Project Charter – Service RDC

Problem Overview

❑ The current Service replenishment model is decentralized, which results in multiple shipments into the branches via higher freight costs.

Goal / Objective

❑ Reduce Service non-LTL shipments by 80%.

❑ Eliminate Decentralized Service ordering process

❑ Centralize SVC RDC replenishment

❑ Reduce Cost to Serve

Benefits & Fin Y

❑ Cost savings from reduction in non-LTL shipments

Strategic Alignment

| ❑ Customer Additions | ❑ Rev Per Customer | ❑ SAC |
| ❑ Tenure | ☑ Cost to Serve | |

Project Description & Scope

❑ Identify freight expense reduction opportunities through implementation of the SVC RDC

❑ Scope: LTL Freight Savings

Duration	Fin Impact	Effort Level
☑ 0-3 months	☑ 0-300K	❑ Low
❑ 3-9 months	❑ 300K-700K	☑ Medium
❑ 9 months & above	❑ 700K +	❑ High

Team Members

❑ Eric Blue – Process Owner
❑ Mauro Coruzzi – Process Champion
❑ Glen Surat – SS BB
❑ Eric Blue – SME
❑ Ryan Mark – SME
❑ Area Managers

LEAN 6 SIGMA

ADT