Ryley Cole

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Milledgeville, Georgia • www.linkedin.com/in/ryley-cole

Education

Master of Mangement Information Systems

Georgia College & State University, Milledgeville, GA   Expected December 2025

Bachelor of Business Administration, Management Information Systems   GPA: 3.86

Georgia College & State University**,** Milledgeville, GA   Obtained May 2024

Skills

- Certified ScrumMaster obtained November 12, 2022
- Salesforce Administration
- Python
- SQLite
- SAP

Work Experience

Fouts Bros Inc., Milledgeville, GA

Project Coordinator   May 2024 – Present

- Design and maintain Salesforce custom objects, workflows, validation rules, and page layouts to ensure data integrity and optimize user experience.
- Develop and implement custom Salesforce solutions to meet the business's needs and increase efficiency
- Conduct comprehensive needs assessments with stakeholders to identify requirements and translate them into technical specifications.

Salesforce Administrator Intern   January 2024 – May 2024

- Spearheading the integration of warranty and service claim processes into Salesforce, streamlining operations, and enhancing efficiency.
- Collaborating with cross-functional teams to gather requirements, design solutions, and implement customized workflows within Salesforce.
- Configuring custom objects, fields, page layouts, and validation rules tailored to the company's process.

Activities

Georgia College Podcast Club Host   January 2022 – May 2024

- Researched interesting and current topics to create episodes to capture an audience.
- Found and reached out to guests to join the show for new perspectives on the topic.
- Acted as an effective host and presenter while interviewing 3 podcast guests.