

Ryan Paredes

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Professional Experience

Company: Artera

Position: Technical Project Manager - DevOps

May 2023 – Current

Manage the active work, technical documentation, roadmap, and on call rotation for the DevOps team, including Security Operations and Reliability Engineering,

Selected Accomplishments:

- Delivered the infrastructure and CI/CD components to support a brand-new region of the Artera platform.
- Coordinated the migration of the platform to Kubernetes (AWS' Elastic Kubernetes Service)
- Organized 100+ engineers to migrate to new on call tool (OpsGenie)

Company: Restaurant Brands International

Position: Product Manager - DevSecOps

March 2022 – May 2023

Manage the backlog, roadmap, and scrum events for the DevSecOps group, helping enhance Cloud Infrastructure, CI/CD components, resolve security risks, and evangelize DevOps methodologies. Translate between technical specifications and business value to effectively communicate between engineering teams and stakeholders.

Selected Accomplishments:

- Led an initiative to consolidate 200+ code repositories across all the technology groups.
- Helped standardize and document multiple DevOps processes, making work visible and setting a Product Vision & Strategy while facilitating a doubling in size of the engineering team.
- Led educational sessions to teach DevOps concepts to the wider organization.

Company: Yum! Brands

Position: Technical Product Owner – Site Reliability

March 2021 – March 2022

Act as the Scrum Master and Product Owner for the Site Reliability Engineering team. Lead the prioritization and execution of User Stories from the backlog, sprint ceremonies and maintain the roadmap for enhanced CI/CD features, AWS Infrastructure and developer support.

Selected Accomplishments:

- Documented and laid out processes for all requests coming into the SRE organization to increase work visibility and provide for the visualization of request and deployment data.
- Led initiatives that provisioned a brand-new technology stack, including the new AWS accounts, EKS clusters, and the CI/CD automation for deployment to those clusters.

Company: Assurant

Position: DevOps Coach/ Engineer /Reliability Engineer

June 2018 – March 2021

Support and automate the full stack of enterprise applications and drive rapid delivery, response and feedback throughout product development and operations. Acted as Product Owner and Scrum Master as needed to drive objectives and key results while working in an Agile manner.

Selected Accomplishments:

- From start to finish, researched, designed, documented, and implemented network and SQL automation that fulfilled 50% of all requests coming into the infrastructure organization.
- Serve as a Coach to introduce and teach critical application support teams to adapt to Agile/DevOps methods working and introducing CICD concepts.
- Led an internship program that successfully onboarded interns that delivered high value.

Company: Emphasys Software

May 2017 – June 2018

Position(s): Business Systems Analyst; Virtual Database Admin; Systems Admin

Analyze, and implement changes on client's Windows Server systems, IT infrastructure, and SQL Server 2008 – 2016. Perform and train on automation tasks (Backups, Maintenance Plan, and Scripting) for clients. Perform software installation and create reusable technical documentation.

Selected Accomplishments:

- Successfully performed a software and database upgrade to all cloud hosted clients' systems.
- Helped maintain relations with strategic clients and improved their system performance with onsite visits and detailed system recommendation reports.

Personal Projects/Sites

github.com/RyanAP1/PersonalSite – Repo outlines use of Terraform and CircleCI as CI/CD tools for automated deployments to AWS to host personal site: ryanaparedes.com

dc3.wiki – Python Flask web application that hosts information about DC Comics' official NFT Comic Collections. Utilizes the web3 python library to read from the Palm blockchain platform and execute smart contract functions.

Technologies/Skills

Platforms/Tools

- | | |
|-----------------------------|------------------------------|
| • ServiceNow | • Confluence |
| • Amazon Web Services (AWS) | • GitHub |
| • Azure DevOps | • Terraform Enterprise/Cloud |
| • Ansible/Tower | • Kubernetes/Helm |
| • Jira | • Dynatrace |
| • OpsGenie | • Datadog |

Languages

- Python
- JavaScript
- PowerShell
- Batch
- T-SQL
- HTML
- CSS

Methodologies/Frameworks

- Agile / Scrum
- Kanban
- DevOps
- ITIL/ITSM

Other Skills

- | | |
|------------------------------------|--------------------------------|
| • Project/Product Management | • Problem/Incident Management |
| • Written/Verbal Communication | • Site Reliability Engineering |
| • Technical Documentation Creation | • Outage Support |
| • Leadership Experience | • Chaos Engineering |

Education

Florida International University

BS - Information Technology, Software; GPA: 3.7 – Magna Cum Laude