



# Customer Churn Analysis

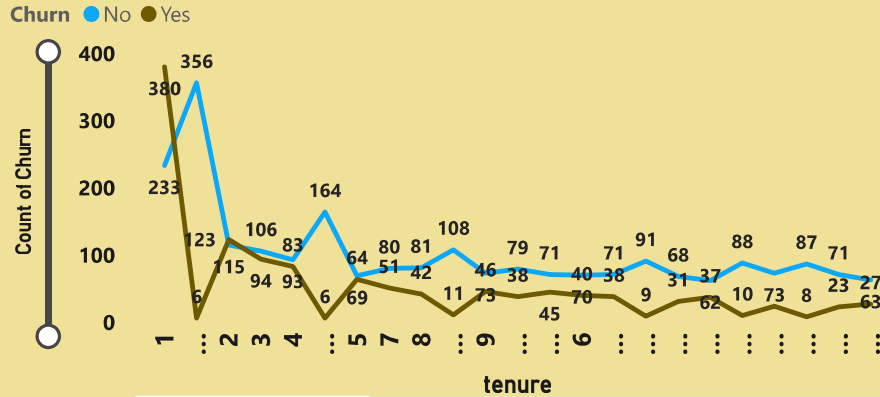
Count Customer  
ID  
7043

Count of churn  
1869

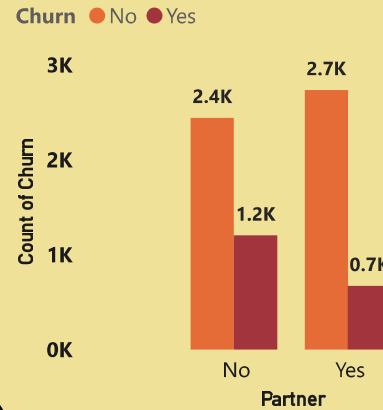
Total senior citizen  
1142

Churn rate  
26.54

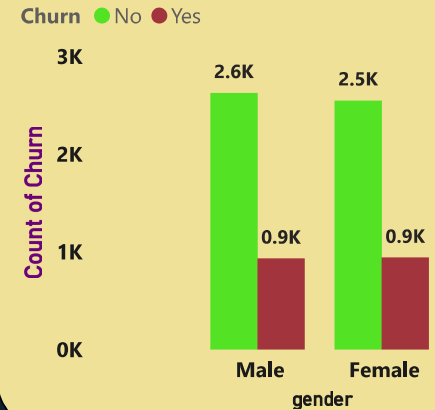
## Tenure



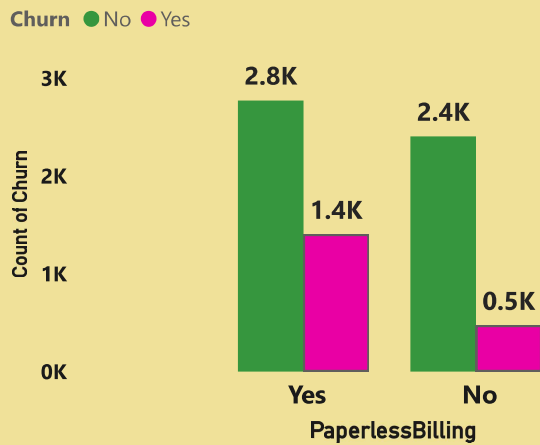
## Partner



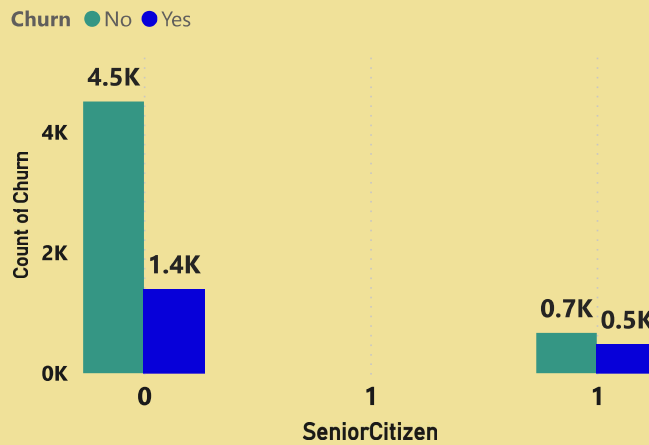
## Gender



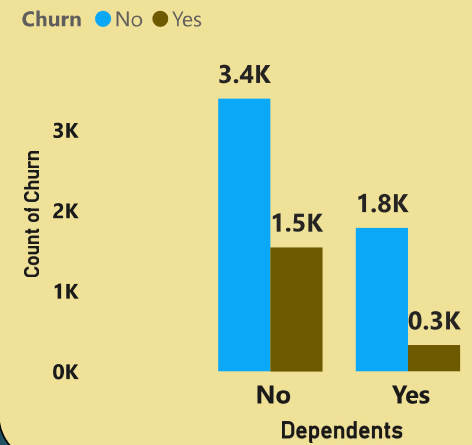
## Paperless Billing



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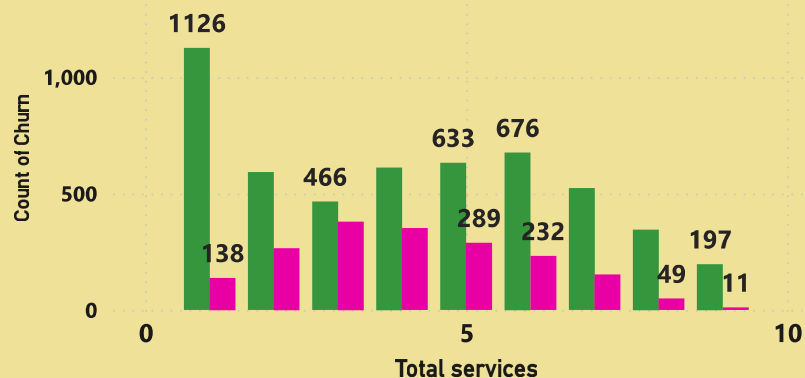


## Churn



## Total services

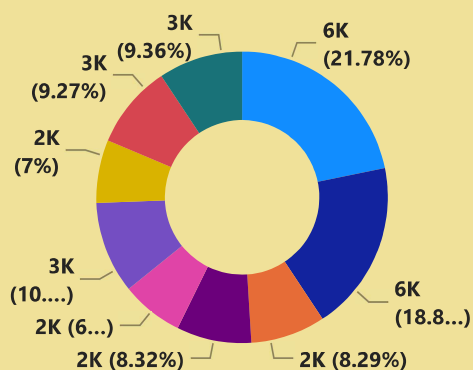
Churn ● No ● Yes



Customer ID	gender	Sum of MonthlyCharges	tenure	Sum of Total services	Total_customer
0002-ORFBO	Female	65.60	9	5	1
0003-MKNFE	Male	59.90	9	4	1
0004-TLHLJ	Male	73.90	4	3	1
0011-IGKFF	Male	98.00	13	6	1
0013-EXCHZ	Female	83.90	3	4	1
0013-MHZWF	Female	69.40	9	5	1
0013-SMEOE	Female	109.70	71	8	1
0014-BMAQU	Male	84.65	63	5	1
0015-UOCOJ	Female	48.20	7	3	1
0016-CLHIS	Female	88.45	65	6	1
Total		4,56,116.60		29202	7043

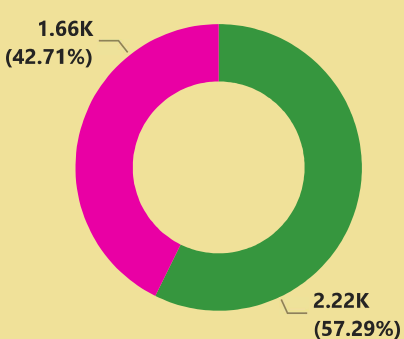
## Sum of PhoneService, Sum of internet, Sum of DeviceProtection, Sum of OnlineBackup, Sum of OnlineSecurity,...

Sum of Ph... Sum of int... Sum of D...



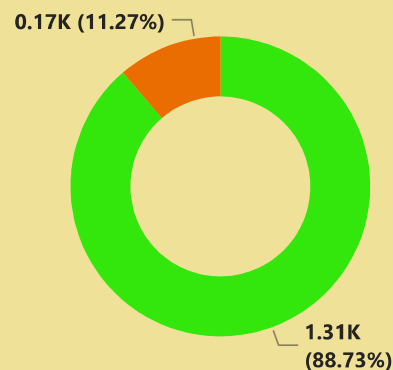
## Contract by Churn Month to Month

Churn ● No ● Yes



## Contract by Churn by One year

Churn ● No ● Yes



## Contract by Churn by Two year

Churn ● No ● Yes

