

# RUTH P. ASAFU-ADJAYE

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A dedicated worker looking for an opportunity to use my knowledge and skill set in the areas of customer relations, creation and management. I am quick to learn new skills and apply them to achieve targeted goals.

## EXPERIENCE

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**Beijing8**, Helsinki

**AUG 2019 - PRESENT**

*Shift Leader (former Assistant Manager)*

- Reduced costs by 15% (labor) and 10% (ingredients) via strategic scheduling and vendor negotiations, boosting profit margins 8%.
- Improved customer satisfaction (20% fewer negative reviews) and team efficiency through enhanced communication and training.

**McDonald's**, Espoo

**FEB 2019 - FEB 2021**

*Crew Member*

- Followed all food and safety protocols to maintain good quality foods served and also maintain a good environment.
- Delivered friendly customer service and used problem-solving skills to resolve any customer issues.

**Kaffila Bokvillan/ Arabian Asukastalot**, Helsinki

**JAN 2019 - JAN 2022**

*Volunteer & Intern*

- Managed customer orders, payments, coffee/snack preparation, and kitchen support.
- Developed marketing materials and maintained website content for the restaurant.

## EDUCATION

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**Business College, Helsinki**

**AUG 2024 - PRESENT**

*Full Stack Web Developer*

**CAREERIA**, Finland

**AUG 2018 - MAY 2020**

*Diploma in Business and Administration*

**Kwame Nkrumah University of Science and Tech., Ghana**   **SEPT 2009 - JUNE 2013**

*Bachelors in Industrial Art (Textiles)*

## SKILLS & INTERESTS

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**Languages:** English, Finnish, French

**Hobbies:** Love to read, play chess, travel and solve puzzles.