

# User Guide

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## Dashboard

In the dashboard all email will be shown with details such as Sender, ID, Category, Status and priority. All the mails will have an action button named 'Edit' where clicking upon it we can change the category or priority of the mail another if we want.

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Dashboard

Mr. John

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Incidents

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Email classification

ID	SENDER	CATEGORY	PRIORITY	STATUS	ACTIONS
					EDIT

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## Incidents Tab

Here in this tab user can view all incident related emails and also edit the priority or category through using the action button 'Edit'

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Incidents

ID	SENDER	PRIORITY	STATUS	ACTIONS
				EDIT

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## Service Request

Here in this tab user can view all the service Request related emails to edit the priority or category through using the action button 'Edit'

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Service Requests

ID	SENDER	PRIORITY	STATUS	ACTIONS
				EDIT

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