Chandresh Suvagiya – SAP Basis and HANA Consultant

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PROFESSIONAL SUMMARY

- Having total experience of 12+ years as SAP BASIS Consultant.Currently working as SAP Basis lead and managing deliveries in area SAP Basis, HANA and Security for multiple US clients.
- Having Experience of SAP ECC to SAP S/4HANA1809 Conversion with HANA Database 2.00 SP02.
- Installation of SAP ECC with HANA database 2.0 SPS 05
- Setting up GRC landscape and integration with ECC & BW systems
- SAP HANA Database Installation and Administration
- Experience on SAP HANA Support Pack & revision upgrade.
- Experience on new RFPs prepration
- Building cloud connector and setting up Sub accounts for SAP Ariba connectivity
- Experience in SAP NetWeaver Release upgrade (SAP NW 7.4 to NW 7.5)
- SAP System Monitoring and Troubleshooting
- Experience on system copy and System refresh.
- SAP Transport Management systems configuration and troubleshooting.
- Client Administration includes Client copy, Client Export / Import, Local Client copy and Client Deletion.
- Experience on Database Backup & Restore Operation
- Having experience of DB refresh with various Database systems (SAP HANA, Oracle)
- SAP Solution Manager system SPS upgrade (ABAP and JAVA Stack)
- Experience on Solution manager system configuration including Manage System Configuration and Technical Monitoring for satellite System through Solman.
- Manage system & EWA report Configuration in Solman system
- Applying support Pack, Install Add-on (including third Party tool) using SAINT, Single Patch Upgrade in ABAP and JAVA System
- User Administrations and Authorizations.
- Installing and configuring SAP ROUTER / renewing SAP Router Certificate
- Implementing SAP OSS Notes.
- Kernel Upgrading and implementing Patches / Support packs etc.
- Spool Administration / Management.
- Administration / Management of Background Job Scheduling
- SAP Security administration.
- Administration / Management of Database Backup
- Ability to interact with end users, managers and technical personnel

PROFESSIONAL EXPERIENCE

PROJECT #

Company Name	: TATA Consultancy Services
Client	: Peabody energy, USA – (Production Industry)
Project	: SAP Support & Maintenance Project
Duration	: Nov-2020 to Current date
Role	: SAP Basis & HANA Lead

ROLES AND RESPONSIBILITIES:

- Managing SAP Basis & Security team and looking after deliveries in these areas
- Working with Business on understanding requirements and bottlenecks
- Working as a shadow to existing project manager for project related activities
- SAP HANA Database Installation, Administration.
- Working with Customer on road map for SAP ECC to S/4 HANA Conversion
- Automating repetitive tasks /activities (System Refresh) and setting up alerts rather than manual monitoring activities for SAP Application monitoring, HANA database monitoring and integrating alerts with ServiceNow ticketing tool to generate auto incidents for each alerts.
- Automating report generation for expiring certificates in ABAP system
- Setting up SAP Cloud connector for SAP Ariba and integrate it with SAP ECC system
- SAP HANA DB Support Pack Upgrade and Revision Upgrade.
- Support Pack, SPS Upgrade, Single patch in SAP ABAP and Java stack for Various SAP Product in the Landscape.
- SAP HANA Database Refresh
- SAP NetWeaver Release upgrade (SAP NW7.4 to NW 7.5)
- Configure best practice Solution Manager SAP system monitoring and alerting, including early watch reports and automated monitoring

PROJECT #

Company Name	: Tata Consultancy Services
Client	: Tata AutoComp – India (Automobile Industry)
Project	: SAP ECC to S/4 HANA Conversion
Duration	: FEB-2019 to Aug-2019
Role	: SAP Basis Consultant

ROLES AND RESPONSIBILITIES:

- Conversion of SAP ECC 6.0 to s/4 HANA 1809 on Cloud with Brownfield implementation approach
- Generating system conversion xml file at Maintenance planner at SAP Support portal
- Setting up existing ECC system to make it ready for running SAP Readiness report as pre-requisite for s/4 HANA conversion
- Conversion of SAP Solution manager from Non-unicode to Unicode
- Running of SUM DMO tool for system conversion
- Installation of SAP s/4 HANA 1809 system at Cloud platform with SAP HANA 2.0 database
- Execution of SUM DMO tool at Cloud platform for performing downtime activities
- SUM DMO Tool performance improvement and reducing downtime
- Setting up SAP Fiori system as standalone system

PROJECT #

Company Name : TATA Consultancy Services
Client : Kansas City Southern, USA (Travel Industry)
Project : SAP Support & Maintenance Project
Duration : Mar-2018 to Oct -2020
Role : SAP Basis Offshore lead

ROLES AND RESPONSIBILITIES:

- Leading SAP Basis & Security offshore team
- Implementation of SAP GRC and integration with SAP ECC & BW systems
- GRC upgrade from 10.1 to 12.0 and required add-on upgrade to connected systems
- SAP system Major and minor Patch upgrades
- Setting up SSO for GRC "NWBC"
- USA tax calculation application "BSI Tax factory" upgrade and patches
- Monitoring of SAP Landscape (Including SAP ECC, BW, SCM, Solman)
- SAP NetWeaver Release upgrade (SAP NW7.4 to NW 7.5)
- Transport Request Administration via ChaRM
- Configuring and monitoring System alerts through Solman.
- SAP Kernel Upgrade
- Client Administration including Client Copy, Client creation.
- Interaction with Customer & end users for their Issue(s) and Resolution
- Yearly Daylight savings activity
- Weekly EWA review and action to be taken as per EWA recommendation.

PROJECT

Company Name : Tata Consultancy Services
Client   : Sodexo - Europe
Project   : SAP Installation of Content server
Duration   : Mar-2019 to May-2019
Role   : SAP Basis Sr team member

ROLES AND RESPONSIBILITIES:

- Setting up systems for SAP content server installation
- SAP Content server 7.4 installation using Software Provisioning Manager 1.0
- Setting up content repository in SAP ECC system

PROJECT

Company Name : Tata Consultancy Services
Client   : Birla Carbon – India/USA
Project   : SAP Support & maintenance project
Duration   : Sep-2016 to Feb-2018
Role   : SAP Basis Sr team member

ROLES AND RESPONSIBILITIES:
- Configure SAP SSO between ABAP and JAVA Portal System.
- BRTools Administration including Table Space extend, Index Rebuild, Table Reorg
- Backup Administration in Oracle Database.
- Working on SAP ECC Security roles (Creation, modification, transportation) and user administration (Creation, role assignment, removal)
- File System Designing
- SAP system refresh for Oracle DBs
- Oracle DR drill
- Sync Primary and DR site
- Automating system monitoring with assistance of ABAP team
- Performing SAP Support pack upgrade
- Analyzing EWA report and Take Corrective action Based on Recommendation in EWA

PROJECT #

Company Name : iGate Global solutions
Client : Orange (Telecommunications) - UK
Duration : May 2013 to Aug 2015
Role : SAP Basis Consultant

ROLES AND RESPONSIBILITIES:

- Day to day system administrative issues raised by users
- Manage SAP environments for clients and ensure SAP systems are operating smoothly.
- SAP transports configuration and management
- Kernel upgrade
- SAP system patch upgrades
- OS level patching activities
- Analyzing SAP Hotnews and security notes and apply as applicable
- Weekly / Monthly planned activities
- SAP system export using SWPM
- SAP OSS connection and user requests management
- Daily watch on background batch jobs. If any job failed due to some reason, work on it to avoid such failure in future with the help of function consultant
- Watch on system performance
- Printer set up in SAP
- Preparation of reports, justification and support documentation

PROJECT #

Company Name : iGate Global solutions
Client : Serco Solutions - Europe
Duration : Dec 2011 to Mar 2013
Role : SAP Jr Basis Consultant

ROLES AND RESPONSIBILITIES:

- Daily monitoring of all Production system and weekly twice monitoring for Dev and Qua systems. Prepare status report and share it with client.
- Resolving ticket in SNOW Ticket management tool.
- System Export of ECC, BW system
- System patching for ABAP and Java system.
- Kernel Upgrade
- Tablespace administration, handling additional space requirements by extending tablespaces and monitoring them.
- Changing the profile parameter if required & planned system restart.
- Scheduling, monitoring jobs using SM37 and analyzing the job logs.
- RFC Administration – Creating RFC's and analyzing issues with RFC connections.
- Spool administration – Involved in defining spool servers, configuring output devices and printer configuration
- SAP OSS message follow-up
- Transport movement from Dev to Qua and Prod from Application level/ back end
- Giving roles, profiles to the user upon request
- Configuring SAP GUI in user system on request.

Technology Skills:

- Linux, AIX, Windows Server 2008 R2, Windows Server 2012 R2
- S/4 HANA, ERP- SAP R/3 ECC 6.0
- Oracle, SAP HANA 2.0

ACADEMICS

B E COMPUTER from Sardar Patel University, Vallabh Vidyanagar, Gujarat - 2010.

PERSONAL PROFILE

Languages Known: English, Hindi, and Gujarati

Marital Status : Married

Nationality : Indian

Birth Date : 13th Jan, 1989

Gender : Male

DECLARATION

I hereby declare that the above-mentioned information is true to the best of my Knowledge.

Place: Ahmedabad   (Chandresh Suvagiya)

Date: