Ryan Jonah

Software Developer

With a lifelong passion for technology and years of experience assisting customers through a myriad of different issues, this dedicated problem solver is willing to face every new prospect with an adamant determination towards finding solutions

Gagetown,
New Brunswick
(506) 327-5298
ryan_c_jonah@yahoo.ca

Portfolio
LinkedIn
Github

PROJECTS

MVC Blog
C#, ASP.NET, Entity Framework, PostgresSQL, HTML, CSS, Javascript

- Personal blog application created with C# in ASP.NET using MVC design pattern. Demonstrates CRUD functionality with persistent data store, dependency injection/IoC, OOP, recursion, and custom API.

Runescape Helper
Flutter, Dart

- Cross-platform mobile application which interfaces with Runescape's official API to gather player's statistics and displays them on screen.

EXPERIENCE

Freelance, Moncton, NB— *Software Developer*
September 2021 - Present

- I am currently building a website for Whispering Willow; a wedding venue located in south-eastern New Brunswick.

Cloud5, Minto, NB— *Customer Service Representative*
January 2017 - August 2020
January 2014 - February 2015

- Selling, creating, and canceling hotel reservations across multiple accounts covering hundreds of properties internationally.
- Helping customers resolve issues via phone and email by way of information gathering, internal systems processing, reviewing hotel and company policies, and consulting hotel staff directly.
- Assisting customers with billing inquiries while following Payment Card Industry (PCI) compliance.

EDUCATION

NBCC, Moncton, NB— *Web and Mobile Application Development*
June 2021

Coder Foundry, Kernersville, NC— *Coding Bootcamp*
September 2021

SKILLS

- C#
- ASP.NET
- Entity Framework
- HTML
- CSS
- Javascript
- Bootstrap
- React
- Git
- Python
- Selenium
- LINQ
- MS SQL Server
- Windows OS
- Linux OS
- Bash
- Customer Service
- Sales

LANGUAGES

English

Hobbies

Technology, fitness, writing, philosophy, science, history, music, cooking, video games