy formulation in the relevant sectors.

#### Link to our datasets:

- <a href="https://studentksuedu-">https://studentksuedu-</a>
   <a href="mailto:my.sharepoint.com/personal/443200371\_student\_ksu\_edu\_sa/Documents/DSS\_DAT\_ASET.xlsx">https://studentksuedu-</a>
   <a href="mailto:my.sharepoint.com/personal/443200371\_student\_ksu\_edu\_sa/Documents/DSS\_DAT\_ASET.xlsx">https://studentksuedu-sa/Documents/DSS\_DAT\_ASET.xlsx</a>
- DSS DATASET.xlsx

Note: Please be advised that both links are identical, yet I am presenting both as a precaution in case one malfunctions.

## Phase#2: Identify the Key Performance Indicators (KPIs)

### **Our Key Performance Indicators (KPIs):**

### For the Employment Dataset:

- 1. Number of Employments per Quarter.
- 2. Number of Employments by Citizenship.
- 3. Number of Employments per Gender.
- 4. Ratio of Gender by Citizenship.
- 5. Ratio of Saudi to Non-Saudi Employment.

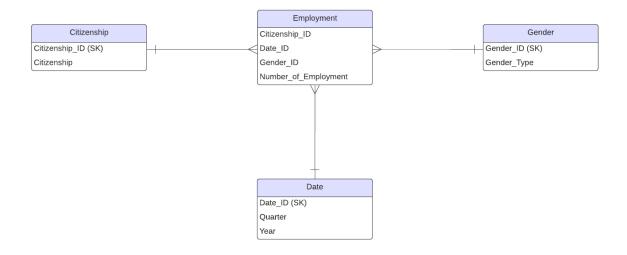
#### For the Tourism Dataset:

- 1. Number of Tourists per Month.
- 2. Number of Tourists by Citizenship.
- 3. Number of Tourists by Purpose of Trips.
- 4. Number of Tourists by Mode of Departure.
- 5. Number of Tourists per Region.

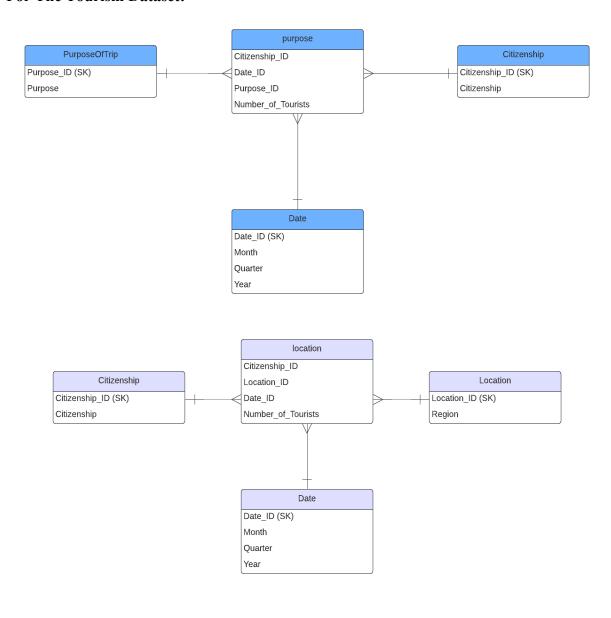
## Phase#3: Data Modeling

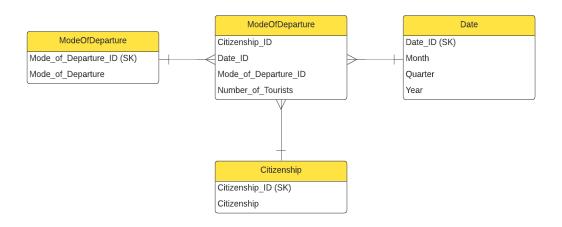
### Star Schema for Each Dataset.

## For The Employment Dataset:



### For The Tourism Dataset:





### Phase#4: ETL

We developed the ETL (Extract, Transform, Load) process using Python and the Pandas library, executed in a Jupyter Notebook environment. We began with extracting datasets pertaining to tourism and employment in the Kingdom of Saudi Arabia for the years 2021-2022 from Saudi open data. These datasets required several transformation steps to ensure they were in a suitable format for analysis and visualization. We translated values from Arabic to English to standardize the dataset and adjusted number formats to ensure numerical data was correctly interpreted and manipulated. Additionally, we converted the data from wide format to long format, simplifying the creation of our fact tables. We also performed data cleaning tasks, such as correcting inconsistencies in categorical data, removing duplicate records, and standardizing text formats, including the names of regions and other categorical variables, to maintain uniformity across the datasets.

Following these transformation steps, we merged relevant tables to form our fact tables, ensuring that each fact table was accurately linked to its corresponding dimension tables. The final step involved loading the transformed data into our data mart, structured according to the star schema we designed. This setup ensured optimized performance for querying and reporting. We then integrated the data mart with Tableau, where we created visualizations to represent our KPIs. This integration allowed for interactive and dynamic reporting, enhancing our ability to derive insights and support strategic decision-making.

In the upcoming sections, you'll find screenshots and explanations of crucial code snippets. These screenshots represent the primary steps in the process, some of which have been repeated. As a result, repetitive actions are not included to keep the focus on essential workflow aspects.

#### Date Dimension

	<pre>import pandas as pd  folder_path = 'DSS_DATASET_UPDATED.xlsx' df = pd.read_excel(folder_path, sheet_name = '02') # 02 = Purpose of Trips # 03 = Number by Destination - Region # 05 = Mode of Departure  df</pre>													
[1]:		(Last update: 26-06- 2023)	Unnamed: 1	Unnamed: 2	Unnamed: 3	Unnamed: 4	Unnamed: 5	Unnamed: 6	Unnamed: 7	Unnamed: 8	Unnamed: 9	Unnamed: 10	Unnamed: 11	Unnar
	0	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
	1	02	Outbound Tourists Number by Main Purpose of Tr	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
	2	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	NaN	
	3	NaN	NaN	Month	الأعمالBusiness\n	NaN	NaN	*الترفيه\* Leisure	NaN	NaN	اخری Other∖n	NaN	NaN	Fi Relative ، أو
	4	NaN	NaN	NaN	سعوديSaudi\n	-Non غير Saudi\n سعودي	الإجماليn\Total	سعوديn\Saudi	-Non غیر Saudi\n سعودي	الإجماليn\Total	سعودي(Saudi	-Non غير Saudi\n سعودي	الإجمالي\Total	Saud
	5	NaN	2021	January	4.912	28.888	33.8	19.87	0	19.87	0	0	0	

Define the file path for the Tourism dataset, then read the sheet 'O2'



Create DataFrame 'dim\_table' with the selected columns.

```
[9]: quarters = []
for month in dim_table['Month']:
    if month in months[0:3]:
        quarters.append('Q1')
    elif month in months[3:6]:
        quarters.append('Q2')
    elif month in months[6:9]:
        quarters.append('Q3')
    elif month in months[9:]:
        quarters.append('Q4')
    else:
        quarters.append('None)
        dim_table['Quarter'] = quarters
                      Month Quarter
January Q1
         0 2021
       1 2021 February Q1
       5 2021 June Q2
         6 2021
       7 2021 August Q3
         8 2021 September
       9 2021 October Q4
        10 2021 November
       11 2021 December Q4
        12 2022
       13 2022 February Q1
        14 2022
        15 2022 April Q2
        17 2022 June Q2
        18 2022
        19 2022 August Q3
        20 2022 September
        21 2022 October Q4
```

In this cell we create 'Quarter' column to ensure consistency between the Emploment Dataset and the Tourism Dataset, because the Date Dimension serves as a shared dimension.

### • Gender Dimension

```
[5]: gender_mapping = {
    'التكور': 'Male',
    'gender_dim_df.loc[:, 'Gender'] = gender_dim_df['Gender'].map(gender_mapping)
    gender_dim_df

[5]: Gender

O NaN

1 Male

2 Female

3 NaN

4 Male

5 Female

6 NaN

7 Male

8 Female

9 NaN
```

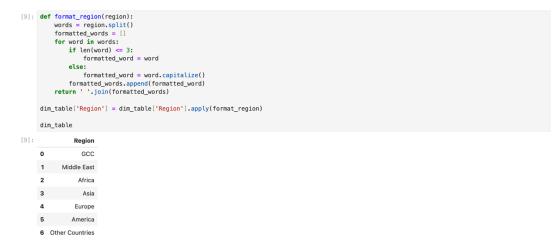
This part creates a dictionary (gender\_mapping) to translate Arabic gender values to English. The mapped values are applied to the 'Gender' column of the DataFrame 'gender\_dim\_df'.

This step involves cleaning the DataFrame by removing duplicate records and rows with missing values. The code assigns unique IDs to each gender category and creates a new column 'Gender\_ID', essentially acting as the primary key for gender categories.

### Citizenship Dimension

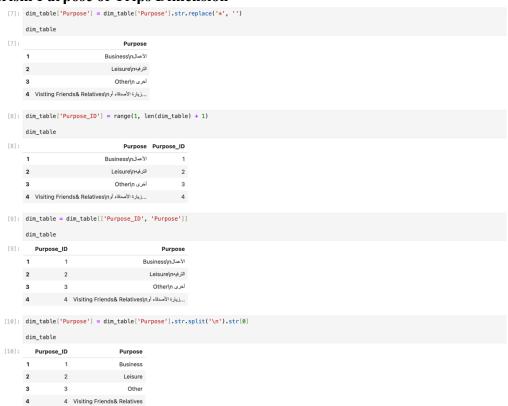
We remove duplicate rows, splits the values in the "Citizenship" column by newline ('\n') and keeps only the first line of each value, add the 'Citizenship\_ID' column.

#### • Tourism Location Dimension



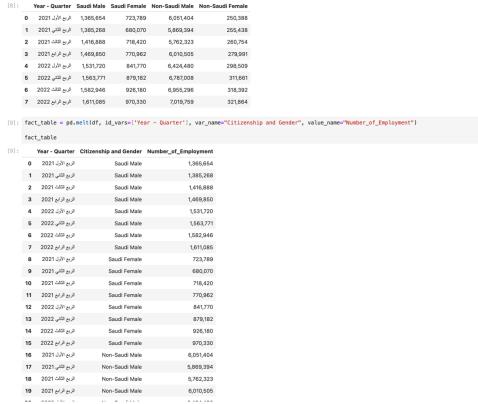
Define a function called (format\_region) that takes a region as input, splits it into words, capitalizes each word if it's longer than 3 characters, and then joins the words back into a single string. Then applies this function to the 'Region' column.

#### • Tourism Purpose of Trips Dimension



Here we used the replace() function to clean the 'Purpose' column, we remove any asterisks found in the values of the 'Purpose' column and replaces them with an empty string.

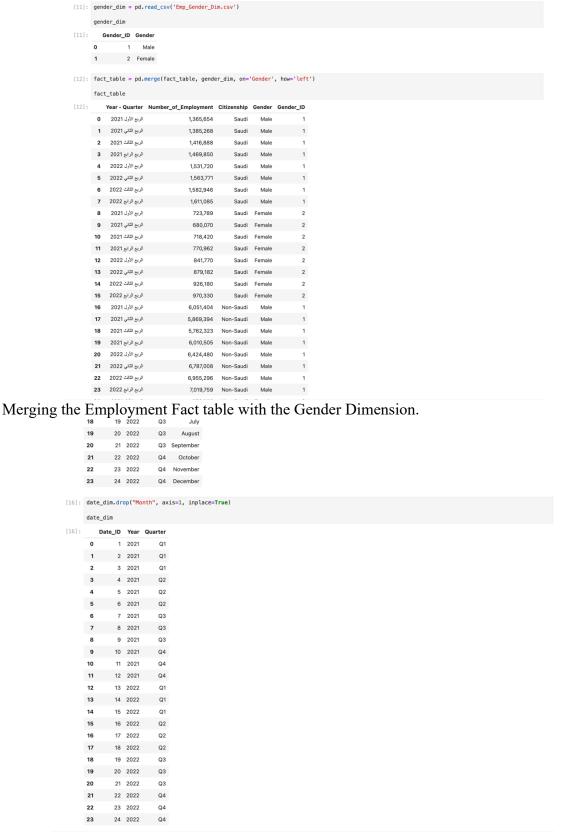
#### • Employment Fact



In this cell we use the melt() function to transform the dataframe from wide to long.

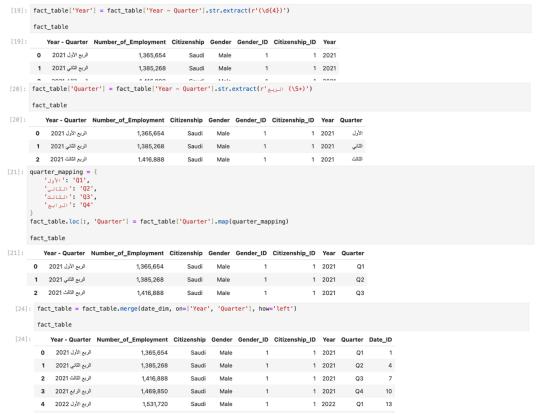


Then, split the values in the "Citizenship and Gender" column into two separate columns and drops the original column.



Dropping the "Month" column from the DataFrame 'date\_dim' because the Employment dataset is indexed by quarters, not months like the Tourism dataset.

Remove duplicate rows that appeared after dropping the "Month" column from the DataFrame.



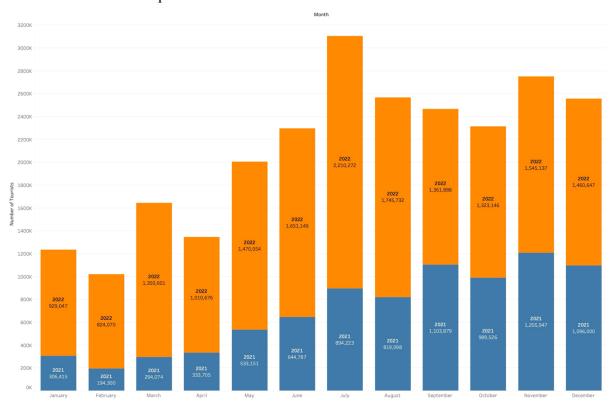
Modifying Year and Quarter columns to match Date Dimension format.

### **Phase#5: Data Visualizations**

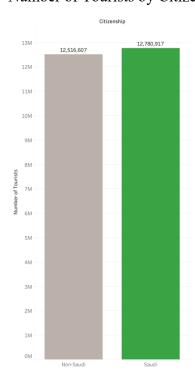
Here we'll show the visualization for each KPI, we used tableau to create them.

### For the Tourism Dataset KPIs:

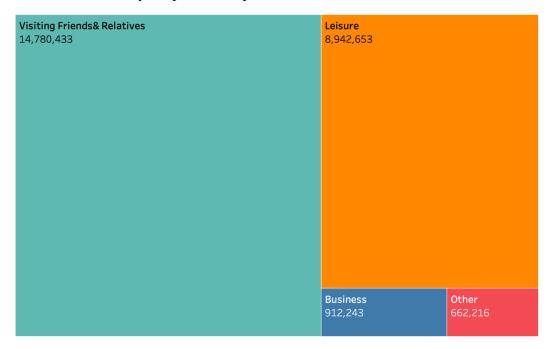
1. Number of Tourists per Month



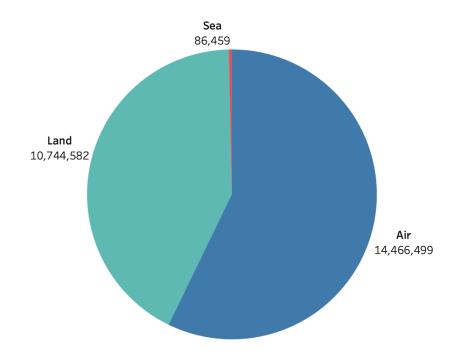
### 2. Number of Tourists by Citizenship



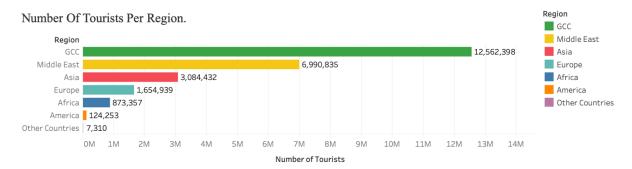
## 3. Number of Tourists by Purpose of Trips



## 4. Number of Tourists by Mode of Departure

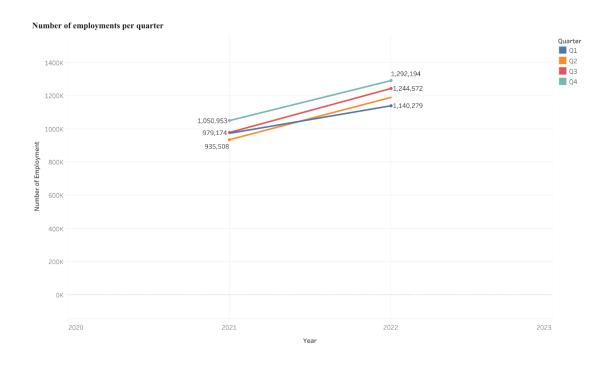


## 5. Number of Tourists per Region

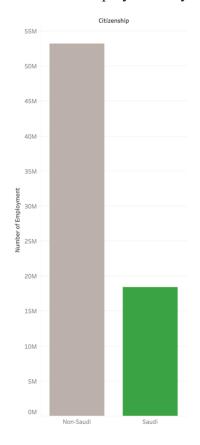


## For the Employment Dataset KPIs:

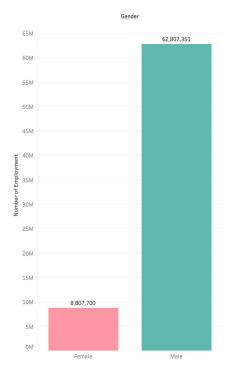
## 1. Number of Employments per Quarter



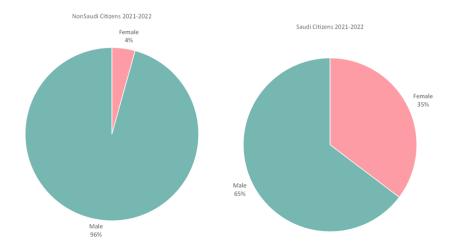
# 2. Number of Employments by Citizenship



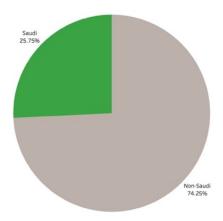
# 3. Number of Employments per Gender



# 4. Ratio of Gender by Citizenship

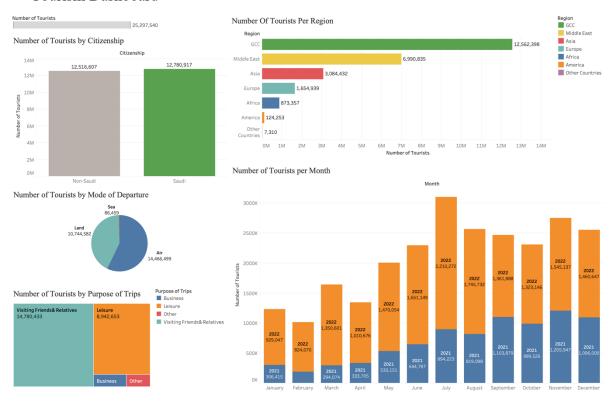


# 5. Ratio of Saudi to Non-Saudi Employment

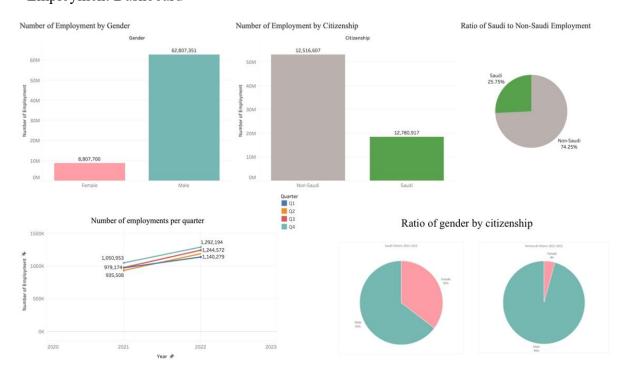


## **Dashboard for Each Dataset:**

### • Tourism Dashboard



## • Employment Dashboard



#### **Conclusion:**

The analysis of the dashboards reveals no correlation between employment and tourism. Our data shows an increasing trend in the number of outbound tourists over time, particularly peaking in July. Although there are monthly fluctuations due to various unknown factors, the overall yearly trend in tourism is upward, with most trips being made to visit friends and relatives. Additionally, there is no significant difference in the number of Saudi versus non-Saudi tourists. Most tourists depart by air, and the GCC region receives more tourists compared to other regions.

The employment data indicates an increase in the number of employees during the fourth quarter, which could be attributed to seasonal and economic factors. The data also shows a higher percentage of male employees compared to female employees. Furthermore, a significant portion of the workforce is composed of non-Saudis, reflecting Saudi Arabia's reliance on foreign labor to meet certain skill requirements.

# **Work Distribution:**

Name	ID	Percentage	Work
Rand Aljathlani		100%	<ul> <li>Problem Formulation</li> <li>Identify Dataset</li> <li>KPI's</li> <li>Data Modeling</li> <li>ETL Process</li> <li>Visualization</li> <li>Conclusion</li> </ul>
Leena Alateeq		100%	<ul> <li>Problem Formulation</li> <li>Identify Dataset</li> <li>KPI's</li> <li>Data Modeling</li> <li>ETL Process</li> <li>Visualization</li> <li>Conclusion</li> </ul>
Sadeem Almushham		100%	<ul> <li>Problem Formulation</li> <li>Identify Dataset</li> <li>KPI's</li> <li>Data Modeling</li> <li>ETL Process</li> <li>Visualization</li> <li>Conclusion</li> </ul>
Alhanouf Alhayan		100%	<ul> <li>Problem Formulation</li> <li>Identify Dataset</li> <li>KPI's</li> <li>Data Modeling</li> <li>ETL Process</li> <li>Visualization</li> <li>Conclusion</li> </ul>
Fulwah Aldhuwayhi		100%	<ul> <li>Problem Formulation</li> <li>Identify Dataset</li> <li>KPI's</li> <li>Data Modeling</li> <li>ETL Process</li> <li>Visualization</li> <li>Conclusion</li> </ul>