Ryan Daley

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Profile

Highly motivated and inquisitive data driven graduate with excellent written and oral communication skills. Proficient in data mining and visualization techniques with strong skills in Python, SQL and Excel. Strong desire to take on challenges, learn new skills and improve existing methods. Ability to relate findings to a non-technical audience and support decision making processes. Proven track record in prioritizing tasks and managing time effectively, working unsupervised and as part of a team. Strong attention to detail.

Technical Skills

Programming Languages: R | Python | SQL

BI Tools: PowerBI | Tableau

Database Management Systems: MySQL | Postgress

Systems and Technology: Microsoft Office (Excel | PowerPoint | Word)

Education

MSc Applied Data Science (Distinction) – University of Essex   **2022 – 2023**

- Strong knowledge of statistical analysis and data visualisation techniques, including hypothesis testing, regression analysis and data storytelling.
- Strong programming skills in Python, including experience with libraries such as Pandas, NumPy, Scikit-learn. Experience with supervised and unsupervised machine learning techniques and deep learning frameworks such as TensorFlow and Keras.
- Proficient in SQL, with experience querying and analysing large datasets using relational databases.
  - Modules:
    - Data analysis and statistics with R (80%)
    - Modelling experimental and observational data (75%)
    - Foundational mathematics for data science (97%)
    - Exploratory data analysis and data visualisation (82%)
    - Programming and text analytics with R (86%)
    - Databases and data processing with SQL (84%)
    - Research Methods (60%

BA Hons (1:1), International Relations & Politics – University of Portsmouth   **2017 – 2021**

- My undergraduate degree provided a solid foundation in the theories, concepts and methods in international relations, politics and governance. The interdisciplinary nature of the program allowed me to develop my analytical and problem-solving skills, and my ability to think critically about complex issues. Additionally, my coursework honed my communication, interpersonal and team-working skills.

A-Levels | GCSE's - John Hampden Grammar School   **2011 – 2017**

Work Experience

John Lewis & Partners   **10/2022 – Present**
Selling Assistant
- Having returned from university I've resumed my previous position at John Lewis High Wycombe.

Waitrose & Partners   **2020 – 10/2022**
Service Team Member
- Provided exceptional customer service in various roles within the store, including working behind the meat and fish counter, in the cafe, and at the reception desk.
- Assisted with the preparation and presentation of high-quality products in the cafe and at the meat and fish counter.
- Contributed to the overall success of the store by consistently meeting and exceeding customer service standards.

John Lewis & Partners   **2016 – 2020**
Selling Assistant
- Provided expert product knowledge and recommendations to customers to help them make informed purchasing decisions.
- Maintaining high level of product and service knowledge to stay up to date with industry trends and customer needs.
- Assisting customers with product queries and handling any complaints or issues in a professional and courteous manner.
- Participating in product training sessions to stay informed about new products and promotions.
- Assisting with inventory management and merchandising to ensure an attractive and well-stocked store environment.
- Contributing to the overall success of the store by achieving sales targets and providing an exceptional level of customer service.