

# RUPAM SAXENA

## Software Engineer Full-Stack

+1 469-616-9571

mail.rupamsaxena@gmail.com

linkedin.com/in/rsxdev

## SUMMARY

Software Engineer with 4 years of experience in software development. Worked in a startup-like fast-paced environment showing high ownership and commitment to deliver end-to-end features while communicating with stakeholders. Lead a team of 6 people to develop an SMS-based chat application to facilitate real-time communication between patients and healthcare POCs. Passionate about beautiful and performant products with delightful user experiences.

## EXPERIENCE

### Software Engineer - Live Chat & Broadcast

#### TeleVox

06/2021 - 05/2023 NOIDA, INDIA

- Developed reusable responsive UI components in JavaScript.
- Designed APIs for CRUD operations on patient data.
- Fixing bugs and production issues.
- Contributed to Design Reviews and Code Reviews.
- Reduced code duplication by 21%.
- Contributed towards standardizing the project.
- Involved in multiple POCs to set the north-star.
- SME in livechat and broadcast modules.

### Associate Systems Engineer - ITBA

#### Tata Consultancy Services

06/2019 - 06/2021 DELHI, INDIA

- Was top performer and awarded the best employee in project award.
- Added new tax related fields to frontend and managed them from backend to persist the data in a database.
- Created scripts to modify critical data in database (example backfilling and migration).
- Identify and solve production errors.
- Was an SME in the assessment module.

## EDUCATION

### Graduation

#### Jaypee Institute of Information Technology

07/2019 - Present Noida, India

### Senior Secondary School

#### Delhi Public School Indirapuram

07/2015 - Present Indirapuram, India

## SKILLS

Apis Axios Ant Design

Confluence CSS ExpressJS

Formik Git Grafana HTML

Javascript Jest JIRA MySQL

Postman Reactjs Redis

Redux Sequelize Socket.io

SonarQube Swagger VS Code

Zeplin

## TRAINING / COURSES

### Certificate of Appreciation

Tata Consultancy Services

### Modern Application Development

NPTEL Course

## PROJECTS

### FIR labelling with IT Laws

08/2018

Classifying the documents based on the IT laws that apply to it using machine learning techniques. The idea of the project was to take a legal document as input from the user and classify the sections that are applicable to it.

### Secure Route Mobile Application

02/2018

Providing a safe travel route to passengers. The application uses machine learning concepts to show unsafe areas around the route and notifies the user when they enter an unsafe zone.