Ryan Paredes

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Professional Experience

Company: Restaurant Brands International
Position: Product Manager - DevSecOps   **March 2022 – Current**

Manage the backlog, roadmap, and scrum events for the DevSecOps group, helping enhance Cloud Infrastructure, CI/CD components, resolve security risks, and evangelize DevOps methodologies. Translate between technical specifications and business value to effectively communicate between engineering teams and stakeholders.

Selected Accomplishments:
- Led an initiative to consolidate code repositories across all the technology groups. Tracking the migration of ~200 codebases.
- Helped standardize and document multiple DevOps processes, making work visible and setting a Product Vision & Strategy while facilitating a doubling in size of the engineering team.
- Led educational sessions to teach DevOps concepts to the wider Product Management organization.

Company: Yum! Brands
Position: Technical Product Owner – Site Reliability   **March 2021 – March 2022**

Act as the Scrum Master and Product Owner for the Site Reliability Engineering team. Lead the prioritization and execution of User Stories from the backlog, sprint ceremonies and maintain the roadmap for enhanced CI/CD features, AWS Infrastructure and the deployment of microservices to that infrastructure.

Selected Accomplishments:
- Organized and reshaped the Scrum process for the SRE team, leading them to adhere to strict Agile/Scrum principles, leading to predictable velocity and a well-organized backlog for the various sub teams.
- Documented and laid out processes for all requests coming into the SRE organization to increase work visibility and provide for the visualization of request and deployment data.
- Led initiatives that provisioned a brand-new technology stack, including the new AWS accounts, EKS clusters, and the CI/CD automation for deployment to those clusters.

Company: Assurant
Position: DevOps Coach/ Engineer /Reliability Engineer   **June 2018 – March 2021**

Work in and promote DevOps to support and automate the full stack of enterprise applications and drive rapid delivery, response and feedback throughout product development and operations. As Reliability Engineer, promoted and implemented initiatives and best practices for the wide range of enterprise applications. Acted as Product Owner and Scrum Master as needed to drive objectives and key results while working in an Agile manner.

Selected Accomplishments:
- From start to finish, researched, designed, documented, and implemented network and SQL automation that fulfills over 50% of all requests coming into the infrastructure support organization.
- Serve as a Coach to introduce and teach critical application support teams to adapt to Agile/DevOps methods working and introducing CICD concepts.
- Led an internship program that successfully onboarded interns that delivered high value automation targets for infrastructure and cloud services.

Company: Emphasys Software   **May 2017 – June 2018**
Position(s): Business Systems Analyst; Virtual Database Admin; Systems Admin
          Analyze, and implement changes on client's Windows Server systems, IT infrastructure, and SQL Server 2008 – 2016. Perform and train on automation tasks (Backups, Maintenance Plan, and Scripting) for clients. Perform software installation and create reusable technical documentation.

Selected Accomplishments:
- Successfully performed a software and database upgrade to all cloud hosted clients' systems.
- Helped maintain relations with strategic clients and improved their system performance with onsite visits and detailed system recommendation reports.

Personal Projects/Sites

github.com/RyanAP1/PersonalSite – Repo outlines use of Terraform and CircleCI as CI/CD tools for automated deployments to AWS to host personal site: ryanaparedes.com

dc3.wiki – Python Flask web application that hosts information about DC Comics' official NFT Comic Collections. Utilizes the web3 python library to read from the Palm blockchain platform and execute smart contract functions.

Technologies/Skills

Platforms/Tools
- ServiceNow
- Microsoft 365
- Visual Studio Code
- Azure DevOps
- Ansible/Tower
- Jira
- Confluence
- GitLab
- GitHub
- Terraform Enterprise/Cloud
- Kubernetes/Helm
- Dynatrace
- Datadog

Languages
- Python
- JavaScript
- PowerShell
- Batch
- T-SQL
- HTML
- CSS

Methodologies/Frameworks
- Agile / Scrum
- Kanban
- DevOps
- ITIL/ITSM

Other Skills
- Project/Product Management
- Written/Verbal Communication
- Technical Documentation Creation
- Leadership Training
- Problem/Incident Management
- Site Reliability Engineering
- Outage Support
- Chaos Engineering

Education

Florida International University
          BS - Information Technology, Software; GPA: 3.7 – Magna Cum Laude