

RUPERT BURGER

IT SUPPORT TECHNICIAN (COMPTIA A+ TRAINEE) | VERSATILE PROFESSIONAL



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🏡 Van Dyk Park Boksburg

LinkedIn www.linkedin.com/in/rupert-burger-16281b212

🌐 Code B



6 January 1997 (28)

About me

I am a dedicated and reliable individual with a strong work ethic and a passion for technology. I have hands-on experience across multiple industries including fitting & turning, laser operation, security, and camera installation. I am CompTIA A+ certified, currently working toward my CompTIA Network+ certification, and my long-term goal is to grow toward cybersecurity.

I approach every role with consistency, punctuality, and a willingness to learn. I adapt quickly, enjoy solving problems, and I continuously seek to improve myself. While my main focus is to build a career in IT, I am also versatile and open to other opportunities where I can contribute value.

Experience

Fitter & Turner (engineering)

Jan 2015 - Feb 2020

Rock Tech Holdings

- Assisted in machining operations on lathe and milling machines, performing precision cuts and ensuring specialized jobs were roughed out to near-final dimensions, maintaining high accuracy and quality throughout the process.
- Performed drilling operations on plates using both hand and machine drills, ensuring precision and accuracy. Utilized tools such as grinders, vernier calipers, and measuring tape to verify internal and external dimensions, maintaining strict quality control throughout the process.

Laser operator

Oct 2023 - Sept 2024

Beyond Perfection Fabrication (BPF)

- Operated a 3kW Morn laser machine (3000mm x 1500mm) to cut mild steel (up to 16mm), stainless steel (up to 8mm), aluminium & galvanized plates (up to 5mm)
- Used Cypcut software for drawing, leadline, compensate, nesting, auto cooling, and microjoint settings
- Utilized G3 nitrogen program with compressor setup for specific cutting tasks
- Applied skip-part strategy for thick plates to prevent heat concentration

Education

High School Elspark

Grade 10 PASSED

2011 - 2013

CompTIA A+ certified

September 25 - 2025 - 2028

Certifications

- https://www.credly.com/badges/eec181d-aead-40c8-ac9a-84b65812ff4f/public_url

Language

Afrikaans (Huistaal)

English (Intermediate)

Skills

ORGANIZED

CREATIVITY

PC TROUBLESHOOTING & MAINTENANCE

CRITICAL THINKING

SOFTWARE INSTALLATION & CONFIGURATION

SURVEILLANCE SYSTEM SETUP & MAINTENANCE

- Ensured 100% accuracy in part dimensions, material selection, and quantities based on job card specifications, consistently meeting client requirements.
- Confident in handling basic machine operations and continuously learning new techniques.

Surveillance System Installation

March 2025

Scout Security

- Installed HiLook cameras (RG-59 and Cat 5 to DVR)
- Connected cameras with baluns for dual-feed wiring
- Learned BNC connector crimping and PVC conduit layout

Security guard (Weekends)

Apr 2025 - Present

Orama Roadhouse

- Ensured customer and vehicle safety at a busy restaurant environment
- Prevented unauthorized individuals from disturbing customers or damaging property
- Monitored outdoor perimeter and assisted with de-escalating public disturbances
- Reported incidents promptly and maintained strong visible presence to deter threats
- Supported general restaurant operations when required, including:**
 - occasional food deliveries
 - clearing tables and assisting with kitchen return items (glasses, boards, etc.)
 - waiter style service for selected customers when requested

Reference

Dawid Burger | Owner

Rock Tech Holdings

+27 76 241 7314

rocktech@rocketmail.com

Ian Geerdink | Owner

BPF

+27 83 703 6907

010 500 0244

accounts@bpfab.co.za

sales@bpfab.co.za

Michael Fourie

Scout Security

+27 67 871 1989

Peter (owner), Ruan (Manager),
Cherise (PA)

Orama Roadhouse

011 894 1118

oramaroadhouse@gmail.com

CABLE MANAGEMENT &
INSTALLATION

CONDUIT & PVC PIPE
INSTALLATION

HARDWARE DIAGNOSIS &
REPAIR

REMOTE DESKTOP SUPPORT &
CLIENT COMMUNICATION

ATTENTION TO DETAIL

SAFETY AWARENESS

TEAMWORK & COLLABORATION

ADAPTABILITY & FLEXIBILITY

STRONG WORK ETHIC

CUSTOMER-FOCUSED MINDSET

TABLE CLEARING & SUPPORTING
KITCHEN RETURN ITEMS

ADAPTABLE TO DIFFERENT TASKS
WHEN NEEDED

ASSISTING WITH FOOD DELIVERIES
WHEN REQUIRED

FREELANCE IT SUPPORT REMOTE | FIVERR, UPWORK

2025

- PROVIDE REMOTE TECHNICAL SUPPORT TO CLIENTS VIA TEAMVIEWER AND ANYDESK, ENSURING FAST AND SECURE TROUBLESHOOTING
- DIAGNOSE AND RESOLVE WINDOWS 10/11 ISSUES INCLUDING DRIVER CONFLICTS, SLOW PERFORMANCE, STARTUP ERRORS, AND CONNECTIVITY PROBLEMS.
- INSTALL AND CONFIGURE SOFTWARE, DRIVERS, PRINTERS, AND USER ACCOUNTS, AND PERFORM SYSTEM CLEANUPS AND UPDATES.
- ASSIST WITH BASIC NETWORKING (HOME/SOHO), INCLUDING ROUTER SETUP, WI-FI CONFIGURATION, AND SECURITY SETTINGS.

Rupert Burger

has successfully completed the requirements to be recognized as



CANDIDATE ID

COMP001022716052

CERTIFICATION DATE

September 25, 2025

EXPIRATION DATE

EXP DATE : September 25, 2028

A handwritten signature in black ink.

TODD THIBODEAUX, PRESIDENT & CEO

Criteria: 220-1101 - CompTIA A+ Core 1 Certification Exam, 220-1102 - CompTIA A+ Core 2 Certification Exam

Verify at: <http://verify.ComptIA.org>

Code: 925X1Z8YXNB1STD2