



RUSLAN TSYKALIAK

JUNIOR REACT DEVELOPER

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◦ DETAILS ◦

Lviv
Ukraine
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◦ LINKS ◦

[GitHub](#)
[LinkedIn](#)

◦ SKILLS ◦

Adaptability
Fast Learner
Communication Skills
Advanced Analytical Thinking
Software Troubleshooting

◦ LANGUAGES ◦

Ukrainian
English



PROFILE

Motivated and skilled web developer with a passion for creating user-centric web applications. Proficient in a wide range of technologies including JavaScript, HTML, CSS, TypeScript, React.js, Redux, Next.js, Chakra UI, React Native, PHP, Symfony, WordPress, SQL (MySQL, PostgreSQL), Prisma, cPanel/WHM, Node.js, Express.js, Nest.js, Firebase, MongoDB, Docker, Git, Linux and more. Developed dynamic and responsive interfaces with a strong focus on user experience. Seeking an entry-level position in a fast-paced environment where I can continue to learn and grow.



EMPLOYMENT HISTORY

Sales Representative at Vodafone Ukraine, Lviv

October 2014 — April 2017

- Successfully boosted sales by breaking the monthly sales record through compelling product presentations during meetings.
- Leveraged persuasive communication skills to drive engagement and conversions.
- Demonstrated expertise in product knowledge and market dynamics, resulting in remarkable achievements.

Self-employment, Lviv

October 2016 — February 2022

- Pioneered a successful venture specializing in selling Apple iPhone spare parts, from supply chain management to customer satisfaction.
- Strategically communicated with suppliers, managed procurement logistics, and ensured customs clearance.
- Utilized strong analytical skills to optimize inventory management, enhancing profitability and customer retention.

Customer Support at Namecheap, Lviv

March 2022 — Present

- Provide exceptional technical assistance and solutions to customers, showcasing expertise in web hosting technologies and systems.
- Diagnose and troubleshoot complex issues, guiding customers through setup processes and ensuring seamless hosting experiences.
- Collaborate across departments to address inquiries about cPanel, DNS, email configurations, and website migrations, contributing to high customer satisfaction rates.



EDUCATION

Bachelor of Science in Finance and Banking, Lviv University of Trade and Economics, Lviv **September 2014 — June 2018**

COURSES



JavaScript Algorithms and Data Structures Certification, freeCodeCamp

May 2023