

### SAP Project Delivery Management | SAP Enterprise Architect



#### Executive Profile

- Offering **18 years** of experience across multiple **Line of Businesses** encompassing Finance, Supply Chain, E-Com, Store Operations, Sales & Distribution and Logistics & Procurement
- Impressive success in driving **5 full life cycle implementations** across Retail, CPG, Energy, Manufacturing, 2 Unicode Conversion, 3 SAP Upgrades, 1 Data Archiving, 1 BW on HANA Migration, 2 HANA SLT Transformation, 1 S/4 HANA Central Finance 1809 Implementation projects, GRC Implementation – Access Control 10.0, SOX Compliance
- Project experience on **S/4 HANA 1809 Greenfield and Conversion** projects
- Facilitated Projects on SAP ERP integration with **SuccessFactors** Employee Central & Data Migration from on-premise SAP HCM to SuccessFactors Employee Central (EC), Reporting
- Worked on **SAP Analytics Cloud for SuccessFactors** - strategize HR reporting and analytics
- Extensive experience in **SAP implementation** with merit of building functional & operational roadmaps, mapping processes and enhancing team performance to re-assure business standards across assignments
- Domain expertise** entails Retail, CPG, Manufacturing, Energy Resources and Utilities
- Facilitated detailed planning in managing **Ariba Projects, Ariba Cloud** Solution, landscape transformation from SAP ECC/ SAP SRM to SAP Ariba, Supplier Collaboration - Onboarding, Networking, enablement, Ariba Sourcing (Buyer/Supplier), Ariba Discovery, Contract Management
- Contributed massively as **SAP Basis Enterprise Architect** for leading Unicode Conversions, Solution Consulting, HANA DB Administration/ Performance Tuning, BW on HANA Migration, S/4 HANA Conversion & Implementations, SAP Technical Upgrades, Solution Manager Implementation and AMS Support
- Possess rich **functional experience** in Migration, Upgradation, Implementation, Customization, Configuration, Integration Testing, User Acceptance Testing, Test Scripts, User Training and Support
- Acumen in working on **SAP Technology**: ECC, BW, Business Objects, Solution Manager, HANA, SLT, Ariba, Hybris and **Platforms**: Cloud & On-Premise Systems on HANA, Oracle, DB2, SQL, Unix, Linux, Windows, Azure, AWS
- Proven success in **ensuring adherence to standard SAP best practices** and business process mapping, meeting stakeholders to identify opportunities for business process optimization and solutions
- Interacted & built **relationships with clients**; engaged with clients and industry groups for addressing challenging issues
- Skilled in **Agile – Scrum, Waterfall, SAP ASAP, Activate** Project Management Methodologies with proficiency in directing project teams, maintaining high-quality deliverables within time & budgetary parameters
- Gained **rich experience in complete SDLC** including solution architecture, enhancements, customization, requirement analysis, design, testing, UAT, customer support and training



#### Key Impact Areas

- Strategic IT Planning & Leadership**
- SAP Solution & Enterprise Architecture**
- Roll-out/ Implementation/ Support**
- Global Service Delivery Management**
- Project/ Program Governance**
- Technology Leadership**
- Product Lifecycle Management**
- Client/ Stakeholder Management**
- Team Management**



#### Soft Skills

- Decision-maker**
- Communicator**
- Collaborator**



#### Education & Credentials

- Executive MBA in General Management** from Shailesh J. Mehta School of Management under **IIT Bombay** in 2010
- B.E. in IT** from Kota Engineering College, Rajasthan in 2005



## Timeline



## Notable Accomplishments Across The Career

- Delivered excellence in multiple SAP implementations, roll-outs, AMS, TAM, Upgrades, Transformations & Enhancements
- Certified on **Microsoft Cloud platform** to deliver SAP on Azure Technical Sales and Partners
- Steered efforts in planning & implementation of **SAP AWS Cloud Migration Project** for 42 SAP workloads migration to cloud encompassing architectural planning from BASIS / Infra Standpoint, Business Continuity Planning, Disaster Recovery, High Availability across AWS Multi-AZ, Business Process (SD/FI/MM) Regression Testing and Load/Stress Testing



## Organizational Experience

**Since Oct'07: Tata Consultancy Services as Associate Consultant**

**Dec'06 – Sep'07: Knack Systems as SAP Consultant**

### Role:

- Facilitating development initiatives involving mapping of business requirements; delivering periodic services like one time / technical services based on the business requirements
- Supervising smooth implementation and testing of the application and extending post go-live & application maintenance support to the client
- Mapping Business Requirements "As Is" and "To Be" Study; customizing settings to maintain the enterprise structure and other relevant customization needed in enterprise structure level
- Presenting & pitching solutions to the client, responding to RFPs, delivering presentations basis the scope of the work
- Managing software architecture activities for business process mapping of the client and identifying appropriate development methodology
- Managing the entire project operations with a view to achieve business objectives and ensure optimum utilization of available resources, which include both end-to-end implementation and production support
- Interacting with team members to ensure smooth progress of project work; ensuring adherence to quality norms throughout the implementation process
- Monitoring day-to-day activities related bug fixing / operational issues; testing SAP new release before production use
- Partnering with SAP systems users and management to determine appropriate system configuration and set-up
- Conducting UAT, unit testing, integration testing, regression testing
- Working closely with customers on the technical requirements to provide solutions; identifying requirements including details required for service definition using technology solution document



## Certifications



## IT Skills

- SAP Technologies**
- Platforms**
- Project Methodologies**
- IT Operations**

R/3 4.7, ECC6, BW, GRC, EP, Business Objects, Solution Manager, HANA, SLT, Ariba and Hybris  
 Cloud & On-Premise systems on HANA, Oracle, DB2, SQL, Unix, Linux, Windows, Azure and AWS  
 Agile – Scrum, Traditional – Waterfall, SAP ASAP and Activate  
 Application Managed Support, Roll-out, Implementation, Business Continuity Planning – Back-up, Disaster Recovery & High Availability, Critical System Monitoring & Alerting, Support of Key Business Milestones and Business Colander Events



## Personal Details

**Date of Birth:** 10<sup>th</sup> January 1983  
**Languages Known:** English, Hindi and learning German

~Refer to the **Annexure** for **Projects**.

## Annexure



## Projects Managed

~At **Tata Consultancy Services:**

**Client:** **Tata Global Beverages**, London (UK) & India

**Role:** IT SAP Manager APAC & EMEA

### Responsibilities:

- ❶ Implemented and rendered operation & production support of SAP Business Systems with Finance & CPG functionalities
- ❷ Drove business & technology transformation by defining & providing SAP portfolio & roadmap
- ❸ Ensured maintenance & updation of SAP technology platform as per industry standards & trend and defined roadmap of Cloud-uplift of multiple SAP System Landscapes
- ❹ Engaged in strategy & architectural planning of S/4 HANA Migration (Central Finance), BW 7.3/SQL Upgrade and Migration to BW 7.5 on HANA Implementation & BI Mobile for reporting on mobile devices for CXOs
- ❺ Steered project governance, devised yearly SAP technology roadmap plan and engaged in license management & cost optimization
- ❻ Suggested improvements to enhance systems health through internal & external audits
- ❼ Planned hyper-care & steady state operations of SAP HANA and BI Reporting Application Environments
- ❽ Set-up & maintained a 24/7 Production Support of system functionalities for undistruptive business operations with SLAs & SOPs; established a support team of external onsite & offsite consultants to manage & drive support activities
- ❾ Delivered efficient solutions & timely delivery of projects in coordination with IT Vendors & IT Team
- ❿ Rendered demand from SAP ERP Applications on perspective and standardized infrastructure trends in liaison with Server, OS & Virtualization Team Managers
- ⓫ Instituted SAP Center of Excellence right from scratch with business & IT cross-functional teams

**Client:** **Hasbro**, India

**Role:** SAP Landscape Manager

### Responsibilities:

- ❶ Steered & rendered multiple SAP Roll-out Projects across Russia, Turkey & Hong Kong
- ❷ Engaged in offshore vendor negotiations & governance and defined roles & responsibilities for outsourced projects
- ❸ Implemented EHP7 as a part of S/4 HANA Roadmap Adoption
- ❹ Implementing SAP SuccessFactors Employee Central with SAP HCM for the Full Cloud Model, managing projects on migration and replication of SAP ERP employee data to SAP SuccessFactors. Replicating Cost Centers from SAP ERP to Employee Central Using SAP Cloud Platform Integration as the Middleware, Organizational Objects, Employee Master Data and Organizational Assignments
- ❺ Lead data migration from SAP ECC to S4 HANA using SAP SLT & Data Services
- ❻ Utilized HANA Data Provisioning & BODS by designing & configuring SLT Replication (Real Time & Batch) from SAP ECC Sources
- ❼ Generated requirements & data ETL procedures in liaison with Functional SMEs
- ❽ Streamlined loading process of large financials (SAP AR, AP, GL & Recurring) data sets including both transparent & clustered tables from legacy ECC to S/4 HANA
- ❹ Engaged in SAP Data Center lift & shift, architectural planning and successful execution with IBMs Infra Team
- ❺ Rendered end-end solutions with integration of cross-platform applications in an IT Eco-System
- ❻ Ensured seamless user experience by deploying enterprise wide Single Sign-on / Kerberos Authentication
- ❼ Drove Personas & Fiori Implementation with Transitional Apps
- ❽ Facilitated updation from PI 7.1 to 7.5 with dual stack split and implemented Advanced Adapter Engine Extended (AEX)

**Client:** **McDermott International**, India

**Role:** SAP Enterprise Architect

### Responsibilities:

- ❶ Steered & rendered multiple SAP Implementation Projects, ECC, Nakisa HR Solution and Solution Manager
- ❷ Devised impact assessment pertaining to landscape changes / revisions / additions
- ❸ Engaged in SAP Data Center lift & shift, architectural planning and successful execution
- ❹ Rendered end-end solutions with integration of cross-platform applications in an IT Eco-System

- Drove business & technology transformation by defining & providing SAP portfolio & roadmap
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**Client:** Shipping Corporation of India, India

**Role:** SAP Technology Lead

**Responsibilities:**

- Steered implementation of full lifecycle of ECC6 Project, GRC (Access Control), DMS, XI, EP and Solution Manager
  - Conceptualized end to end SAP architectural planning considering High availability and Disaster Recovery
  - Enabling best practices for ITSM using Solution manager – Service Desk, Change Request Management & Incident Management
  - Supervised & delivered segregation of duties by enabling customized Rule Sets and Audit Compliance Standards in GRC Access Control 10.0
  - Drove Basis & Security Team of 7 Consultants
  - Engaged in deploying directory service (LDAP/AD) to deliver enterprise wide authentication services
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**Client:** TATA Croma Electronics, India

**Role:** SAP Technology Lead

**Responsibilities:**

- Headed & delivered multiple SAP Roll-out Projects
  - Steered implementation of ECC6.0 on Oracle with MM/SD/FI Module and Go-live Roll-out across 40 Indian Stores
  - Installed ECC6.0 EhP4 in IBM AIX as well as HACMP Cluster for Production System
  - Led SAP Back-up / Restore and devised Disaster Recovery Strategy with IBM Tivoli as 3<sup>rd</sup> Party Tool
  - Managed overall full lifecycle implementation using ASAP Methodology encompassing analysis, design development, blue print phase, configuration, Cut-over phase, Testing, Training, GO-Live and Post implementation support
  - Steered configuration offline & online back-up of all systems, created new table space & extension using BR Tools
  - Configured satellite system connectivity in Sol Man for ECC Landscape, BI & BO Integration, ECC & BI Integration
  - Monitored SPAU/SPDD adjustment with input received from business/functional/development
  - Liaised with Service Desk Team to enable support for ITSM process for SAP – Change Management, Incident & Problem Management and Release & Deployment management
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**Client:** Bose Music Corporation, India

**Role:** SAP Technology Lead

**Responsibilities:**

- Drove successful implementation of ECC6.0 on Oracle
  - Steered ECC6.0 multi-geography roll-outs across India & China
  - Managed load balancing in R/3 on three application servers
  - Engaged in managing Transport Management Systems, Support Packages Updates, Kernel Upgrades and SAP Notes Implementation
  - Established security role design for Material Management, Sales & Distribution, Plant Maintenance (PFCG< PFUD, SU24, SU01, SE93) and Master Data Governance (MDG) Security encompassing Approver, Requestor & Specialist Roles
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~At Knack Systems:

**Client:** IBM (Godrej Sara Lee), India

**Role:** SAP Basis & Security Consultant

**Responsibilities:**

- Drove end-to-end implementation of full lifecycle entailing ECC 5.0, BW 3.5, XI, EP and Solution Manager (Installation & Configuration)
  - Conducted GRC Risk Analysis using VIRSA Compliance Calibrator
  - Performed unit testing & integration testing, rendered troubleshooting & production support and suggested existing policies & procedure to safeguard information in SAP Assets
  - Steered portal configuration with back-end ECC & BI Systems
  - Supervised HR process documentation & role mapping and designed & built 104 Contextual roles for time administration using derived role concept
  - Engaged in designing PD profiles for contextual authorizations based on Organizational Structure OOAC, OOSP, OOSB, SE16, SE38, SM30 and P\_ORIGIN
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