



Feast-IT Vendor Restaurant Terms of Service

Effective Date: 04/01/2025

Last Updated: 03/04/2025

Welcome to **Feast-IT Vendor Platform** ("Platform"). These **Terms of Service** ("Terms") outline the agreement between **you (the vendor restaurant)** and **Feast-IT** regarding the use of our platform. By registering as a vendor, you agree to comply with these Terms.

1. Vendor Registration & Account

- Vendors must provide **accurate business information**, including licenses and permits.
 - Vendors must keep their account details **confidential** and notify us of any unauthorized access.
 - **Feast-IT** reserves the right to **approve or reject** vendor applications.
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2. Menu & Pricing

- Vendors must **keep menu items, descriptions, and prices accurate and up to date**.
 - Any **price changes** must be updated on the platform **at least 24 hours in advance**.
 - Vendors are responsible for maintaining **food quality and hygiene standards**.
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3. Order Processing & Delivery

- Vendors must **prepare orders on time** and ensure they are correctly packed.
 - Vendors are responsible for handling **customer complaints** related to food quality.
 - Orders marked as **delivered or completed cannot be reversed**.
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4. Vendor Responsibilities

- Maintain **valid business licenses** and comply with local regulations.
- Ensure **proper food safety** and **timely updates to menu availability**.
- Vendors must **not engage in fraudulent activities**, including false order completions.

5. Termination & Suspension

- Vendors can **terminate their account** with **7 days' written notice**.
- **Feast-IT** reserves the right to suspend or terminate a vendor if:
 - There are multiple **customer complaints**.
 - The vendor violates **food safety regulations**.
 - Fraudulent or **illegal activities** are detected.

6. Limitation of Liability

- **Feast-IT is not responsible** for vendor service failures, incorrect orders, or customer dissatisfaction.
- Vendors **assume full responsibility** for their food, pricing, and customer interactions.


7. Changes to Terms

- **Feast-IT** reserves the right to **update these Terms** at any time.
- Vendors will be **notified of major updates** via email or platform notification.

8. Contact Information

For any questions, concerns, or disputes, contact us at:

 **Email:** support@feast-it.com

 **Phone:** +1 973-838-3838

By registering as a vendor, you **agree to these Terms of Service**. Failure to comply may result in **account suspension or termination**.