

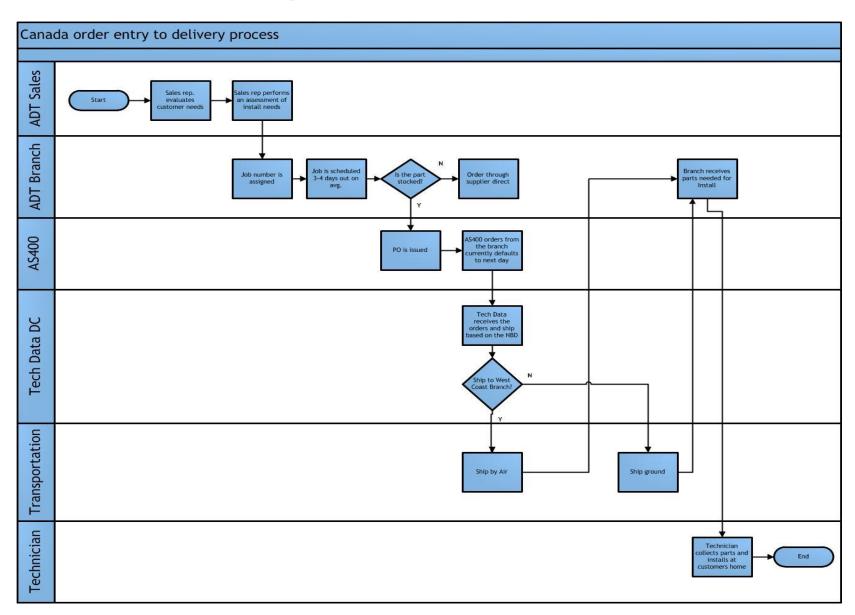
# **Canada Freight Optimization**

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#### **Project Charter – Freight Optimization in Canada**

Problem Overview	Project Description & Scope									
☐ Today, branches in Canada order parts needed for a job after the job is booked. 90% of the weight shipped supports a next day need-by-date which results in an air-shipment for branches located on the west coast of Canada. Furthermore, due to long ground transit times orders with a need-by-date within 3-days are also required to be shipped by air. Annually, these air-shipments to the west coast have a total freight cost of \$148,066.	requirements.  Scope: West Coast Branches only									
Goal / Objective	Duration	Effort Level								
<ul> <li>□ Reduce freight cost for shipping parts to the west coast branches</li> <li>□ Design a process where freight costs are optimized based on branch location</li> </ul>	0-3 months 3-9 months 9 months & above	<ul><li>○ 0-300K</li><li>○ 300K-700K</li><li>○ 700K +</li></ul>	<ul><li>Low</li><li>✓ Medium</li><li>High</li></ul>							
Benefits & Fin Y	Team Members									
<ul> <li>□ Freight cost savings from a reduction in next-day shipments to the west coast branches</li> <li>□ Freight cost savings in cost per pound shipped ground</li> </ul>	<ul> <li>□ Eric Blue - Process Owner</li> <li>□ Arun Ashokan - SS MBB</li> <li>□ Ryan Mark - SS BB</li> <li>□ Radames Rivera - SME</li> <li>□ Jimi Veale - SME</li> </ul>									
Strategic Alignment	☐ Will Cormier – Branch Manager									
Customer Additions Rev Per Customer  Tenure Cost to Serve	■ Robin McKinley – Branch Manager ■ Vince Wong – Install Team Manager									

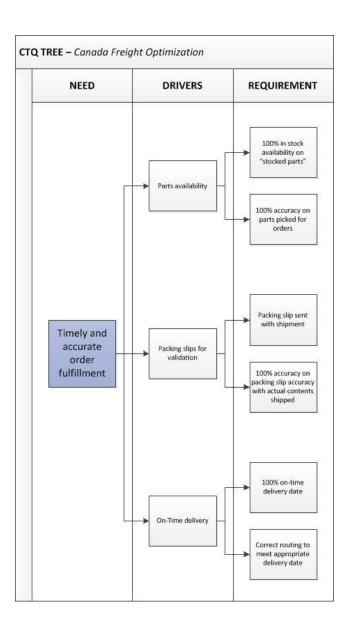
#### **Current State Map**



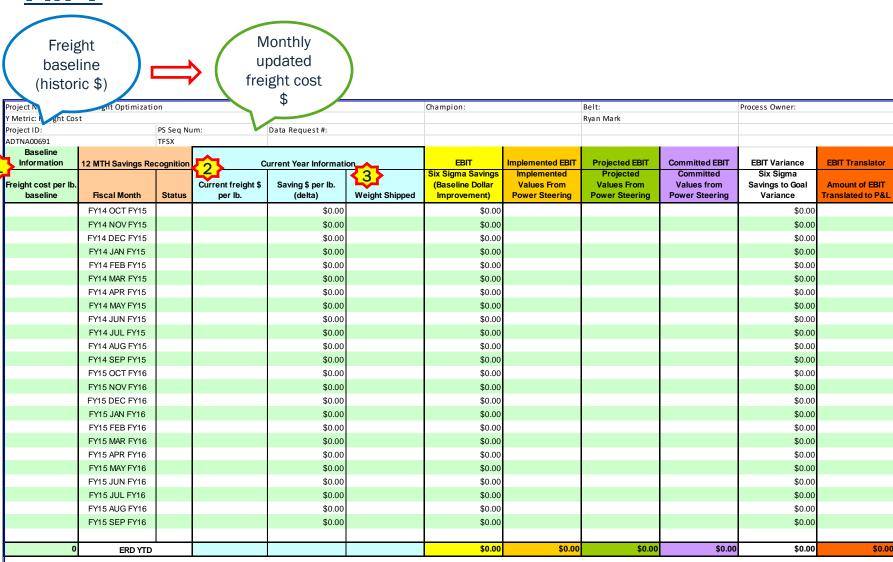
## **SIPOC**

Suppliers	Inputs	Process		Outputs	Customers
(Providers of the required resources)	(Resources required by the process)	(Top level description of the activity)		(Deliverables from the process)	(Anyone who receives a deliverable from the process)
Sales organization	Sales lead / Appointments	Sales Rep 1 Pa		Parts needed for Installation	Branch
Branch	Branch coordinator	Job number assigned / Job scheduled	2	Appointment for install	Customer
Branch	Branch coordinator	Order placed for parts	3	PO is issued	Branch / Technician / Tech Data
Branch	Purchase Order	Tech Data DC receives PO for parts	4	Picking and packing of ordered parts	Branch / Technician
AS400	Purchase order default date	Shipment made based on NBD	5	Shipping on time so that the systematic need by date is met	Branch / Technician / Customer

#### **CTQ Tree**







Description for Each Field

## **Appendix - I**

Sum of Weight	Sum of Freight Charges	\$lb.	% TTL	Annulized Wt.	Annualized \$							
34,011.41	\$37,016.71	\$1.09	89.65%	136,045.63	\$ 148,066.82							
3,928.62	\$3,543.13	\$0.90	10.35%	15,714.47	\$ 14,172.52							
37,940.03	\$40,559.84			151,760.10	\$ 162,239.35							
Sum of Weight	Sum of Freight Charges	\$lb.	% TTL	Annulized Wt.	Annualized \$							
0.00	\$0.00	\$0.00	0.00%	0.00	\$ -							
37,940.03		\$0.55	100.00%	151,760.10	\$ 83,468.06							
37,940.03	\$0.00			151,760.10	\$ 83,468.06							
					\$ 78,771.29	48.55%	Savings					
					(\$5,400.00)	TD handing/Dist. Fee				As of 02-10-2015		
				Net Savings	\$ 73,371.29			$\rightarrow$	USD:	1 CAN = .80 US	$\longrightarrow$	\$ 58,697.03
	34,011.41 3,928.62 37,940.03 Sum of Weight 0.00 37,940.03	34,011.41 \$37,016.71 3,928.62 \$3,543.13 37,940.03 \$40,559.84  Sum of Weight Sum of Freight Charges 0.00 \$0.00 37,940.03	34,011.41 \$37,016.71 \$1.09 3,928.62 \$3,543.13 \$0.90 37,940.03 \$40,559.84 Sum of Weight Sum of Freight Charges \$1b. 0.00 \$0.00 \$0.00 37,940.03 \$0.55	34,011.41       \$37,016.71       \$1.09       89.65%         3,928.62       \$3,543.13       \$0.90       10.35%         37,940.03       \$40,559.84       \$1b.       % TTL         0.00       \$0.00       \$0.00       0.00%         37,940.03       \$0.55       100.00%	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 37,940.03 \$40,559.84 151,760.10  Sum of Weight Sum of Freight Charges \$1b. % TTL Annulized Wt. 0.00 \$0.00 \$0.00 \$0.00 0.00% 0.00 37,940.03 \$0.00 \$0.55 100.00% 151,760.10 37,940.03 \$0.00	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 \$14,172.52 37,940.03 \$40,559.84 151,760.10 \$162,239.35  Sum of Weight Sum of Freight Charges \$1b. %TTL Annulized Wt. Annualized \$0.00 \$0.00 \$0.00 0.00% 0.00 \$-37,940.03 \$0.00 \$0.55 100.00% 151,760.10 \$83,468.06 37,940.03 \$0.00 \$151,760.10 \$83,468.06 \$37,940.03 \$0.00 \$0.00 \$0.00 \$0.00% 0.00% \$151,760.10 \$83,468.06	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 \$14,172.52 37,940.03 \$40,559.84 151,760.10 \$162,239.35  Sum of Weight Sum of Freight Charges \$1b. %TTL Annulized Wt. Annualized \$ 0.00 \$0.00 \$0.00 0.00% 0.00 \$ 37,940.03 \$0.00 \$0.55 100.00% 151,760.10 \$83,468.06 37,940.03 \$0.00 \$151,760.10 \$83,468.06 \$37,940.03 \$0.00 \$151,760.10 \$83,468.06 \$37,940.03 \$0.00 \$151,760.10 \$83,468.06	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 \$14,172.52 37,940.03 \$40,559.84 151,760.10 \$162,239.35 \$151,760.10 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.50.00 \$0.50.00 \$0.50.00 \$151,760.10 \$83,468.06 \$151,760.10 \$151,7	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 \$14,172.52 37,940.03 \$40,559.84 151,760.10 \$162,239.35   Sum of Weight Sum of Freight Charges \$1b. %TTL Annulized Wt. Annualized \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$151,760.10 \$83,468.06 37,940.03 \$0.00 \$151,760.10 \$83,468.06 \$151,760.10 \$83,468.06 \$151,760.10 \$83,468.06 \$151,760.10 \$78,771.29 \$1,760.10 \$83,468.06 \$1,760.10 \$1,7	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 \$14,172.52 37,940.03 \$40,559.84 151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$151,760.10 \$162,239.35 \$162,239	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82	34,011.41 \$37,016.71 \$1.09 89.65% 136,045.63 \$148,066.82 3,928.62 \$3,543.13 \$0.90 10.35% 15,714.47 \$14,172.52 \$ \$ \$ 37,940.03 \$40,559.84 \$ 151,760.10 \$162,239.35 \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$

## **Appendix II**

Supp. Id	TECH	T,											
Prov	(All)	▼											
Sum of Unit Sold		Mth	₩										
Manufacture Part #	→ Part Description	<b>▼</b> Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	<b>Grand Total</b>
<b>= 466</b>	3V LITH BAT - CR123ADT2B	2200	600	1600	1700	3100	1500	1300	3100	2200	1700	2600	21600
<b>= 5816WMWH</b>	DOOR/ WINDOW TRANSMITTER-WITH MAGNETS, WHITE	195	596	887	786	1029	959	1000	1071	1337	1401	1270	10531
₹873606CE-05	ADT LAWN SIGN ENGLISH ASS					100	600	1500	750	2300	1100	357	6707
= 46095	BATTERY SLA-12V-7AMP-ORDER IN MULTIPLES OF 4			320	80	292	660	320	1000	252	680	340	3944
= 873606CE-02	ADT ENGLISH LAWN SIGN-ORDER IN MULTIPLES OF 50			850	700	2000							3550
PC1500	AA ALKALINE BATTERY-COMES IN PKT OF 4					72	347	268	680	592	540	560	3059
5808W3A	SMOKE MERCANTILE WIRELESS	34	149	261	254	269	277	261	241	280	319	246	2591
= ADTW30BPK	6150RFADT 5890PI-5804ADTBL 2- 5816WMWH BAT	35	134	271	250	257	256	251	314	296	304	194	2562
PGZNG1-1ADNAS	PULSE GATEWAY, V2.0, N-ETGEAR, Z WAVE	172	108	255	176	201	186	190	198	236	250	197	2169
<b>E PC2400</b>	AAA ALKALINE BATTERY-COME IN PKT OF 4					48	220	75	398	552	368	412	2073
■951WG-WH	RECESSED 3/8" CONTACT-WHITE (ORDER IN 10 PKS)	7		300	250	100	180	330		350	230	280	2027
≡943WG-WH	MINI CONTACT WIDE LEADS-WHITE (ORDER IN 10 PKS)		100	100	150	280	210	120	200	350	160	280	1950
= 5800PIR-RES	WIRELESS PET IMMUNE-MOTION 80LBS	25	86	210	138	227	199	156	173	162	191	279	1846
<b>∃ HSPIM</b>	INTERFACE	26	84	179	145	171	162	169	171	189	211	161	1668
<b>= 46094</b>	BATTERY SLA-12V-4AMP-ORDER IN MULTIPLES OF 10				150		250	90	440	240	240	240	1650
= 3G3070RF-ADTCDN	3070W/24H BAT/CDN/NEW-CELL						132	278	314	312	316	276	1628
<b>=6150ADT</b>	FIXED ENGLISH KEYPAD	36	79	143	132	138	134	116	180	130	183	167	1438
= 914060	H.264 WIFI INDOOR IP-CAMERA BK		45	297	134	132	117	88	119	121	147	123	1323
5834-4ADT	WIRELESS KEY TRANSMITTER-4 BUTTON	11	64	104	68	114	108	121	108	129	186	208	1221
= 5853	WIRELESS GLASS BREAK	12	62	159	126	80	108	111	118	111	129	110	1126
■ 1326LCSMVA1187PK	(HID) PROXCARD II,ADT-ARTWORK,37 BIT FORMAT		250	25	275	50	200	100		125	50		1075
□ DL2025	BATTERY; 3V LITHIUM DURAC-#DL2025B (.787X.098)						100	120	120	210	220	236	1006
■WS4945	WIRELESS DOOR/WINDOW-CONTACT						91	138	186	271	133	160	979
<b>■804404</b>	BATTERY MN1604 9V DURA-CELL					126			140	146	272	256	940
<b>□ 45703</b>	ZWAVE LAMP SMALL APPLI-ANCE MODULE PLUGIN ON/OFF	77	45	96	60	96	98	86	86	92	113	81	930
<del>-</del> 0-000-059-01	MOTION DT-7435 35X35 DU-EL TEC	25	60	163	138	77	16	20	94	96	91	92	872
E ADTR30BPK	6150ADT AURORA WAVE2-SIREN (2) 951WG-WH GRD ST	13	44	102	101	79	80	67	96	96	123	71	872
■6160VADT	ALPHA KEYPAD WITH VOICE	16	63	106	73	92	70	80	85	95	75	55	810
5800COA	CO DETECTOR	7	54	60	78	85	85	87	64	77	84	92	773
■AURORA	PIR MOTION SENSOR, 40LBS-PET IMMUNE, 35'	10	28	77	48	59	96	76	114	72	100	86	766
■ 1346LNSMN37PK20	KEYFOB 37 BIT FORMAT-H10302,PK IN QTY OF 20	80	120		180	20	23	240	60		40		763
≡SP3000ENCN	ADT SAFEWATCH CONTROL-PANEL W/TRANSFOMER	22	36	62	53	50	84	50	66	70	76	164	733
∃ 6150RFADT	FIXED ENGLISH KEYPAD WITH-BUILT IN RECEIVER	9	33	66	63	52	56	65	63	84	94	138	723
914061	GSM COMM			2	87	112	124	108	69	93	60	63	718
■ XAVB1301-100PAS	POWERLINE 200 MINI KIT	100	48	108	79	54	87	55	47	79	46		703
ELC-104-PIMW-WNL	MOTION DUAL-TECH-MICROWAVE/PIR						68	89	120	135	130	150	692
<b>= 4219</b>	8 ZONE HARDWIRED EXPANDER	8	34	61	69	72	85	62	82	65	72	70	680
<b>■ ADTQCPKB</b>	QUICK CONNECT PLUS KIT-(REPLACES ADTQCPK)	5	15	28	28	88	114	83	61	97	79	81	679
5820L	SLIM LINE DOOR/WINDOW-TRANSMITTER		16	70	40	96	28	65	111	72	98	76	672
∃12996	POWER GEAR SURGE PROT-8-OUTLET SUPP 6 TRANF						43	93	108	115	172	125	656
<b>■804302</b>	BATTERY SLA-12V-4AMP-ORDER IN MULTIPLES OF 10			50	100	260	200						610
<b>□ 0-001-027-03</b>	GLASSBREAK DETECTOR , 25'-RANGE FG1625ADT	5	58	65	53	46	29	58	56	52	86	61	569
OC810-ADT	H.264 WIFI OUTDOOR IP-CAMERA	43	25	53	45	65	48	47	40	52	52	79	549
= CR2025	CR2025 BATTERY, 3V-LITHIUM COIN CELL		120	30	200	180							530
<b>= 5881ENH</b>	WIRELESS RECEIVER - HIGH	11	29	60	45	41	54	57	71	50	49	38	505
E KIT64-14 ADTC1	POWERSERIES KIT FOR ADT-CORPORATE						56	75	81	99	86	108	505
= K14195	DVD, USER GUIDE FOR-SAFEWATCH	16	13	24	26	36	40	61	80	53	47	92	488
<del>-</del> 620	TELCO CONNECTORD CORD	18	14	29	35	26	71	66	75	50	46	49	479
<b>= 621</b>	TELEPHONE JACK	18	13	29	36	26	71	66	75	49	46	49	478