# Status Report: SHIPMENT DELIVERY ANALYSIS

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# **Objective**

- 1 Analysis of Shipments that met on-time delivery and that got delayed
- 2 Notification set-up for Shipments having potential delays in delivery
- 2 Prediction of delay Likelihood of new shipment bookings

# **On-Time Delivery Shipments**

#### **KPI**

- On-Time Delivery:
- Before On-time Deliveries:
- Total on time Deliveries:
- Late Deliveries

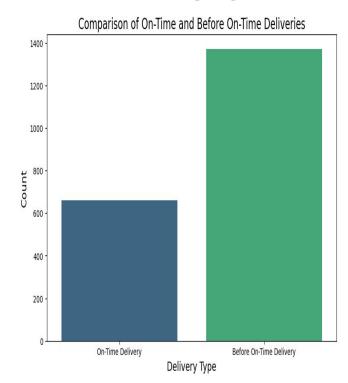
#### Results

- Percentage On-time delivery: 62.7%
- Count On-time delivery:2033
- Count delay in delivery:1212

# ON TIME DELIVERY ANALYSIS

#### On-Time Delivery Breakdown::

- 20.36 % of shipments that is 661 shipments delivered within the scheduled time window.
- 42.28% of shipments that is 1372 shipment delivered before the scheduled earliest time, suggesting potential scheduling adjustments



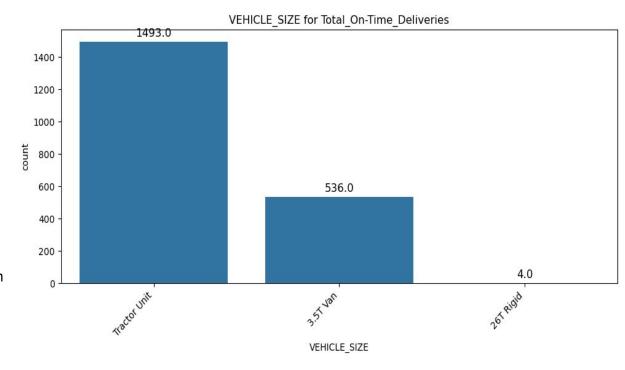
# **VEHICLE ANALYSIS (On Time)**

#### On-Time Delivery Breakdown::

- Tractor Unit: 57.16% on-time deliveries
- 3.5T Van: 89.48% on-time deliveries
- 26T Rigid: 100% on-time deliveries

#### Insights:

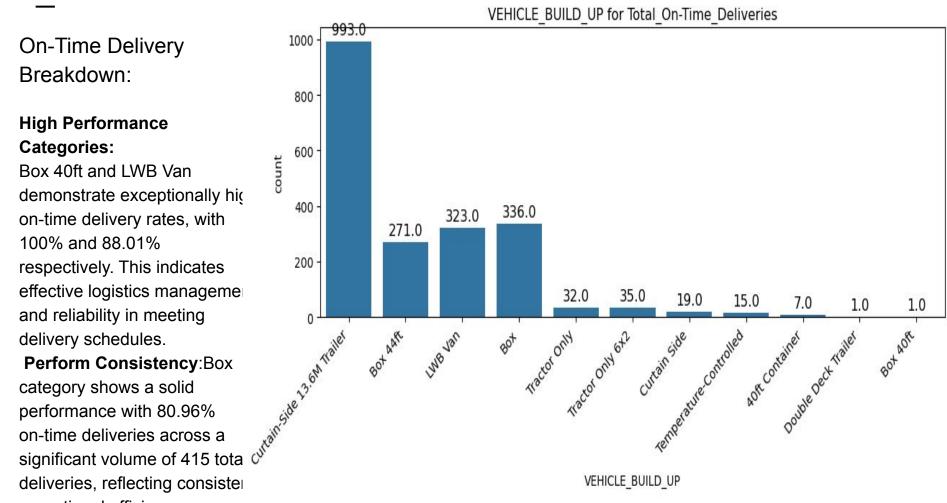
- Tractor Units show a substantial percentage of on-time deliveries despite their high volume.
- 3.5T Vans demonstrate exceptionally high on-time delivery rates, indicating efficient logistics management.
- 26T Rigid vehicles have achieved perfect on-time delivery performance.



On-Time Delivery Breakdown:

#### **High Performance Categories:**

Box 40ft and LWB Van demonstrate exceptionally high on-time delivery rates, with 100% and 88.01% respectively. This indicates effective logistics manageme and reliability in meeting



#### On Time Top Performer







26T Rigid

On-Time Delivery Breakdown:

#### **Late Deliveries:**

• Tractor Unit: 42.84% late deliveries

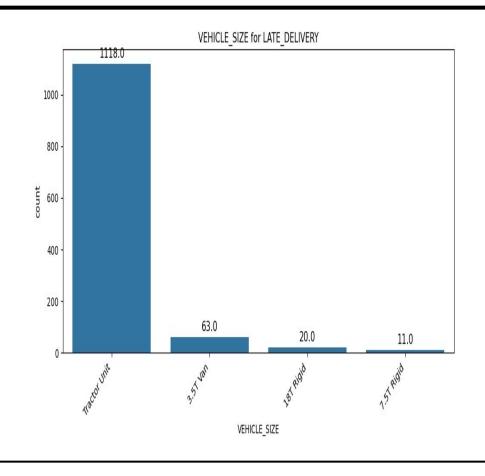
• **3.5T Van:** 10.52% late deliveries

• **18T Rigid:** 100% late deliveries

• **7.5T Rigid:** 100% late deliveries

Larger vehicle sizes such as 18T Rigid and 7.5T Rigid show a higher incidence of late deliveries compared to smaller vehicle sizes.

Late deliveries with Tractor Units are a significant area for improvement, possibly indicating operational challenges or capacity issues.



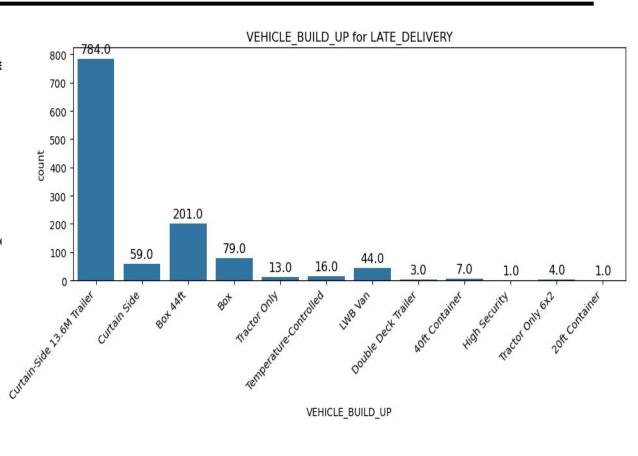
#### Late-Time Delivery Breakdown:

Curtain-Side 13.6M Trailer faces challenge with a notable 44.11% of deliveries being late, indicating potential issues in scheduling or execution in a high-volume category.

Variability in Performance:

Box 44ft shows a substantial 42.58% late delivery rate despite a significant number total deliveries (472). This suggests variability in meeting delivery timelines within this category.

Temperature-Controlled category has a relatively balanced performance but leans cuttouristed towards late deliveries (51.61%), suggesting areas where operational efficiency could be enhanced.



### Time Consuming

## 18T Rigid





7.5 Rigid

# **Recommendation areas**

### Vehicle Size (On time)

- Explore operational improvements for larger vehicle sizes to reduce late deliveries, such as better route planning or enhanced fleet management.
- Implement tracking and reporting mechanisms to monitor and address late deliveries promptly, focusing initially on Tractor Units to improve performance.

#### Vehicle Size (Delayed)

- Explore operational improvements for larger vehicle sizes to reduce late deliveries, such as better route planning or enhanced fleet management.
- Implement tracking and reporting mechanisms to monitor and address late deliveries promptly, focusing initially on Tractor Units to improve performance.

# **Recommendation areas**

## Vehicle Build up (On time)

- Invest in 3.5T Vans: Expand the fleet of 3.5T Vans, which consistently achieve high on-time delivery rates (89.48%). Allocate resources to optimize routes and maximize their efficiency.
- Utilize Technology: Implement real-time tracking and route optimization software across all vehicle sizes to minimize delays and improve delivery accuracy.
- Driver Training: Provide ongoing training programs for drivers, focusing on time management, route familiarity, and customer service to enhance on-time performance.

### **Vehicle Build Up (Late)**

- Optimize 18T and 7.5T Rigid Trucks: Conduct a thorough operational review and implement route optimization strategies for larger vehicle sizes to mitigate delays (currently 100% late deliveries).
- Capacity Planning: Assess fleet capacity and adjust resources as needed to meet demand without compromising delivery timelines.
- Supplier Collaboration: Strengthen relationships with suppliers to ensure timely receipt of goods, minimizing delays in vehicle loading and departure.

# Suggested Next Steps

#### Refine Scheduling Accuracy

Action: Utilise historical data and analytics to improve the accuracy of delivery time estimates.

Benefit: Reduces instances of early deliveries, optimising resource utilisation and improving operational efficiency.

#### Stakeholder Communication Protocol

Action: Establish a clear and standardised communication protocol for notifying stakeholders about potential delays and early deliveries.

Benefit: Enhances transparency and trust with customers and partners, allowing for better customer service and expectation management.

Performance Analysis and Review

Action: Conduct regular reviews and analysis of delivery performance metrics.

Benefit: Identifies trends and patterns in delivery times, enabling continuous improvement of operational processes.

Operational Adjustments

Action: Implement operational adjustments based on analysis findings, such as optimising delivery routes or adjusting scheduling windows.

Benefit: Improves delivery efficiency and reduces the occurrence of both early and late deliveries.

# Additional Attention Areas:

- Technology Integration: Explore opportunities to integrate advanced technology such as GPS tracking and predictive analytics to enhance delivery accuracy and timeliness.
- Supplier Collaboration: Strengthen partnerships with suppliers to streamline supply chain processes and minimize delays in receiving goods for transportation.
- Continuous Improvement: Establish a culture of continuous improvement by regularly reviewing performance metrics and soliciting feedback from drivers and operational staff.