

RUTH P. ASAFU-ADJAYE

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A dedicated worker looking for an opportunity to use my knowledge and skill set in the areas of customer relations, creation and management. I am quick to learn new skills and apply them to achieve targeted goals.

EXPERIENCE

Beijing8, Helsinki

AUG 2019 - PRESENT

Shift Leader (former Assistant Manager)

- Reduced costs by 15% (labor) and 10% (ingredients) via strategic scheduling and vendor negotiations, boosting profit margins 8%.
- Improved customer satisfaction (20% fewer negative reviews) and team efficiency through enhanced communication and training.

McDonald's, Espoo

FEB 2019 - FEB 2021

Crew Member

- Followed all food and safety protocols to maintain good quality foods served and also maintain a good environment.
- Delivered friendly customer service and used problem-solving skills to resolve any customer issues.

Kaffila Bokvillan/ Arabian Asukastalot, Helsinki

JAN 2019 - JAN 2022

Volunteer & Intern

- Managed customer orders, payments, coffee/snack preparation, and kitchen support.
- Developed marketing materials and maintained website content for the restaurant.

EDUCATION

Business College, Helsinki

AUG 2024 - PRESENT

Full Stack Web Developer

CAREERIA, Finland

AUG 2018 - MAY 2020

Diploma in Business and Administration

Kwame Nkrumah University of Science and Tech., Ghana **SEPT 2009 - JUNE 2013**

Bachelors in Industrial Art (Textiles)

SKILLS & INTERESTS

Languages: English, Finnish, French

Hobbies: Love to read, play chess, travel and solve puzzles.