

# RUSS TRACY

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Portfolio: <https://russtracy.github.io/React-Portfolio/>

## Summary

Full Stack Web Developer who has been consistently praised as quality-oriented by my co-workers and management. Strong knowledge of HTML, CSS, JavaScript and jQuery. Experienced in working with other developers remotely to accomplish desired results. Have consistently demonstrated teamwork, problem-solving and interpersonal abilities in every aspect of my previous role as a web developer.

## Skills

**Languages:** HTML - CSS - JavaScript - jQuery - React - Bootstrap - Git - Jest - API's - Node - Express - Handlebars.js - MySQL - Sequelize - MongoDB - Mongoose - GraphQL - Apollo - Stripe - Ajax - C# - MVC.net - XML - XSL - JSON - REST - Media Queries

**Applications:** Github - GitHub Pages - Heroku - MySQL Workbench - Adobe Photoshop - Visual Studio 2019 - Visual Studio Code - WalkMe - Visio - Insomnia - Robo 3T - Microsoft Suite

## Experience

### Web Developer II Marriott International

**2017 - 2020**  
**Salt Lake City, UT**

- Developed a complex software application to track VDN phone numbers.
- Engineered PCI redaction triggers using 3rd party software, preventing recording of personal information during customer phone calls.
- Designed and implemented WalkMe solutions to enhance ongoing user training.
- Conducted review testing of various web applications for responsiveness and clarity.

### Web Developer I Marriott International

**2011 - 2017**  
**Salt Lake City, UT**

- Converted 22,000 page information application to new web platform, providing a 10% increase in efficiency.
- Redesigned information web application to include JavaScript/jQuery and SQL Database functionality, resulting in improved dissemination of complex hotel information.
- Conducted QA testing over course of web development lifecycle, resulting in increased site functionality.
- Developed new scripts to allow for better navigation of current websites, resulting in a 5% drop in call times.

## **Intranet Content Administrator Marriott International**

**2001 - 2011  
Salt Lake City, UT**

- Reviewed incoming change requests to verify content with company guidelines, increasing consistency of information provided to guests.
- Modified 50+ articles per week with a 24 hour turnaround requirement, increasing accuracy of information provided to guests.
- Upgraded an 15,000 page internal information system to a web-based application using HTML and inline CSS, assisting 1,000+ customers in several satellite offices world wide.
- Established streamlined CSS files to improve efficiency of web-based information systems, resulting in 75% reduction in written code.

## **Projects**

### **Service Ticket Manager**

Web app providing a service support ticketing system for resolving issues in a timely manner.

**Role:** Setting up data models and seed data.

**GitHub** - <https://github.com/6bodaley6/service-ticket-manager>

**Site** - <https://service-ticket-manager.herokuapp.com/>

**Technology:** HTML, Handlebars.js, JavaScript, MySQL, Sequelize, Nodemailer, Express

### **Can I Bike**

Web app providing information on city bike rentals as well as local weather conditions.

**Role:** Setting up API calls to import data into site.

**GitHub** - <https://github.com/hunterstrunk/can-i-bike>

**Site** - <https://hunterstrunk.github.io/can-i-bike/>

**Technology:** HTML, CSS (Bulma), JavaScript, Open Weather API, City Bikes API

## **Education**

October 2020 - April 2021

### **University of Utah - Full Stack Web Development Certificate**

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node Js, MySQL, MongoDB, Express, Handlebars.js & ReactJS

2007 - 2009

### **Western Governors University - Information Technology**

## **Licenses & Certifications**

### **Full-Stack Web Developer Certificate**

Issued May 2021 (University of Utah)

### **Certified Internet Web Professional Web Foundations Associate (CIW)**

Issued Aug 2007 (Western Governors University)

Credential ID 306020

### **Certified Internet Web Professional JavaScript Specialist (CIW)**

Issued Sep 2009 (Western Governors University)

Credential ID 306020

### **Certified Internet Web Professional v5 Associate (CIW)**

Issued Aug 2007 (Western Governors University)

Credential ID 306020

### **CompTIA A+**

Issued Jul 2009 (Western Governors University)

Credential ID COMP001008900888