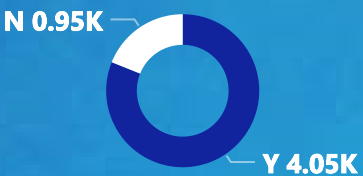


DASHBOARD ON CALL CENTRE

calls answered/abandoned



Avg speed of answer in
seconds

67.52

Avg satisfaction rating



Agent

All

Agent's performance by Avg handle time in call



Agent's performance by calls answered



Call by Time

