Ryan Jonah

Software Developer

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Portfolio
LinkedIn
Github

With a lifelong passion for technology and years of experience assisting customers through a myriad of different issues, this dedicated problem solver is willing to face every new prospect with an adamant determination towards finding solutions

PROJECTS

MVC Blog
C#, ASP.NET, Entity Framework, PostgresSQL, HTML, CSS, Javascript

- Personal blog application created with C# in ASP.NET using MVC design pattern. Demonstrates CRUD functionality with persistent data store, dependency injection/IoC, OOP, recursion, and custom API.

Runescape Helper
Flutter, Dart

- Cross-platform mobile application which interfaces with Runescape's official API to gather player's statistics and displays them on screen.

EXPERIENCE

Freelance, Moncton, NB— *Software Developer*
September 2021 - Present

- Ongoing development and technical assistance for Whispering Willow; a wedding venue client located in south-eastern New Brunswick.

Cloud5, Minto, NB— *Customer Service Representative*
January 2017 - August 2020
January 2014 - February 2015

- Selling, creating, and canceling hotel reservations across multiple accounts covering hundreds of properties internationally.
- Helping customers resolve issues via phone and email by way of information gathering, internal systems processing, reviewing hotel and company policies, and consulting hotel staff directly.
- Assisting customers with billing inquiries while following Payment Card Industry (PCI) compliance.

EDUCATION

NBCC, Moncton, NB— *Web and Mobile Application Development*
June 2021

Coder Foundry, Kernersville, NC— *Coding Bootcamp*
September 2021

SKILLS

C#

ASP.NET

Entity Framework

HTML

CSS

Javascript

Bootstrap

React

Git

Python

Selenium

LINQ

MS SQL Server

Windows OS

Linux OS

Bash

Customer Service

Sales

LANGUAGES

English

Hobbies

Technology, fitness, writing, philosophy, science, history, music, cooking, video games