

VIRTUAL PERSONAL ASSISTANT (VPA)

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Google now



**VIRTUAL
PERSONAL
ASSISTANT**



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2. History.
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5. Available Applications.
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- ❑ **What is Virtual Personal Assistant?**
- ❑ **Concept of an artificial personal assistant.**
- ❑ **Voice-controlled Personal Digital Assistants.**
- ❑ **The combination of :**
 - Automatic Speech Recognition.
 - Artificial Intelligence.
 - Natural Language Processing.
 - Inter Process Communication.



- ❑ The first PDA was released in 1984 by Psion, the Organizer
- ❑ Early PDA's was devices having full keyboard and touch screen,
Which was also known as PALMs
- ❑ Which was also known as PALMs
- ❑ The concept of virtual assistant was first developed by Joseph Weizenbaum of MIT in the late 60s.
- ❑ The first chatterbot was “ELIZA”.
- ❑ “JULIA” is an example of the second generation chatterbot.
- ❑ “ALICE” is example of third generation chatterbot.



Basic Concepts Used

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The working of Virtual Assistant uses following principles:

- ❑ Natural Language Processing.
 - To Understand user's speech input.
- ❑ Automatic Speech Recognition.
 - To understand command according to user's input.
- ❑ Artificial Intelligence.
 - To learn things from user and to store all information about behavior and relations of user
- ❑ Inter Process Communication.
 - To get important information from other software applications.



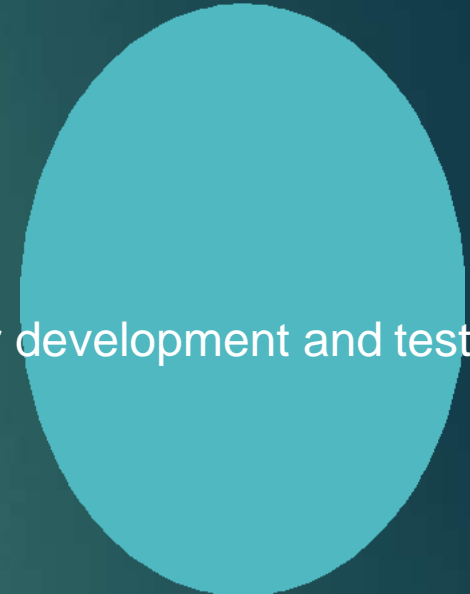
Hardware And Software Requirements 7

❑ Hardware:

- A phone with a touch screen interface.
- Phone Ram should be of a minimum 512 MB.
- Internet connectivity.
- The phone should have USB debugging mode for development and testing purposes.

❑ Software:

- Operating system should be android 4.1/win 8.1/IOS 6 or higher.
- The kernel version should be 3.0.16 or higher.
- Support of other basic applications like maps, calender, camera, web connection etc.



Any Virtual Assistant basically consists of three layers.

1. Speech to text
2. Text Analysing
3. Interpret commands



1. Speech to text:

- ❑ A Piece of software used that converts audio to text.

It doesn't understand just anything you might say.

2. Text Analysing:

- ❑ Converted text is just letters for computer.
- ❑ A piece of software converts text to something that is understandable for computer.
- ❑ Computer understands the command, so Virtual Assistant like siri convert this text to computer command.



- ❑ VPAs maps the words to functions and parameters to create a command that computer can understand.

Example of Reminder.

3. Interpret commands:

- ❑ In this layer, that mapped computer command, go to server through internet.
- ❑ Simultaneously, your speech evaluated locally.
- ❑ A local recogniser communicate with server to judge whether command will be best handle locally or not.

Example:

Play Music, Restaurant reservation, Movie Rating

Available Applications

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Name		Platform
Google Now		Android & IOS
Cortana		Windows
Siri		IOS
Robin		Android
Dragon Go		IOS
Evi		Android
EasilyDo		Android

- ❑ Speaks Naturally.
- ❑ Communicate with surroundings and other objects.
- ❑ Geofencing and Event based services.
- ❑ Grows with you.
- ❑ Get smarter every day.
- ❑ Will entertain you.



Some of the features of Virtual Assistant, you may ask him in day by day uses are shown below:

- ☐ Make Phone Calls
- ☐ Schedule meetings & Appointments
- ☐ Get Direction
- ☐ Send Messages
- ☐ Set Reminders
- ☐ Ask Questions
- ☐ Play Music & Videos
- ☐ Wake me up at 6.30AM



User Interface

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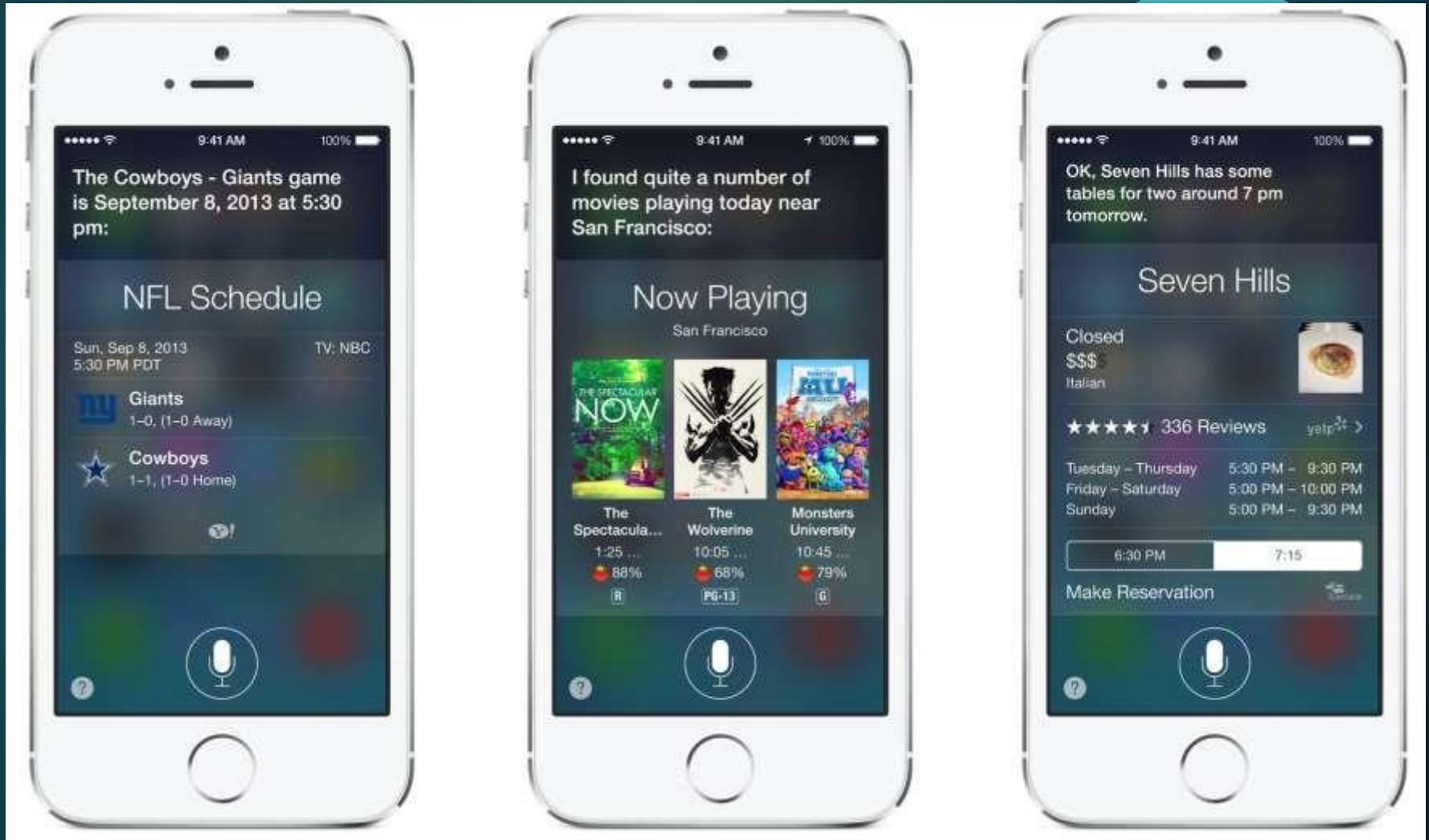
Google Now



User Interface

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Siri



Cortana



Comparison on Features of Popular VPAs in Market

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Here is comparison between most popular and commonly used three VPAs which are, Google Now, Siri, Cortana.

	Siri	Cortana	Google Now
Voice	X		
Voice Activation			X
Touch Activation	X	X	X
Interface			X
Gathering information	X	X	
Unique abilities	X	X	
Totals	4	3	3

Timing and Accuracy

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“Where can I see the movie The Equalizer?”

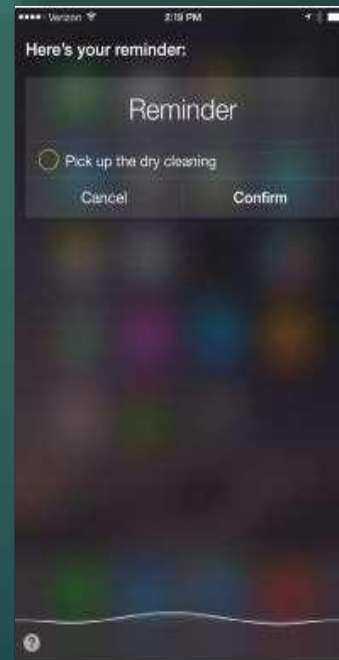
- ❑ Siri (3.5 seconds)
- ❑ Cortana (6 seconds)
- ❑ Google Now (5.47 seconds)

Best Answer: Google Now: While Siri was faster.

“Remind me to pick up the dry cleaning.”

- ❑ Siri: 2.7 seconds.
- ❑ Cortana: 5 seconds.
- ❑ Google Now (6 seconds)

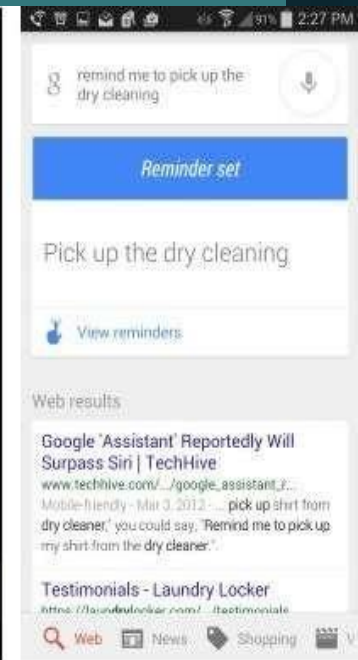
Best Answer: Siri.



Siri



Cortana



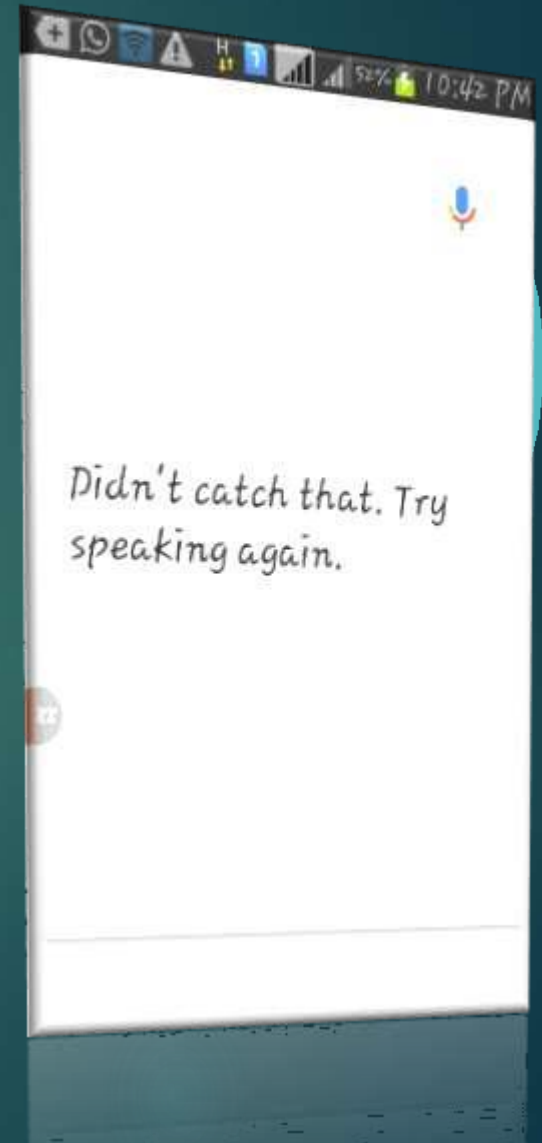
Google Now

- ❑ These applications make small and smart hand-held devices to combine multiple features.
- ❑ They allow you to export and import data.
- ❑ Store various information.
- ❑ Make to do lists.
- ❑ Recognizes voice commands.
- ❑ Controls various applications of device.
- ❑ Provides services regarding your location.
- ❑ Helps to plan your whole day.
- ❑ Reminds you important things on accurate situations or location.

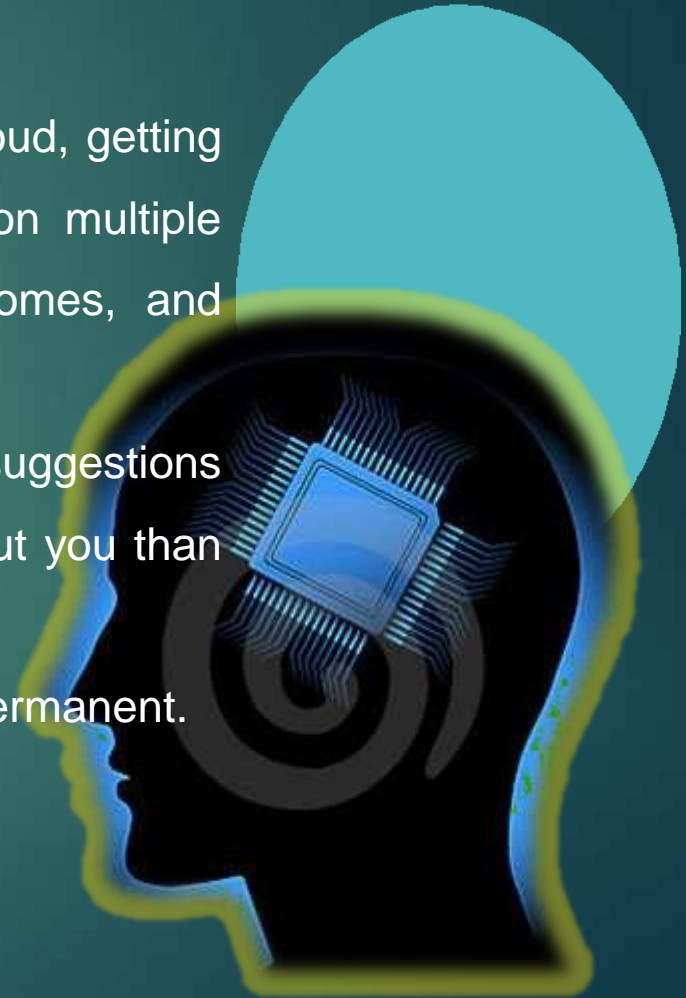
(Geofencing)



- ❑ **Listening problem.**
 - VPA get problem to process wrong pronounced words and miscellaneous words.
- ❑ **Silent mode support.**
 - VPA gives response in voice output thus it doesn't work properly in silent mode.
- ❑ **Navigation languages.**
 - Most of VPAs can understand only English language.
- ❑ **Internet access.**
 - VPA needs internet connection to give desired output.



- ❑ Next step will be to strip back the physical hardware as far as possible
- ❑ With the intelligence of the VA existing in the cloud, getting pulled in, and pushing its way into our lives on multiple devices on our bodies and in our offices, homes, and vehicles
- ❑ Your VA will be continually prompting you with suggestions and taking instructions, and will know more about you than perhaps you do yourself.
- ❑ We can expect this device to be implanted and permanent.



Virtual Personal Assistants are very effective way to organize your schedule. Now there are many Smart Personal Digital Assistant applications available in market for various device platforms.

These new Software Applications are performing really well than PDA devices as they provided with all resources of your smartphone.

VPAs are also reliable than Human Personal Assistant because, VPAs are more portable and you can use them anytime. They also have lot of information than any assistant as they are connected with internet.



QUESTIONS ?



Thank You!