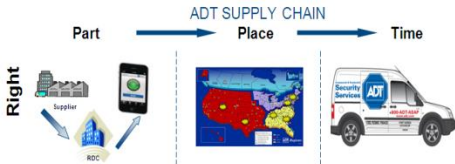

Service RDC Rollout

Limited Launch

Monday April 2nd 2013



RIGHT PART, RIGHT PLACE, RIGHT TIME



Agenda

Recap & preparation for SVC RDC Launch

- Program Schedule
- RDCRM/SO001 System transition
- Replenishment Schedule
- Training & Onsite Support
- Q&A





Service RDC Program Schedule

ID	Task Name	Start	Finish	Duration	Mar 2013					Apr 2013				May 2013			
					2/24	3/3	3/10	3/17	3/24	3/31	4/7	4/14	4/21	4/28	5/5	5/12	5/19
1	Analyze Demand	3/1/2013	3/6/2013	✓													
2	Load ROP's	3/6/2013	3/6/2013	✓													
3	Roll Out Call	3/15/2013	3/15/2013	✓													
4	Remove RDCRM Locators	3/21/2013	3/22/2013	✓													
5	Training Deck Intro Call	3/26/2013	3/26/2013	✓													
6	Truck Verification	3/26/2013	3/29/2013	✓													
7	DC receives parts	3/25/2013	3/29/2013	✓													
8	Training Mgr. Confirmation	3/26/2013	4/2/2013	✓													
9	SO/RDCRM transition	4/1/2013	4/5/2013	5d													
10	DC Ship	4/1/2013	4/5/2013	5d													
11	Branch Training	4/8/2013	4/12/2013	5d													
12	Branch Receive	4/8/2013	4/12/2013	5d													
13	Onsite Support	4/8/2013	4/12/2013	5d													
14	Call #1	4/19/2013	4/19/2013	1d													
15	Call #2	4/26/2013	4/26/2013	1d													

✓ Completed





RDCRM / SO Transition

The RDCRM and SO001 will be converted to their future state setups on Tuesday afternoon (4/2)

- RDCRM – Automated
- SO001 - Manual

ORGANIZATION NAME	4/1 Mon	4/2 Tue	4/3 Wed	4/4 Thu	4/5 Fri
004 - Norcross GA		PM			
013 - Charlotte NC			PM		
020 - Broadview Heights OH		PM			
090 - San Antonio - Heimer Rd TX		x			
110 - Springfield VA				PM	
129 - Edison NJ		PM			
143 - Richmond VA		PM			
152 - Sacramento CA		PM			
160 - Reno NV		PM			
181 - Macon GA		PM			
182 - Columbus GA			PM		
408 - Atlanta GA		PM			
610 - Marietta GA		PM			





SVC RDC Replenishment Schedule

- Review replenishment schedules...
- Branches please ensure that all Managers & Team members are aligned with the below Service RDC schedule

ORGANIZATION NAME	4/1	4/2	4/3	4/4	4/5	4/6	4/7	4/8	4/9	4/10	4/11	4/12
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon	Tue	Wed	Thu	Fri
004 - Norcross GA					O				R			
013 - Charlotte NC								O		R		
020 - Broadview Heights OH				O					R			
090 - San Antonio - Heimer Rd TX			O					R				
110 - Springfield VA								O			R	
129 - Edison NJ				O					R			
143 - Richmond VA				O				R				
152 - Sacramento CA				O					R			
160 - Reno NV				O					R			
181 - Macon GA					O				R			
182 - Columbus GA								O		R		
408 - Atlanta GA					O				R			
610 - Marietta GA					O				R			
O = Order Day												
R = Branche Receipt Day												
= Tech pickup												





Training / Onsite Support

ORGANIZATION NAME	Training / Support	
004 - Norcross GA	Ronnie Smith	and/or Rick Gibson
013 - Charlotte NC	Dave Lund	
020 - Broadview Heights OH	Greg Woods	
090 - San Antonio - Heimer Rd TX	Ron Hughes	Kurt, Billy
110 - Springfield VA	Ryan Mark	
129 - Edison NJ	Lenny Podleckis	
143 - Richmond VA	Robert Harlow	
152 - Sacramento CA	Scott Myers	
160 - Reno NV	James R. Baldwin	
181 - Macon GA	Shane Whittington	Tony Lee
182 - Columbus GA	Shane Whittington	Tony Lee
408 - Atlanta GA	Eric Blue	
610 - Marietta GA	Tina Finley	





Questions

