



# RUSLAN TSYKALIAK

JUNIOR FULL STACK DEVELOPER    📍 LVIV, UKRAINE    ☎ +380 050 150 1808

## ◦ DETAILS ◦

Lviv  
Ukraine  
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[ruslan.tsykaliak@gmail.com](mailto:ruslan.tsykaliak@gmail.com)

## ◦ LINKS ◦

[GitHub](#)  
[LinkedIn](#)

## ◦ SKILLS ◦

Adaptability  
Fast Learner  
Communication Skills  
Advanced Analytical Thinking  
Software Troubleshooting

## ◦ LANGUAGES ◦

Ukrainian  
English



## PROFILE

Motivated and skilled web developer with a passion for creating user-centric web applications. Proficient in a wide range of technologies including JavaScript, HTML, CSS, TypeScript, React.js, Redux, Next.js, Chakra UI, React Native, PHP, Symfony, WordPress, SQL (MySQL, PostgreSQL), cPanel/WHM, Node.js, Express.js, Nest.js, Firebase, MongoDB, Docker, Git, Linux and more. Developed dynamic and responsive interfaces with a strong focus on user experience. Seeking an entry-level position in a fast-paced environment where I can continue to learn and grow.



## EMPLOYMENT HISTORY

### Sales Representative at Vodafone Ukraine, Lviv

October 2014 — April 2017

- Successfully boosted sales by breaking the monthly sales record through compelling product presentations during meetings.
- Leveraged persuasive communication skills to drive engagement and conversions.
- Demonstrated expertise in product knowledge and market dynamics, resulting in remarkable achievements.

### Self-employment, Lviv

October 2016 — February 2022

- Pioneered a successful venture specializing in selling Apple iPhone spare parts, from supply chain management to customer satisfaction.
- Strategically communicated with suppliers, managed procurement logistics, and ensured customs clearance.
- Utilized strong analytical skills to optimize inventory management, enhancing profitability and customer retention.

### Customer Support at Namecheap, Lviv

March 2022 — Present

- Provide exceptional technical assistance and solutions to customers, showcasing expertise in web hosting technologies and systems.
- Diagnose and troubleshoot complex issues, guiding customers through setup processes and ensuring seamless hosting experiences.
- Collaborate across departments to address inquiries about cPanel, DNS, email configurations, and website migrations, contributing to high customer satisfaction rates.



## EDUCATION

Bachelor of Science in Finance and Banking, Lviv University of Trade and Economics, Lviv

September 2014 — June 2018



## COURSES

JavaScript Algorithms and Data Structures Certification, freeCodeCamp  
May 2023