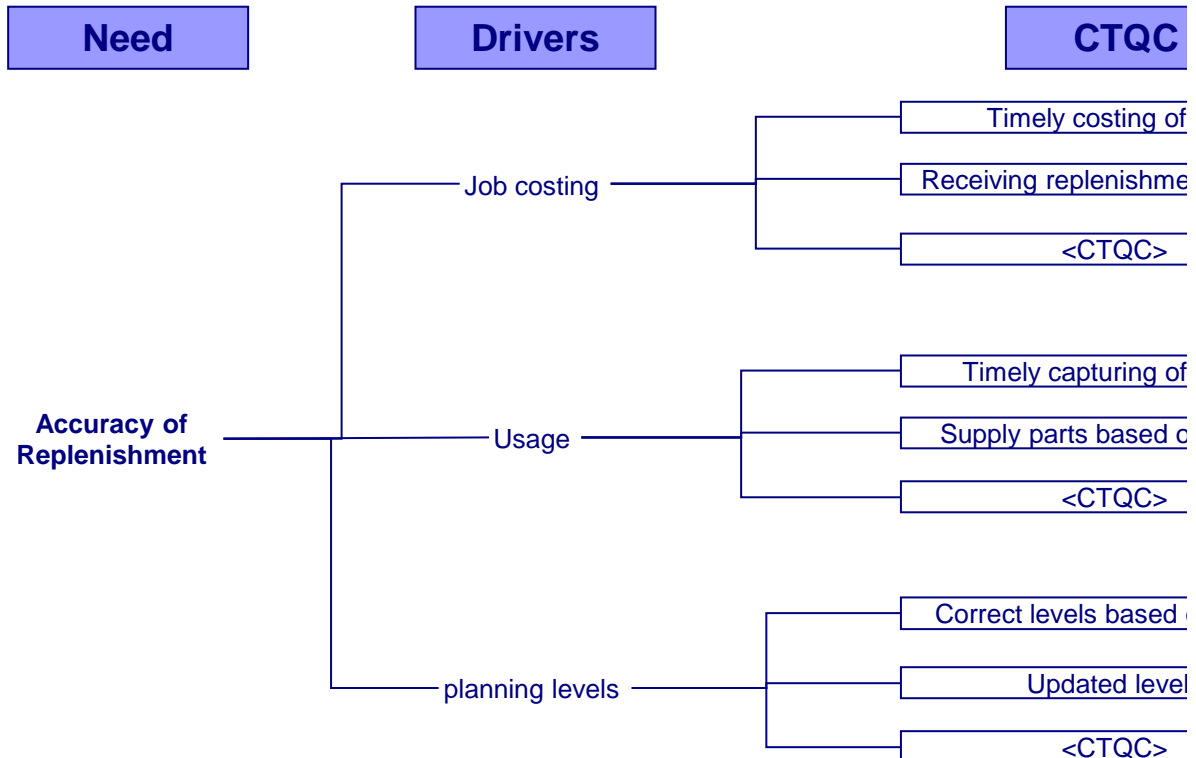


CTQC Tree

Instructions:

- 1) Identify the Need or Main Idea of your CTQC tree
- 2) Identify the Drivers, possibly from an Affinity diagram
- 3) Ask the question "What does that mean?" of each Driver to get potential CTQCs
- 4) Use the buttons to the right to add new Drivers and CTQC's



Add New Driver	Add New CTQC
----------------	--------------



Jobs

ent on time

f usage

on Usage

on usage

Is

