RUSSELL WARING

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PROFESSIONAL QUALIFICATIONS:
- **8+ years of combined technical experience** in troubleshooting, solution design and product delivery.
- Customer-centric, professional communication skills, constantly striving for excellence.

EXPERIENCE:

Technical and Systems Analyst
Nevada Learning Series – Toronto, ON | 10/2023 – Present
- Designed **automation scripts** using PowerShell, Outlook and API integrations to generate weekly reports, improving project-quoting accuracy and turnaround time by 50%.
- Leading solution design and implementation, including data and requirements gathering, communication design (including collaterals like video, PowerPoint, email, and others), resulting in **powerful visual storytelling**.
- **Facilitating weekly scrum sessions** to align project team, identify barriers, and continue goal progression.
- Delivering professional consultation services to numerous **Fortune 500 clients**.
- **Supported securing over $295K in revenue** (Q3–Q4 2024) through client engagement, gathering requirements, and drafting proposals.

Junior Technical Analyst (Summer co-op)
Ontario Ministry of Transportation – Toronto, ON | 05/2022 – 09/2022
- Wrote and maintained JCL jobs for batch processes and regression testing.
- Analyzed **mainframe** code and generated reports linked to impact of various proposed modifications to several heavily dated modules in the z/OS, ISPF system (COBOL, PL/I, REXX).
- Formed part of a team responsible for generating a **modern solution to a legacy system**. Team member responsible for reviewing undocumented code and supporting solution proposal (C++, SQL).
- Participated in code-review sessions and weekly scrums, reporting to a project manager.

Outbound Sales Representative / Technical Support Associate
Nordia Inc. (Bell Canada contract) – Peterborough, ON | 10/2017 – 06/2020
- Diagnosed and resolved complex software and network issues in a high-volume support environment.
- Awarded "Bell All-Stars" recognition for **ranking in the top 10% of performers**.

EDUCATION:

Computer Programming and Analysis Advanced Diploma
Durham College – Oshawa, ON | 01/2021 – 04/2023
- Programming languages: Java, C#, C++, Python, COBOL, Dart, JavaScript, Ruby
- Database systems and frameworks: Firebase, .NET, Angular, Spring Boot, Rails, PostgreSQL, Microsoft Server SQL, MySQL, SQLite, MongoDB
- Other tools: Linux, MS Suite (highly proficient), Cloud fundamentals (Azure, AWS), GitHub
- **President's Honour Roll & Highest-Ranking Graduate.**

Urban Forestry Technician Co-op Diploma
Sir Sandford Fleming College – Lindsay, ON | 09/2013 – 04/2016
- Collected geospatial data using GPS tools and ArcGIS to analyze and map urban tree health, canopy coverage, and species distribution for a municipal park.

CERTIFICATIONS:
- Microsoft Certified: Azure Fundamentals (AZ-900)
- Foundational C# with Microsoft
- StackAdapt Basic Programmatic Certification
- Entry Certificate in Business Analysis (ECBA) – *In Progress, expected Q1 2026*

PROJECTS:
Portfolio website – React.js, JavaScript, HTML, CSS
- Portfolio website built using React with component-based architecture and modern JavaScript.

Bird Identification Mobile App – Flutter / Dart / Firebase / Google Maps API
- Implemented image-recognition and geolocation capabilities, managed backend data via Firebase.

Donation Management System – C#, SQL Server, WPF
- Developed CRUD-based application with integrated data visualization and reporting features.