Erin Nienhuis

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Experience

Agile Test Analyst, Delta Dental of Michigan
Okemos, MI — May 2015 to present

At Delta Dental, I am an Agile Test Analyst and business analyst on an Agile team which develops, tests, and supports applications for Individual dental insurance.

- Collaborate with product owner, stakeholders and team members to write and update user story acceptance criteria
- Design and execute test cases for each user story from acceptance criteria and ensure coverage of functional testing, system testing and regression testing
- Actively work to improve processes for my team by participating in team ceremonies, documenting processes, and developing solutions to reduce manual work.
- Maintain good relationships with my peers, product owner, and business stakeholders to have a foundation of trust.

Application Development Specialist, IBM
East Lansing, MI — January 2012 to May 2015

At IBM, I was part of a team which develops, tests, and supports applications for a large financial corporation.

- Wrote and executed test processes for multiple financial applications as the Lead QA Analyst role for System Integration Testing.
- Collaborated with and guided coworkers for efficient test execution.
- Developed solutions for new applications based on requirements and integrated new functionality into applications.
- Prepared and taught a Testing Tools & Techniques class for IBM employees.
- Received a Client Value award in 2014.

Education

ASTQB Foundation Level Certification
November 2017

SAFe Scrum Master Certification
May 2017

ITIL Foundation Certification in IT Service Management
June 2016

Grand Valley State University
Writing, Bachelor of Arts, 2010

Skills

- Testing Tools: HP Application Lifecycle Management (ALM), HP Quality Center (QC), Rational Requisite Pro, Rational DOORS, Rational ClearQuest, QASymphony qTest
- Databases: Oracle
- Database Tools: Oracle SQL Developer, Toad for Oracle
- Languages: SQL, VBA, HTML5, CSS3, Javascript
- Other: Microsoft Office, VersionOne, Atlassian Confluence, Postman, SoapUI