

REAGAN DUNNING

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Summary

Enthusiastic and approachable professional with strong communication and customer service skills. Quick learner with a knack for building positive relationships and assisting customers effectively. Reliable team player with a proactive approach to problem-solving and ensuring a pleasant shopping experience. Demonstrates flexibility and eagerness to adapt to new challenges. Skilled in software applications, including Adobe Suite and video editing, bringing creativity and technical proficiency to support both customer-facing and creative tasks.

Experience

Sales Assistant

09/2023 to Current

Card Factory

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- Till experience.
- Understanding of customer support and communication experience.
- Assisted customers in selecting products, offering detailed advice to meet their needs.
- Keeping the backroom clean and organised, whilst also taking products out and organising products in the stock room.
- Experience of moving heavy stock for an extended period of time.
- Processed sales transactions accurately, handling cash and card payments efficiently.
- Replenished items and organised displays to keep stock looking professional.

Paper Boy

08/2021 to 11/2023

Post Office

Hemel Hempstead, Hertfordshire

- 20-30 minute paper round at 6 am every morning before school.
- I would also have to cover other shifts a lot of the time, 2-3 more rounds.
- I would ride my bike.
- delivery skills and map knowledge.
- I made an accomplice with a nice old lady who had trouble walking, so I would deliver packages to and from my workplace.
- Delivered newspapers to residential homes and businesses promptly every morning, enhancing customer satisfaction.
- Picked up papers from Post Office, independently sorted and bagged newspapers ready for delivery.
- Dropped mail in close urban locations by walking or pedalling between destinations.

Skills

- Customer service
- Sales transactions
- Product knowledge
- Stock management
- Team collaboration
- Communication skills
- Python
- HTML
- CSS
- Adobe
- Microsoft products
- Money handling
- Stock control
- Cash handling
- Stock replenishment

Education

A-Levels: Software and Games Development

2025

West Herts College

Hemel Hempstead

- DDM Grade
- Developed a website for a junior web development business using HTML and CSS, and a dungeon crawler video game in which the character would change character states
- Created a lifestyle app using Lua, which used rock, paper, scissors as the concept and incorporated game elements
- Passed exams in principles of computer science, fundamentals of computer science, planning and management of computing projects, and software design and development project
- Cybersecurity, understanding internal and external risks, different types of attacks/viruses, ways to reduce attacks/viruses, understanding physical security as well as data security

- Social Media, Worked in a team to create social media accounts for a specific topic, analysed data patterns and trends to find the best user engagement, backed up with data
- Digital graphics and animation, full knowledge of Adobe products to create a digital banner for a video game using Photoshop, an animated banner using Animate, and Premiere Pro
- Networking, understanding different components of networking, using packet tracer to create different network scenarios, understanding network protocols and services, created a system with student and admin permissions for a hands-on assignment.

GCSEs: Multiple

Laureate Academy

- 6 GCSEs at grade 4 or above, including Maths, and English
- Mathematics (4)
- English Language (5)
- English Literature (5)
- Science (55)

2023

Hemel Hempstead

Languages

English:



Proficient

C2

French:



Intermediate

B1

Hobbies and interests

- Sport enthusiasts, Gym, Martial Sports and outside sports like climbing and MTB, with other sports alongside
- Tech Savvy, skills in software development, 3D modelling, digital art, music production, and video editing.

Driving licence

- Full UK car licence with trailer entitlement (categories B, BE)

Additional information

- LinkedIn: <https://www.linkedin.com/in/reagan-dunning>
- GitHub: <https://github.com/Rxgi>
- Website: reagandunning.com