Shipping, Return/Exchange, Refund Policy

At our brand, we are committed to providing our customers with the best quality products possible. Please read our shipping and return policy carefully before making a purchase.

- 1. We offer both Cash on Delivery and Prepaid options with FREE shipping on all orders. The delivery timeframe is 3-10 days depending on the location.
- 2. We understand that sometimes sizing issues can arise, or a product may not meet your expectations. We offer a 7-day return and exchange policy for any defects or size issues only.
- 3. We only accept returns for products purchased directly from Investmentsitecloud website. Any return request for products purchased from our indirect online and offline distributors will be declined by us.
- 4. The exchange policy allows for only size exchanges.
- 5. Refund will be processed in case of wrong product is delivered, once we receive the wrongly delivered product we will process the refund in 2 working days.
- 6. Please allow 24 hours post-delivery of your order for your order status to be updated in your Investmentsite loud account.
- 7. Please ensure that the product being returned is in its original condition, with all tags intact.
- 8. In case we receive a different product in the return process, then we are not liable for this. We cannot be held responsible for any errors made by the customer during the return process.

If you have any questions or concerns, please don't hesitate to contact our customer service team at +91 9318463745.