For each of the instructions the test user carried out from their UserTestingHandout, make note of how many seconds it took for them to complete the instruction, make note of whether or not they needed help completing the instruction, and make note of any questions they asked.

1. Login to the application using the following username and password:

Username – CNM1

Password – CNM1

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Configure a Work Model named “UserWorkModel” with a description “desc for UserWorkModel” and create the following tasks for the work model:

Task name 1 – “User Task 1”

Task ratio 1 – “50”

Task Description 1 = “desc for task 1”

Task name 2 – “User Task 2”

Task ratio 2 – “30”

Task Description 2 = “desc for task 2”

Task name 3 – “User Task 3”

Task ratio 3 – “20”

Task Description 3 = “desc for task 3”

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Configure the following bands for your newly made Work Model tasks.

For “User Task 1” configure:

Band name 1 – “User Task 1 Band 1”

Band weight 1 - “0.5”

Band description 1 - “desc for task 1 band 1”

Band name 2 – “User Task 1 Band 2”

Band weight 2 - “1”

Band description 2 - “desc for task 1 band 2”

For “User Task 2” configure:

Band name 1 – “User Task 2 Band 1”

Band weight 1 - “1”

Band description 1 - “desc for task 2 band 1”

For “User Task 3” configure:

Band name 1 – “User Task 3 Band 1”

Band weight 1 - “1”

Band description 1 - “desc for task 3 band 1”

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Configure a Sub Model using the Work Model you have just created “UserWorkModel”. Name it “UserSubModel” with a description “desc for UserSubModel” and choose the following tasks for your Sub Model:

* “User Task 1”
* “User Task 2”

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Configure department and ward.

* Choose “SouthWing” as your department and assign the Work Model you just created “UserWorkModel”.
* Choose the ward “Waterford” and assign the Sub Model you have just created “UserSubModel”.
* Assign the following default bands to your Sub Model tasks:

“User Task 1” - “User Task 1 Band 1”

“User Task 2” - “User Task 2 Band 1”

* Save this Default Band combination as “UserDefaultModel”

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Navigate to the home page.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Pull up the lifts of Staff members in the hospital.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Find the Occupation Type, Permissions level, and username of the user named “HCA3 HCA3” and write them below:

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. State below which Occupation Types have Regular User Permissions and which have Administrator User Permissions:

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Edit the password of user RN16. Their old password is “RN1”. Give them a new password “NewPassword”.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Go back to the home page

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Access the analysis section of the system.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Find the current workload score for the “Dublin” ward and write it below:

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Go back to the Analysis Dashboard home page.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Access the long-term workload graphs for the “Dublin” ward.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Filter the data to the “Dublin” ward for the shift “A2” for the time period of 1st March 2021 to 7th March 2021.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. With the filters from 16 set, find the Ward Workload Score by Ward Name, WorkShift\_ID and Ward Name. What is the Ward Workload Score for the Dublin Ward, in WorkShift number 1 ?

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. With the filters from 16 still set, find the Ward Workload Score by WorkShift Date. What is the Ward Workload Score on Saturday 6th March 2021 ?

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Go back to the Analysis Dashboard home page.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Access the nurse compliance rate graphs.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. With the date filter still set as 1st March 2021 - 7th March 2021 and the Ward filter set to the Sligo Ward, how many work logs are there for the staff member named “System”?

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Clear all the filters and then set the Staff Username filter to CNM1. How many work logs has the CNM1 user inputted in the Dublin Ward ?

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Close the browser window with the graphs in it and return to the application window.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. You wish to view the list of patients in the Dublin ward. Find the section of the application which will show you this and state below in which bed is the patient whose name is “DublinPt6 DublinPt6” ?

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. View the list of patients in the Cork ward. In which bed is the patient whose name is “CorkPt1 CorkPt1” ?

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. You want to log the work you did for a particular patient during your shift. Find the patient named “WaterfordPt3 WaterfordPt3” in the Waterford ward.

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Below are the work levels you want to log for WaterfordPt3.

Task A - this was very difficult to perform on this patient so you want to log the largest band.

Task B - this was also very difficult to perform so you want to log the very large band

Task C - you did not have to perform this task on this patient so you want to log that no work was required from you

Task D - This task also required no work from you during this shift

Taks K - log the medium amount of work

Task L - log the small amount of work

Task M - log the small amount of work

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :

1. Log out of the application

Time to complete :

Did they need help ? 𝥁 Yes 𝥁 No

What questions did they ask :