



**Gebze Technical University**

**DBMS Project Report**

***Hotel Management And Reservation System***

**Mohammad Ashraf Yawar 161044123**

**Instructor: Dr. Öğr. Üyesi Burcu Yılmaz**

## **Introduction:**

In this project, I will attempt to design and implement the DB part of hotel management and its reservation system.

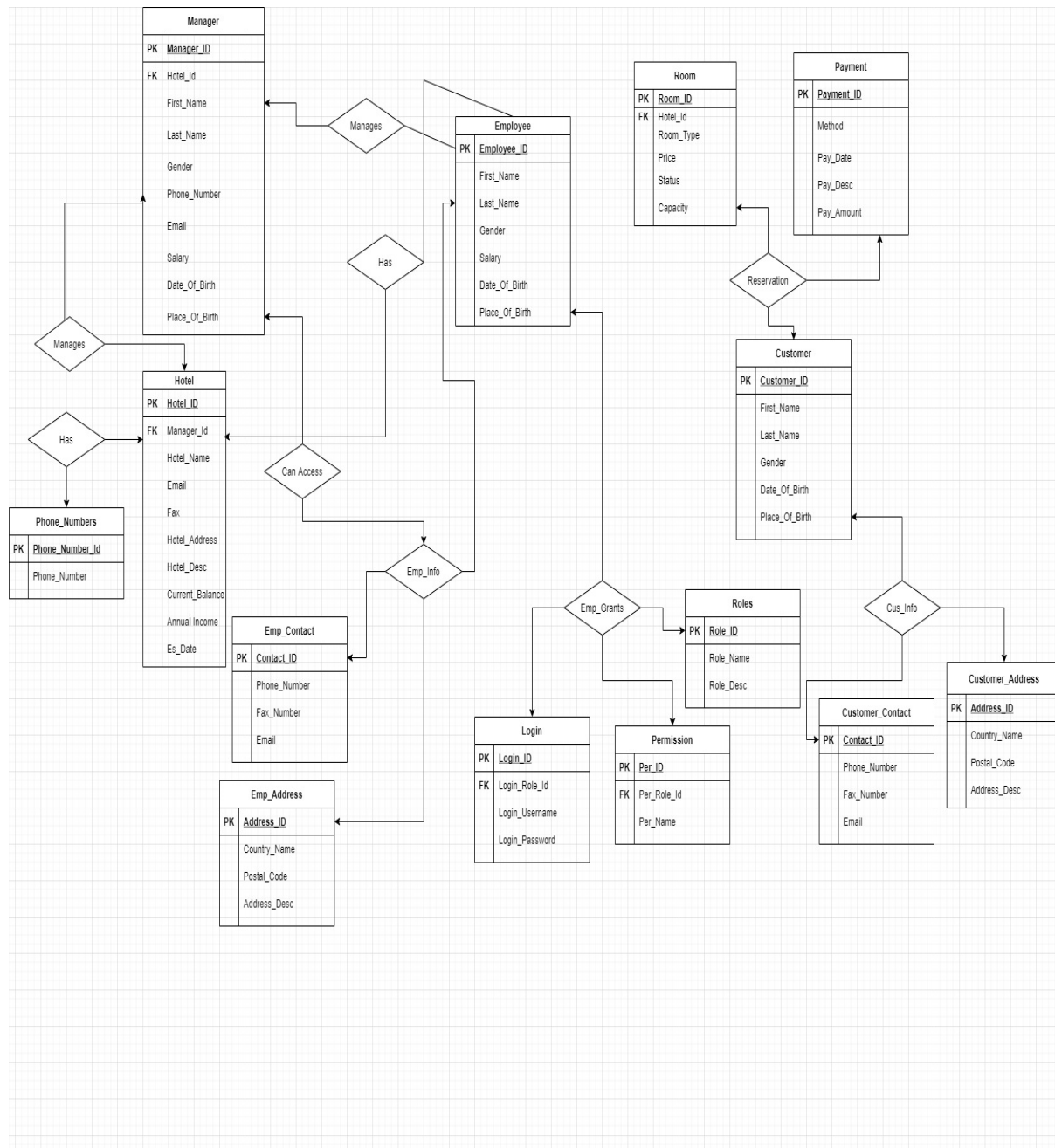
## **Problem Definition:**

To manage the data flow between various offices and to ease the reservation process of a customer in a hotel, it's a good idea to develop a system which will save employees' and customer's time and increase the productivity of a hotel.

## **User Requirements:**

- Create tables for Manager, Hotel, Room, Employee, Customer, Reservation, Employee\_Contact, Hotel's phone numbers, Employee's Address, login, permission and roles, customer contact, customer address, customer payment and if necessary, create tables of relations among the Entity tables.
- The manager will have access and permission to the hotel and its employees and will have permission to hire and drop employees.
- The manager will have contact info and other info in a single table.
- The manager can manage the hotel and employees.
- Hotel, employees, and customers can have several phone numbers.
- Customers can book or reserve a room if available.
- The manager can access all the tables available in the system.
- Customers can book rooms without creating an account on the system.
- Keep customers, rooms, and payment IDs on the Reservation table.

# ER Diagram:



**Not:** Full Image is Available in Assets Folder.

## Normalization:

The End ER diagram is valid for 1NF,2NF,3NF,4NF, and BCNF rules.

## Primary And Foreign Keys:

Table Name	PK	FK
Manager	Manager_ID	Hotel_Id
Hotel	Hotel_ID	Manager_Id
Phone_Numbers	Phone_Number_ID	
Employee	Employee_ID	
Emp_Contact	Contact_ID	
Emp_Address	Address_ID	
Emp_Info	Employee_ID,Constact_ID,Address_ID	
Roles	Role_ID	
Permission	Per_ID	Per_Role_ID
Login	Login_ID	
Emp_Grants	Employee_ID, Role_ID, Per_ID, Login_ID	
Customer	Customer_ID	
Customer_Constact	Constact_ID	
Customer_Address	Address_ID	
Cus_Info	Customer_ID,Contact_ID,Address_ID	
Room	Room_ID	Hotel_Id
Payment	Payment_ID	
Reservation	Customer_ID,Room_ID, Payment_ID	

## Functional Dependencies:

**Manager:** Manager\_ID -> First\_Name, Last\_Name, Gender, Phone\_Number, Email, Salary, Date\_Of\_Birth, Place\_Of\_Birth.

**Hotel:** Hotel\_ID -> Hotel\_Name, Email, Fax, Hotel\_Address, Hotel\_Desc, Current\_Balance, Es\_Date,Annual\_Income.

**Phone\_Numbers:** Phone\_Number\_ID -> Phone\_Number.

**Employee:** Employee\_ID -> First\_Name, Last\_Name, Gender, Salary, Date\_Of\_Birth, Place\_Of\_Birth.

**Emp\_Contact:** Contact\_ID -> Phone\_Number, Fax\_Number, Email.

**Emp\_Address:** Address\_ID -> Country\_Name, Postal\_Code, Address\_Desc.

**Role:** Role\_ID -> Role\_Name, Role\_Desc.

**Permission:** Per\_ID -> Per\_Name.

**Login:** Login\_ID -> Login\_Username, Login\_Password.

**Customer:** Customer\_ID -> First\_Name, Last\_Name, Gender, Date\_Of\_Birth, Place\_Of\_birth.

**Customer\_Contact:** Contact\_ID -> Phone\_Number, Fax\_Number, Email.

**Customer\_Address:** Address\_ID -> Country\_Name, Postal\_Code, Address\_Desc.

**Room:** Room\_ID -> Room\_Type, Price, Status, Capacity.

**Payment:** Payment\_ID -> Method, Date, Desc, Amount.

## Tables List:

- **Manager**
- **Hotel**
- **Phone\_Numbers**
- **Employee**
- **Emp\_Contact**
- **Emp\_Address**
- **Emp\_Info**
- **Roles**
- **Permission**
- **Login**
- **Emp\_Grants**
- **Customer**
- **Customer\_Constact**
- **Customer\_Address**
- **Cus\_Info**
- **Room**
- **Payment**
- **Reservation**

## Database Name: hotel\_management\_system

### 5 Interface:

- *Manager interface: manager can add and remove employees.*
- *Employee( Receptionists) interface: receptionists can book rooms for the customers and see their own personal details.*
- *Employee (room cleaners) interface: room cleaners can see their salary and their personal details and can request cleaning facilities from the hotel manager and responsible persons.*
- *Employee(ITs) interface: IT guys can access customers' names, surnames, and phone numbers and see their own personal details.*
- *Customer interface: customers can book rooms without logging into the system and can see their own personal details.*

### 5 Different Triggers:

- *If the makes a payment, the current\_balance of the hotel will be updated.*
- *If an employee is created, the corresponding IDs of the employee, role, permission, and login will be stored in Emp\_Grants.*
- *If a customer books a room, the corresponding IDs of the customer room, payment will be stored in the reservation system.*
- *If the cleaner-employees buy cleaning facilities for the hotel, the current\_balance of the hotel be affected.*
- *If the date is 01.01.xxxx the annual income will be updated.*

### 5 Different Views:

- *Customers can only view the Hotel\_Name, Email, Fax, and Hotel\_Address.*
- *The manager can view all the details of the hotel.*
- *the receptionist can only see the Hotel\_Name, Fax, Hotel\_Address, and the Hotel Establishment Date.*
- *Hotel Cleaner can see the manager's name, last name, and email address.*
- *The Hotel IT engineer can see the manager's name, last name email, and phone number.*

### 1 Outer Right Join:

### 1 Outer Left Join:

### 1 Full-Outer Join:

## SCREEN SHOTS:


The screenshot displays the Microsoft SQL Server Enterprise Edition interface. The main window shows the 'Query 1' editor with the following SQL code:

```

1 CREATE
2
3 ALGORITHM = UNDEFINED
4
5 DEFINER = 'root'@'localhost'
6
7 SQL SECURITY DEFINER
8
9 VIEW `cleaner_manager_view` AS
10
11 SELECT
12   `manager`.`first_name` AS 'first_name',
13   `manager`.`last_name` AS 'last_name',
14   `manager`.`email` AS 'email'
15
16 FROM
17   `manager`
18
19 WHERE
20   (`manager`.`Manager_ID` IS NOT NULL)

```

The 'SQL: Additions' window on the right shows the same SQL code. The 'Table' dropdown is set to 'Table: emp\_address', and the 'Columns' list shows the selected columns: Address\_ID, Country\_Name, Address\_Desc, and Address\_ID. The 'Action Output' window at the bottom shows the execution results, including the message '1 row(s) returned'.

 MINGW64:/d/mysql

Ashraf@ashraf MINGW64 /d/mysql

\$ python database.py

```
***** CSE 414 (DBMS) Semester Project *****
*****
*** Welcome To Hotel Management And Reservation System ***
Select From The Menu:
1 For Interfaces.
2 For Exit.
Enter Your Input: 1
```

```
*****
*** Interfaces ***
Select From The Menu:
1 For: Manager Interface
2 For: Receptionist Interface.
3 For: Cleaner Interface.
4 For: IT Tech Guy Interface.
5 For: Customer Interface.
6 For: Return To Main Menu.
Enter Your Input Here: 1
```

```
*****
*** Manager Interface ***

*** Hotel Information For Manager***
Hotel Name: Braga Hotel
Hotel Email Address: bragahotel@gmail.com
Hotel Fax Address: 13235551234@bragahotel.com
Hotel Location Address: Gebze/Kocaeli/Turkey
Hotel Description: An amazing
Hotel Current Budget: 0
Hotel Establishment Date: 09.09.1998
*****
```

```
Adding Employee To The System...
Employee Name: serdar
Employee Sure Name: uzun
Employee Gender: male
Employee Salary: 4000
Employee Place Of Birth: izmit
```



Employee Inserted Successfully !!!

\*\*\*\*\*

\*\*\* Interfaces \*\*\*

Select From The Menu:

- 1 For: Manager Interface
- 2 For: Receptionist Interface.
- 3 For: Cleaner Interface.
- 4 For: IT Tech Guy Interface.
- 5 For: Customer Interface.
- 6 For: Return To Main Menu.

Enter Your Input Here: 2

\*\*\*\*\*

\*\*\* Receptionist Interface \*\*\*

\*\*\* Hotel Information For Receptionist \*\*\*

Hotel Name: Braga Hotel

Hotel Fax Address: 13235551234@bragahotel.com

Hotel Location Address: Gebze/Kocaeli/Turkey

Hotel Establishment Date: 09.09.1998

\*\*\*\*\*

Select From The Menu:

- 1 For: Your Personal Details.
- 2 For: Book Rooms For Your Customers.
- 3 For: Back To Menu.

Enter Your Input Here: 2

Booking Rooms For Customers...

Customer Name: selim

Customer Sure Name: kaya

Customer Gender: male

Customer Place Of Birth: kabul

Room Booked For Mr/Miss: selim kaya !!!

\*\*\*\*\*

\*\*\* Receptionist Interface \*\*\*

\*\*\* Hotel Information For Receptionist \*\*\*

Hotel Name: Braga Hotel

Hotel Fax Address: 13235551234@bragahotel.com

Hotel Location Address: Gebze/Kocaeli/Turkey  
Hotel Establishment Date: 09.09.1998

\*\*\*\*\*

Select From The Menu:

- 1 For: Your Personal Details.
- 2 For: Book Rooms For Your Customers.
- 3 For: Back To Menu.

Enter Your Input Here: 3

\*\*\*\*\*

\*\*\* Interfaces \*\*\*

Select From The Menu:

- 1 For: Manager Interface
- 2 For: Receptionist Interface.
- 3 For: Cleaner Interface.
- 4 For: IT Tech Guy Interface.
- 5 For: Customer Interface.
- 6 For: Return To Main Menu.

Enter Your Input Here: 3

\*\*\*\*\*

\*\*\* Cleaner Interface \*\*\*

\*\*\* Manager Information For Cleaner \*\*\*

Manager First Name: Ashraf

Manager Last Name: Yawar

Manager Email: m.ashraf0016@gmail.com

Select From The Menu:

- 1 For: Your Personal Details.
- 2 For: Request Cleaning Facilities To The Hotel.
- 3 For: Back To Menu.

Enter Your Input Here: 3

\*\*\*\*\*

\*\*\* Interfaces \*\*\*

Select From The Menu:

- 1 For: Manager Interface
- 2 For: Receptionist Interface.
- 3 For: Cleaner Interface.
- 4 For: IT Tech Guy Interface.

```
5 For: Customer Interface.
6 For: Return To Main Menu.
Enter Your Input Here: 4

*****
*** IT Guy Interface ***

*** Manager Information For IT Guy ***
Manager First Name: Ashraf
Manager Last Name: Yawar
Manager Phone Number: 05349228234
Manager Email: m.ashraf0016@gmail.com

Select From The Menu:
1 For: Your Personal Details.
2 For: Find Out About A Customer.
3 For: Back To Menu.
Enter Your Input Here: 3

*****
*** Interfaces ***
Select From The Menu:
1 For: Manager Interface
2 For: Receptionist Interface.
3 For: Cleaner Interface.
4 For: IT Tech Guy Interface.
5 For: Customer Interface.
6 For: Return To Main Menu.
Enter Your Input Here: 5

*****
*** Customer Interface ***

*** Hotel Information For Customer***
Hotel Name: Braga Hotel
Hotel Email Address: bragahotel@gmail.com
Hotel Fax Address: 13235551234@bragahotel.com
Hotel Location Address: Gebze/Kocaeli/Turkey
*****

Select From The Menu:
1 For: Book Room.
```

```
2 For: Back To Menu.
Enter Your Input Here: 1

Booking Room...
Customer Name: new_cusname
Customer Sure Name: new_cus_surname
Customer Gender: female
Customer Place Of Birth: herat
Room Booked For Mr/Miss: new_cusname new_cus_surname !!!

*****
*** Customer Interface ***

*** Hotel Information For Customer***
Hotel Name: Braga Hotel
Hotel Email Address: bragahotel@gmail.com
Hotel Fax Address: 13235551234@bragahotel.com
Hotel Location Address: Gebze/Kocaeli/Turkey
*****

Select From The Menu:
1 For: Book Room.
2 For: Back To Menu.
Enter Your Input Here: 2

*****
*** Interfaces ***
Select From The Menu:
1 For: Manager Interface
2 For: Receptionist Interface.
3 For: Cleaner Interface.
4 For: IT Tech Guy Interface.
5 For: Customer Interface.
6 For: Return To Main Menu.
Enter Your Input Here: 6

***** CSE 414 (DBMS) Semester Project *****
*****
*** welcme To Hotel Management And Reservation System ***
Select From The Menu:
1 For Interfaces.
2 For Exit.
```

```
Enter Your Input: 1

*****
*** Interfaces ***
Select From The Menu:
1 For: Manager Interface
2 For: Receptionist Interface.
3 For: Cleaner Interface.
4 For: IT Tech Guy Interface.
5 For: Customer Interface.
6 For: Return To Main Menu.
Enter Your Input Here: 6

***** CSE 414 (DBMS) Semester Project *****
*****
*** Welcome To Hotel Management And Reservation System ***
Select From The Menu:
1 For Interfaces.
2 For Exit.
Enter Your Input: 2

Ashraf@ashraf MINGW64 /d/mysql
$ |
```