Raqil Dhookie

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Professional Summary

Information Technology (Software Engineering) graduate with over three years of hands-on industry experience in software development, systems implementation, and network administration. Proven ability to improve internal systems, support production environments, and maintain secure, reliable IT infrastructure. Highly motivated, adaptable, and eager to contribute to innovative technology-driven teams.

Technical Skills

- Programming: Python, Java, C#, C++, PHP
- Web Technologies: HTML, CSS
- Databases: SQL
- Networking & Firewall Audits
- Software Implementation & System Upgrades
- Cloud Fundamentals
- Microsoft Office Suite

Education

Bachelor of Science in Information Technology (Software Engineering)
Richfield Graduate Institute of Technology
2023 – 2025

Work Experience

IT Systems & Software Developer
AVPACK Plastics (Pty) Ltd | 2022 – 2025

- Developed and maintained internal software systems supporting production operations
- Implemented and upgraded business software to improve system reliability and efficiency
- Performed network oversight and firewall audits to enhance security and performance
- Provided technical support, troubleshooting, and system maintenance
- Assisted management with IT planning and system improvement initiatives

Projects

AVPACK Plastics:

- **Internal Production Support Systems**:
  Assisted in developing and maintaining tools to streamline workflows.
- **Web Development Projects**:
  Built responsive web pages using HTML, CSS, and PHP.
- **Networking Projects**:
  Firewall configuration, audits, and network performance monitoring.

Richfield Graduate Institute of Technology (Final Year) Group Project:

Richstay Student Portal: Team-developed web application for managing student accommodation, including online applications, admin approvals, and centralised record management.

- **SQL (Database):**
  Relational database scheme supporting student accounts, accommodation applications, room allocation, and administrative records.
- **HTML (Student Portal UI):**
  Front-end interface for student registration, accommodation applications, and portal interactions.
- **PHP (Backend Logic):**
  Server-side functionality handling authentication, form processing, and database integration for the student portal.