RUVIMBO MUGWANYO

ruvimbomugwanyo@gmail.com

CV Highlights

- Currently going through HARARE INSTITUTE OF TECHNOLOGY– INFORMATION TECHNOLOGY PROGRAM
- Learnt basic Python, JavaScript, HTML, CSS on Codecademy.com.
- An independent, dedicated, efficient person. These attributes are proved through the series of courses I have taken or I am taking as of now independently through online platforms.
- Good Communication Skills, Presentation Skills, attitude towards leadership, authorisation and delegation, conflict resolution and negotiation and a very good team worker.

Experience

SWIFT Pvt Ltd

Support Engineer (Technical Support)

Job Responsbilities

- Answer customer queries over email / ticketing system
- Interact with our engineering team to get software issues and bugs resolved
- Occasionally interact with customers over Skype or telephone
- Contribute ideas to the team on how customers can be delighted

Educational Qualifications

Qualification	Board	Percentage / Grades	Year
A LEVEL	ZIMSEC	80	2019
O LEVEL	ZIMSEC	80	2017
GRADE 7	ZIMSEC	6 UNITS	2013

Independent Courses

- HTML & CSS for Beginners – Web Fundamentals – HIT.com
- Python – Fundamentals and Dynamic Programming - HIT.com
- JavaScript – Programming Basics, JS Apps and Build Games - HIT.com
- CS101: Introduction to Computer Science - Building a Web Crawler - HIT.com
- CS50x – Introduction to Computer Science I – HIT University
- Calculus One - HIT
- Introduction to Finance - HIT

Technical Skills

- Operating Systems: DOS, Windows 10, Windows 8, Windows 7, Windows 11,
- Application Software: Office 97-2003; Office 2010, Office 2007, Office for Mac 2011, iWork '09, Sage Accounting Software, Sage 50 (Accounting Software), Excel 2003/2007 for Financial Modelling spreadsheets.
- Programming Skills:HTML, CSS, Python, Java, learning C and C++

Certifications / Awards:

- Scored highest in TECHNOPRENUERSHIP – exam – June 2020 session amongst full time international students at HIT, HARARE.

Personal Information:

- A young, determined hard and smart working person. I believe in task based roles and complete ownership of work.
- Languages Known:English, Shona
- Hobbies:I love reading IT related books / magazines, playing Chess, swimming, listening music, surfing Internet, self-learning through e-courses.

Other Information

- Expected Salary:As per company standards
- Area of Interest:Software Development, Programming, Start-ups, Coding, App Development, Technical Support, Support Engineer, Customer Happiness, Client service, Investment Banking, Corporate Finance, Hedge Funds, Mergers & Acquisitions, Analyst, Equity Research, Business Analysis
- Joining Date:Immediate

Declaration

I hereby declare that the details furnished above are true and correct to the best of my knowledge and belief.

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