Ryan Franson

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CERTIFICATIONS

Google IT Support Professional Certification

Google Cybersecurity Professional Certification (Expected 2026)

EXPERIENCE

Company: Burgi Technologies   5/16/2025 - Present

Title: IT Technician Intern (Contract/On-Call)

- Configured and deployed new workstations, ensuring proper installation of software, drivers, and security policies.
- Implemented standard procedures for network diagnostics by using tools like ip-config, ping, and device manager. As well as diagnosed and resolved printer-to-PC connectivity issues, through printer properties settings.
- Performed Apple device support including iPad restores, macOS account setup, and troubleshooting iOS lockouts for end users.

Company: Self   5/20/2024 - Present

Title: Online Retailer

- 100% Positive Feedback (138+ reviews) on eBay and BoardGameGeek
- Produced over 300 sales
- Deliver excellent customer service

PROJECTS

1. **Project:** Vulnerability Management Lab
   - **Source:** github.com/Ryan4012/VulnerabilityManagementLab
   - **Platforms and Technology Used:** Nessus Essentials, VMWare, Windows 10 ISO
2. **Project:** Azure Home SOC
   - **Source:** github.com/Ryan4012/AzureHomeSOCLab
   - **Platforms and Technology Used:** Azure Virtual Machines, SIEM, KQL
3. **Project:** FIM (File Integrity Monitor)
   - **Source:** https://github.com/Ryan4012/FIM
   - **Platforms and Technology Used:** Powershell, Windows 10, File System, SHA-512

SKILLS AND TECHNOLOGIES

Problem Solving Skills, Mathematics, Time management skills, Experience working with a team, Analytical Thinking, Technical Skills, Experience with scripting in Python or PowerShell for automation or data tasks, Exposure to SQL for querying and data validation, Basic understanding of cybersecurity principles and compliance standards, (Web, Cloud, and Network Security), SIEM, Sentinel, Firewalls, ACLs, File Permissions, Active Directory, Virtual Machines, Virtual Networks, Microsoft Azure

EDUCATION

Associate of Arts: IDS Social Behavior and Self Development   Fullerton College, 2024

Bachelor of Science: Computer Science - Cybersecurity Concentration   California State University of Fullerton, 2027

CompTIA A+, Security+, and Network+ Curriculum   Professor Messer, In Progress