

Terms & Conditions

Unforeseen Circumstances:

Any additional expenses incurred due to unforeseen events such as natural calamities (including landslides, road blockages, heavy rainfall, strikes, or protests) shall be borne directly by the client at the time of occurrence.

Company Liability:

The company shall not be held liable for any delays, disruptions, or incomplete tours resulting from such unforeseen circumstances.

Wherever feasible, suitable alternate arrangements will be made to ensure minimal inconvenience to guests.

Travel Documents & Safety:

Guests are required to carry valid travel documents and comply with all applicable local laws. The company assumes no responsibility for the loss, theft, or damage of personal belongings during the course of the trip.

Cancellation Policy

All cancellation requests must be submitted in writing via email or other official communication channels.

Cancellation Charges:

- 30 days or more prior to arrival: 10% of the total package cost
- 20 to 29 days prior to arrival: 30% of the total package cost
- Less than 7 days prior to arrival: No refund will be applicable

Please note that the above policy may vary during peak or festive seasons, and any such changes will be communicated prior to booking confirmation.

No refund shall be provided for any unused services (including accommodation, meals, transport, sightseeing, etc.) due to weather conditions, illness, strikes, roadblocks, or any other circumstances beyond the company's control.

**Regards,
Starry Mountain**