

# EINS

## Data User Stories

18/06/2020



<b>Data User Stories</b>	<b>3</b>
Registration Process	3
User Updates COVID-19 Status	7
Registration Process	8
User Updates COVID-19 Status	9
User Tests Path for COVID-19 Contact	9

## Data User Stories

### Registration Process

1. A user downloads the app.
2. The user is required to confirm if they are older/younger than 16 years of age. If a user is younger than 16 years old then they are required to confirm that their legal guardian has provided consent to use the app.
3. The user clicks 'Get Started'. By doing this a user agrees to the terms of use and privacy policy of the application.



#### Privacy driven Covid-19 tracing

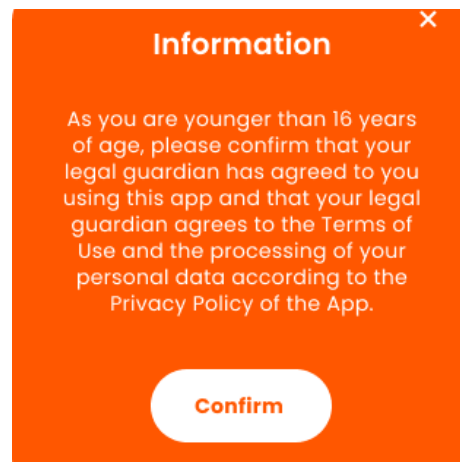
Are you 16 years of age or older?

☐ Yes ☐ No

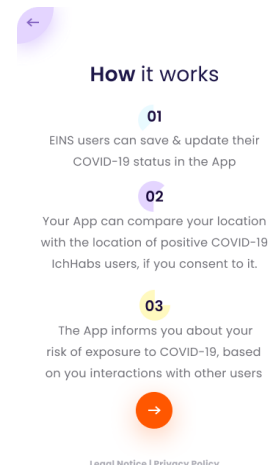
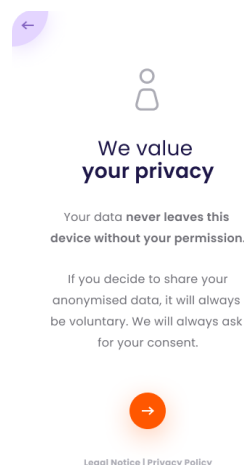
By clicking "Get started" you agree to the [Terms of Use](#). Our [Privacy Policy](#) applies.

 **Get Started** →

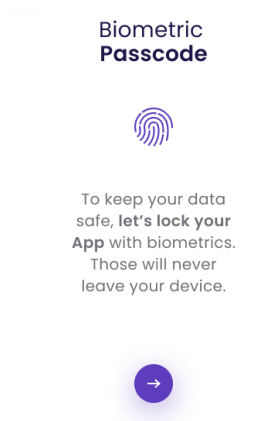
[Legal Notice](#)



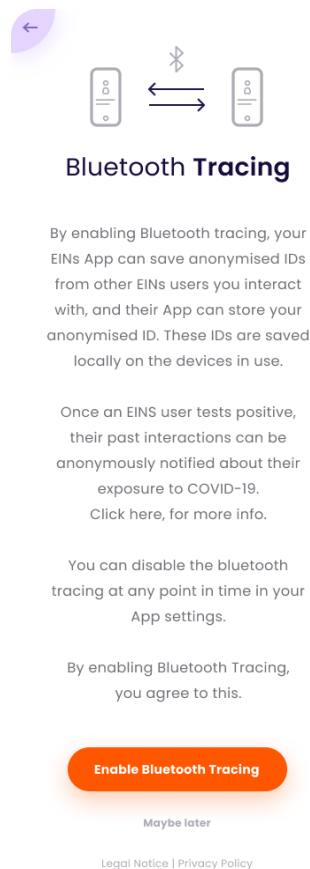
4. The user completes the following onboarding screens.



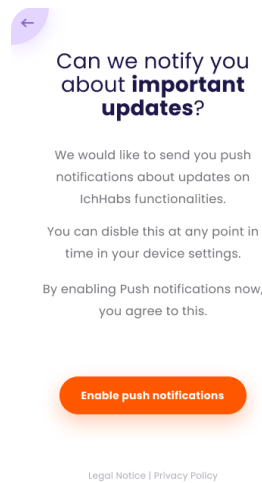
5. The user locks the app with their biometrics or device password.



6. The app connects to the VIA servers:
  - a. End-to-end asymmetric encryption is achieved.
  - b. The app stores hashed AppID on the server.
7. The user has the choice to enable Bluetooth Tracing



8. If the user agrees to enable Bluetooth they are prompted to turn on their Bluetooth
9. Users are asked to enable push notifications. If agreed:
  - a. The app requests push token from firebase.
  - b. The app receives the push token.
  - c. The app sends the push token, along with hashed AppID, to the server for storage.



10. The user enters their COVID-19 status and subsequent questions.
  - a. The app stores the answers into an encrypted local device.



11. The user enters basic survey data based on the status answer.



### Educate the medical community

The following questions can help educate and support the medical community.  
All questions are voluntary to answer.  
Your data is not leaving this device without your explicit consent.

How old are you?

What symptoms did you experience prior to getting diagnosed?

What symptoms did you experience prior to getting diagnosed?

Sore throat Shortness of breath  
Headache Diarrhea Cough  
Sniffling Tiredness/Weakness  
Limb pain Chills Fever  
Loss of taste Loss of smell

Next

No, I'd rather not answer any further question

12. Users are then asked if they are happy to donate and share the survey data anonymously. If agreed:
  - a. User age is masked by adding a random factor of  $\pm 2$  years to the date. This anonymizes the data, without statistically damaging the set.
  - b. The data is uploaded completely anonymously, it is not stored against any identifier on the server.



### Help educate & support the medical community

Are you willing to share this additional information (COVID-19 Status, Age, Date of tests, Symptom Start, Symptoms) anonymously with the medical community for statistical purposes?

[More information](#)

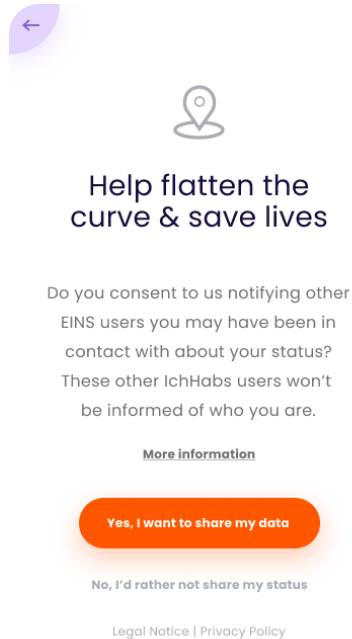
Yes, I want to share my data

No, I'd rather not share my data

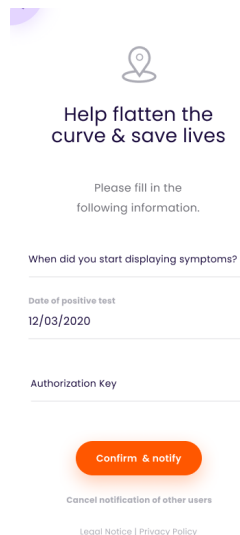
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## User Updates COVID-19 Status

1. The user updates their COVID-19 status.



2. If the user tests positive, he/she is asked if he/she is consenting to EINS notifying his/her contacts about their exposure to COVID-19.
3. If the user agrees, he/she is then asked for the date of symptom start, date of the positive test result and a CovidCode in order to verify that the test status is valid
  - a. The app uploads the data to the server along with the hashed AppId.
  - b. The hashed AppID is stored in a submission table to prevent abuse and multi submission protection.
  - c. The submission for the dataset is stored separately and anonymously.



Help flatten the curve & save lives

Please fill in the following information.

When did you start displaying symptoms?

Date of positive test  
12/03/2020

Authorization Key

Confirm & notify

Cancel notification of other users

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## Registration Process

1. The server receives the AppID of a newly installed app on a new device.
2. If agreed to by the app user, the server stores the push token of each app install with the AppID.
3. If the user agrees to submit their survey data, the server accepts the survey data along with the AppID.
  - a. The AppID is hashed and checked against a list of hashed IDs saved. If the hash is already present, then the submission is discarded as a duplicate or a malicious submission.
  - b. If the AppID was not found, the survey data is saved and the AppID is added to the list and then discarded. The AppID is not saved alongside the survey response.

## User Updates COVID-19 Status

1. Through Bluetooth, the app logs all person to person interactions that the user has had with other users. These interactions are stored on the user's device. If the user specifies their COVID-19 status as positive, the device's own ephemeral IDs are uploaded to the database during the user's infectious period. All devices on the system regularly download the list of infected ephemeral IDs and search their local interaction log for any of these IDs.



## User Tests Path for COVID-19 Contact

1. The server will receive a list of all ephemeral ids for the positive user within a given date and time period (infectious period up to the date of submission).
2. The mobile application then fetches (in the background) this list of all contagious ephemeral ids and searches through all contacts recorded on the device for these ids