Ryan Somers

👤 Profile

Eager Computer Science student with a passion for technology and innovation. Ready to apply my skills and enthusiasm in a role that embraces challenges and learning opportunities, aiming for positive contributions and personal growth.

💼 Employment History

Technical Support Officer at The Department of National Defence, Ottawa

May 2023 — August 2023

- Delivered IT training to end-users, enhancing their understanding of software and hardware functionalities.
- Provided first and second-level technical support for local and wide area networks across multiple sites.
- Installed, maintained, and repaired hardware components, ensuring data protection and custody.
- Managed software licenses and Active Directory for a vast network of over 20,000 users, streamlining operations and enhancing system security.

Junior Systems Analyst at Global Affairs Canada, Gatineau

May 2024 — Present

- Form Development & Modernization: Converted PDF forms to dynamic HTML forms using Adobe Experience Manager (AEM) and JavaScript, ensuring functionality and visual quality through rigorous QA processes.
- Data Visualization: Built Power BI dashboards to track project progress, providing directors with interactive visual updates and insights from raw DevOps data.
- Team Collaboration & Client Communication: Worked effectively within a team and liaised with clients to refine form requirements, leveraging strong communication skills gained through academic and professional experiences.

🎓 Education

Computer Science & Technology, Cégep Heritage College, Gatineau

September 2022 — May 2025

Currently enrolled in an intensive 3-year Computer Science degree program, aiming for a DEC. This rigorous course is sharpening my technical skills and theoretical knowledge, preparing me for the tech industry.
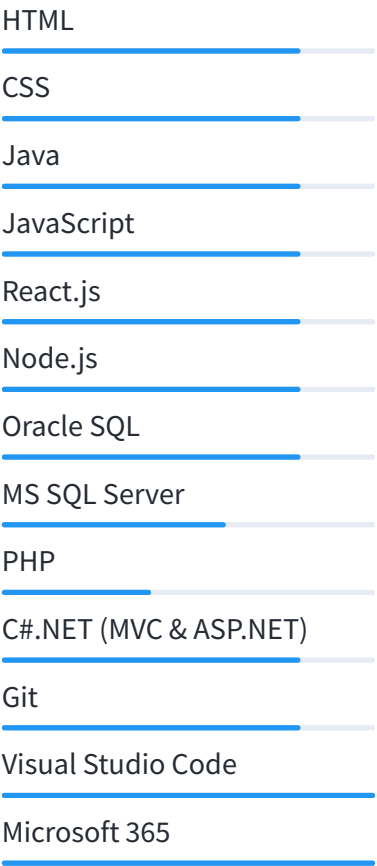
Details

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Canada
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Links

Linkedin

Technical Skills

HTML

CSS

Java

JavaScript

React.js

Node.js

Oracle SQL

MS SQL Server

PHP

C#.NET (MVC & ASP.NET)

Git

Visual Studio Code

Microsoft 365

Languages

English

French

Hobbies

Basketball
Coding Projects
Working with Computers
Music Enthusiast