**System Documentation**

for

**Campus Event Check-in System with Student ID and Payment Integration**

**Task 3**

**Tutorial Section: TT1L**

**Group No.: Group 6**

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# **Requirements Elicitation Plans Using the Kano Model**

1. **Introduction**

This elicitation plan outlines the approach for gathering and categorizing requirements for the Campus Event Check-in System with Student ID and Payment Integration. We adopt the Kano Model to distinguish between different levels of user expectations. The goal is to ensure the system meets user needs effectively while identifying opportunities for innovation.

1. **Elicitation Techniques**
2. **Online Survey**

To gather feedback on their experiences and satisfaction with the current event attendance and payment system. Helps evaluate satisfaction levels.

1. **Observation**

To identify usability and efficiency issues in the current process. Helps uncover hidden Must-be and Performance requirements.

1. **Requirements Classification**

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| **Requirement** | **Description** | **Kano Category** |
| Student can check in using Student ID | Mandatory for identity verification | Dissatisfier |
| Student can make payment using Student ID | Essential functionality that ensures convenience and seamless integration with existing student systems | Dissatisfier |
| Organizers can view live attendance stats | Enhances usability, useful but not expected | Satisfier |
| System sends real-time check-in alerts | Surprise feature that delights users | Delighter |
| Students can view ongoing and upcoming events | An optional feature that improves user engagement by keeping students informed and connected with campus activities | Delighter |