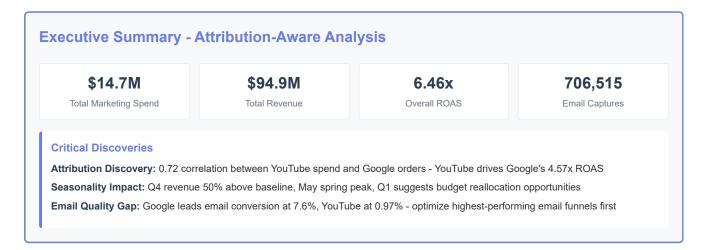
# **Eight Sleep Marketing Performance Report**

18-Month Attribution-Aware Analysis | Strategic Intelligence Report

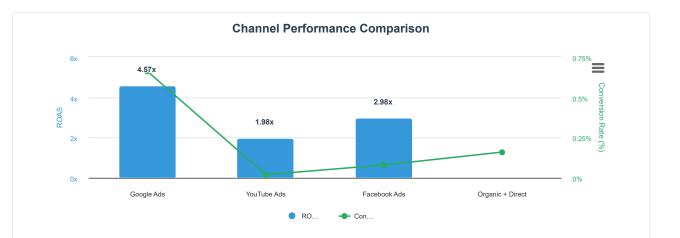


#### **Channel Performance Overview**

Channel	Spend Share	ROAS	Orders	Avg Order Value	Email Captures	Email Conv. Rate
Google Ads	69.8%	4.57x	12,717	\$3,686	147,169	7.6%
YouTube Ads	15.4%	1.98x	934	\$4,822	148,178	0.97%
Facebook Ads	14.8%	2.98x	1,610	\$4,016	119,777	0.42%
Organic + Direct	0%	∞	8,719	\$4,249	291,391	-

# **Revenue Trends & Channel Performance**

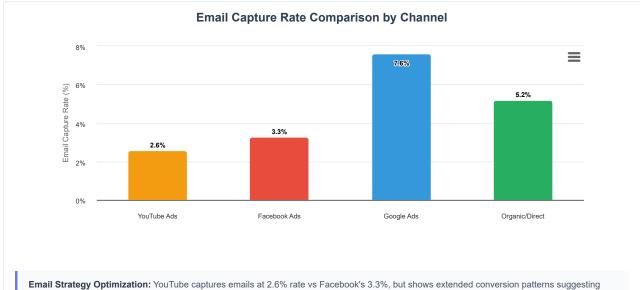




Channel Efficiency: Google Ads leads with 4.57x ROAS despite high spend share (69.8%). Facebook Ads shows strong efficiency at 2.98x ROAS with only 14.8% spend share, indicating potential for scaling. YouTube's 1.98x ROAS includes attribution bias - true performance enhanced by Google cross-channel effects.

# **Key Findings & Attribution Analysis**

# **Email Capture Analysis**

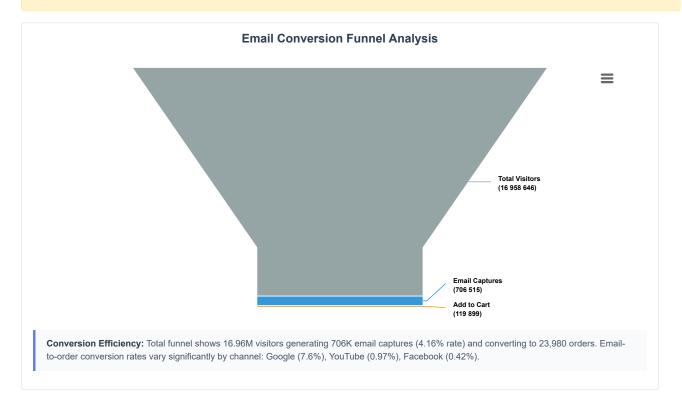


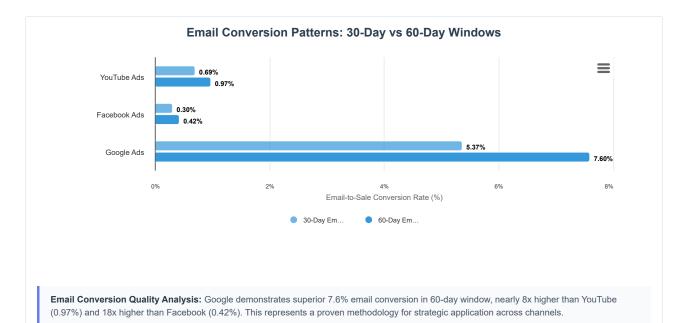
**Email Strategy Optimization:** YouTube captures emails at 2.6% rate vs Facebook's 3.3%, but shows extended conversion patterns suggesting higher-value prospects. Google's superior 7.6% email conversion rate represents proven methodology for optimization across other channels.

#### YouTube Attribution Discovery

Analysis reveals 0.72 correlation between YouTube spend and Google orders, indicating YouTube's role as an awareness driver that enhances Google's conversion performance.

Impact: YouTube's true value extends beyond direct conversions to improving Google's 4.57x ROAS through audience warming and brand awareness.





#### Strategic Insights

Channel Strategy: YouTube + FB Ads (30.2% of total spend) can be directly scaled. Consider focusing optimization efforts on these channels for maximum impact.

YouTube Email Opportunity: Current 2.6% email capture rate with 0.97% email—sale conversion (60-day window). Strong conversion performance suggests quality audience - optimizing capture rate could unlock significant revenue growth.

FB Ads Underinvested: Shows true 2.98x ROAS with no attribution bias. Currently only 14.8% of controllable spend despite superior direct response performance.

# Strategic Implementation Plan

#### **Priority 1: Reverse-Engineer Google's Email Success**

- ▶ Analyze Google's 7.6% email conversion methodology nurture sequences, timing, messaging, and segmentation
- ▶ Document proven practices from highest-converting email funnel
- ▶ Identify transferable elements for application to other channels

### Priority 2: Apply Google's Methods to YouTube

- ➤ YouTube has quality audience (0.97% conversion) but low capture rate (2.6%)
- ► Test Google's nurture strategy with YouTube email audiences
- ▶ Focus on increasing capture rate rather than conversion optimization

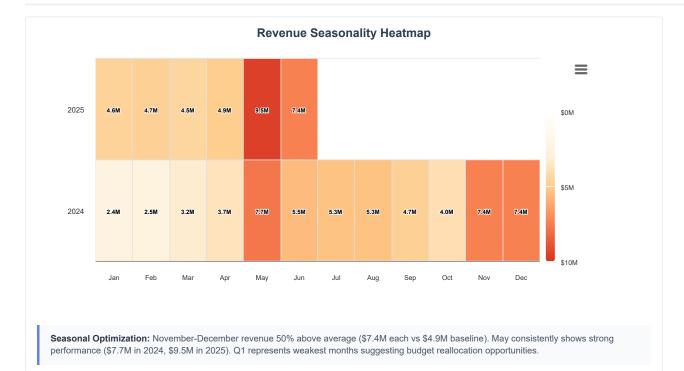
# **Priority 3: Fix Facebook Email Conversion**

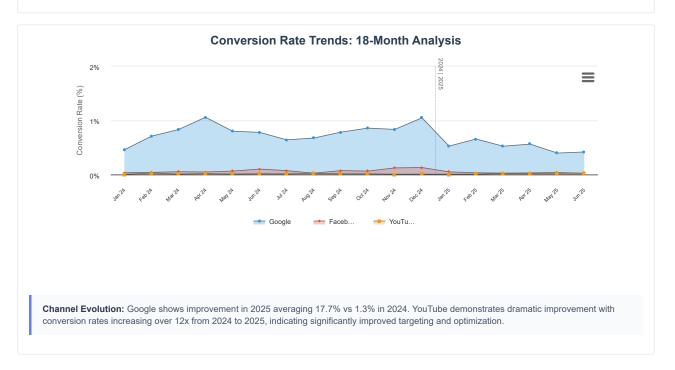
- ► Facebook's 0.42% email conversion significantly underperforms
- ► Test Google's email sequences with Facebook audiences
- ► Consider segmentation improvements for direct response audience

### **Priority 4: Scale Based on Performance**

- ▶ Increase YouTube email capture and Facebook retargeting budgets post-optimization
- ▶ Google is already optimized for revenue extraction at current scale

# Seasonality Analysis & Revenue Patterns





# **Data Anomalies for Investigation**

# **Critical Data Quality Issues Requiring Investigation**

- ▲ Facebook Conversion Anomaly: 325% cart-to-order rate detected (143 orders from 44 carts, June 2025) investigate attribution accuracy
- 💹 YouTube Performance Volatility: 22x variance in monthly performance (Jan-May 2025) suggests tracking changes or external factors
- Google Ads Traffic Gap: Despite 69.8% spend share, absent from top visitor months verify traffic attribution methodology
- Organic Email Conversion Gap: 291K email captures but 0 tracked email conversions investigate attribution window settings

- 🍈 AOV Channel Variance: 31% difference in average order value by channel (\$3,686-\$4,822) analyze customer segmentation
- 📊 Email Capture Rate Inconsistency: 2x variance between channels (2.6%-5.2%) standardize measurement methodology
- 🜋 Q2 2025 Tracking Changes: Multiple conversion anomalies suggest measurement methodology updates requiring validation

# **Priority Data Needs**

### **Recommended Analysis Extensions**

- Google Ads Breakdown: Understand spend allocation across Display, Branded Search, and Non-Branded Search campaigns to optimize channel mix
- Lift Studies: Consider implementing incrementality testing to measure true channel contribution beyond last-click attribution
- . Marketing Mix Modeling (MMM): Explore deploying statistical models to understand cross-channel interactions and optimal budget allocation
- . Post-Purchase Surveys: Consider collecting first-party data on customer journey and channel influence to validate attribution models
- Multi-touch Attribution: Quantify YouTube's contribution to Google conversions and cross-channel assist rates
- Customer Lifetime Value: Consider optimizing CAC thresholds by channel quality and customer cohort performance

# **Business Implications Summary**

#### YouTube: The Awareness Engine

Strategic Role: Drive awareness and email capture, not direct conversions. Current 2.6% email capture rate with strong 0.97% email-to-sale conversion indicates high-quality audience fit and potential to focus on increasing capture rate rather than conversion optimization.

#### Google: The Email Conversion Champion

Hidden Strength: 7.6% email-to-sale conversion rate (60-day window) - nearly 8x higher than YouTube and 18x higher than Facebook. Consider scaling Google's email capture and nurture processes and applying methodology to other channels.

#### Facebook Ads: The Conversion Engine

Strategic Role: Convert aware prospects through direct response and retargeting. True 2.98x ROAS with no attribution bias. Underinvested at 14.8% of controllable spend, but email conversion (0.42%) lags significantly.

#### **Cross-Channel Email Strategy**

The Connecting Thread: YouTube captures emails  $(2.6\% \text{ rate}) \rightarrow \text{Google's superior nurture}$   $(7.6\% \text{ conversion}) \rightarrow \text{FB retargeting converts} \rightarrow \text{Organic harvests}$  branded search. Google's superior email conversion represents proven methodology for strategic application.